

# FY2017 - Performance Measurement Module (Sys PM)

## Summary Report for MI-506 - Grand Rapids, Wyoming/Kent County CoC

### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES and SH	3003	2733	72	83	11	36	48	12
1.2 Persons in ES, SH, and TH	3239	2951	77	87	10	41	52	11

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

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	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2016	FY 2017	Submitted FY 2016	FY 2017	Difference	Submitted FY 2016	FY 2017	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	2984	2730	146	229	83	61	98	37
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	3221	2967	152	233	81	65	99	34

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### Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns	FY 2017	% of Returns
Exit was from SO	64	11	17%	4	6%	9	14%	24	38%
Exit was from ES	649	70	11%	48	7%	41	6%	159	24%
Exit was from TH	344	18	5%	16	5%	27	8%	61	18%
Exit was from SH	0	0		0		0		0	
Exit was from PH	557	12	2%	26	5%	46	8%	84	15%
TOTAL Returns to Homelessness	1614	111	7%	94	6%	123	8%	328	20%

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2016 PIT Count	January 2017 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	800	912	112
Emergency Shelter Total	594	654	60
Safe Haven Total	0	0	0
Transitional Housing Total	165	197	32
Total Sheltered Count	759	851	92
Unsheltered Count	41	61	20

## Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2016	FY 2017	Difference
Universe: Unduplicated Total sheltered homeless persons	3290	2967	-323
Emergency Shelter Total	3041	2732	-309
Safe Haven Total	0	0	0
Transitional Housing Total	364	337	-27

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### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	402	229	-173
Number of adults with increased earned income	24	11	-13
Percentage of adults who increased earned income	6%	5%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	402	229	-173
Number of adults with increased non-employment cash income	108	74	-34
Percentage of adults who increased non-employment cash income	27%	32%	5%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults (system stayers)	402	229	-173
Number of adults with increased total income	118	82	-36
Percentage of adults who increased total income	29%	36%	7%

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### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	364	185	-179
Number of adults who exited with increased earned income	83	59	-24
Percentage of adults who increased earned income	23%	32%	9%

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	364	185	-179
Number of adults who exited with increased non-employment cash income	75	54	-21
Percentage of adults who increased non-employment cash income	21%	29%	8%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2016	FY 2017	Difference
Universe: Number of adults who exited (system leavers)	364	185	-179
Number of adults who exited with increased total income	149	100	-49
Percentage of adults who increased total income	41%	54%	13%

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### Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	2990	2936	-54
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	720	809	89
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2270	2127	-143

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2016	FY 2017	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4007	3496	-511
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1037	1030	-7
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2970	2466	-504

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### Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2017 (Oct 1, 2016 - Sept 30, 2017) reporting period.

### Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2016	FY 2017	Difference
Universe: Persons who exit Street Outreach	237	301	64
Of persons above, those who exited to temporary & some institutional destinations	34	133	99
Of the persons above, those who exited to permanent housing destinations	37	61	24
% Successful exits	30%	64%	34%

Metric 7b.1 – Change in exits to permanent housing destinations



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	Submitted FY 2016	FY 2017	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3317	2950	-367
Of the persons above, those who exited to permanent housing destinations	1595	1378	-217
% Successful exits	48%	47%	-1%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2016	FY 2017	Difference
Universe: Persons in all PH projects except PH-RRH	1635	1025	-610
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1552	963	-589
% Successful exits/retention	95%	94%	-1%

## **FY2017 - SysPM Data Quality**

### **MI-506 - Grand Rapids, Wyoming/Kent County CoC**

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

## FY2017 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017	2013-2014	2014-2015	2015-2016	2016-2017
1. Number of non-DV Beds on HIC	235	303	565	535	428	377	119	90	883	2190	2884	3316	61	206	236	274				
2. Number of HMIS Beds	235	303	565	535	346	377	119	90	883	863	1186	1032	26	206	236	258				
3. HMIS Participation Rate from HIC ( % )	100.00	100.00	100.00	100.00	80.84	100.00	100.00	100.00	100.00	39.41	41.12	31.12	42.62	100.00	100.00	94.16				
4. Unduplicated Persons Served (HMIS)	2213	2381	3052	2735	499	378	351	343	1379	1640	1668	1603	352	1124	1253	1161	64	246	117	387
5. Total Leavers (HMIS)	1909	1957	2582	2380	347	319	280	277	421	649	606	242	279	588	944	666	4	161	48	356
6. Destination of Don't Know, Refused, or Missing (HMIS)	1060	1023	1424	1291	40	62	73	61	9	5	4	11	2	1	4	4	1	60	38	88
7. Destination Error Rate (%)	55.53	52.27	55.15	54.24	11.53	19.44	26.07	22.02	2.14	0.77	0.66	4.55	0.72	0.17	0.42	0.60	25.00	37.27	79.17	24.72