GRAND RAPIDS AREA
COALITION TO END HOMELESSNESS

Facilitator:	Lee Nelson Weber		
Meeting Attendees:	Lee Nelson Weber, Cheryl Schuch, Alyssa Anten, Alonda Trammell, Laura Betts, Veronica Arvizu, Johanna Schulte, Jeremy DeRoo <u>Staff</u>: Brianne Robach, Courtney Myers-Keaton, Daniel Gore		
Time Convened:	2:02	Time Adjourned:	3:20

Review of Agenda	
Discussion	
Amendments	None

Approval of Minutes		December 9, 2021	
Motion by:	Johanna Schulte	Second:	Alonda Trammell
Discussion			
Amendments	None		
Conclusion	All in favor, motion passes.		

Committee Leadership Election	
Discussion	

Each year, the committee needs to elect or re-elect a chair, vice chair, and secretary. Currently, Lee serves as chair, Johanna as vice chair, and Jenn as secretary. Lee and Johanna are ambivalent about continuing in their positions. The election will be tabled until next month to allow for conversations between committee members.

Action Items	Person Responsible	Deadline
Consider serving as chair, vice chair, or secretary	All	

Strategic Plan: Q4 Coalition Vitals	
Discussion	

Brianne presented the CoC scorecard with updated Q4 and 2021 annual data. She noted that the number of chronic households rose sharply in Q4 and thinks this is due to work to ensure chronic status was accurately reported. Daniel indicated that this process included using analytics to verify and correct self-reported data which could explain the significant jump. Brianne will add the data sources and update Q2 and Q3 chronic numbers, including an explanation of the change. There is high confidence in annual chronic number given the recent initiative to verify chronicity but less confidence in the baseline measure. A small group has been working to ensure the verification process is documented.

Courtney noted that a similar jump also happened during the work to reach functional zero for veterans - the process was updated to rely on verified data and thus numbers increased. She noted that similar work around verifying data is also happening with families.

Jeremy noted that the annual data shows 318 veterans experiencing homelessness; he wondered how this compared with Community Rebuilders' veterans dashboard. Staff will compare with the dashboard. Johanna noted that there was a large push around data quality of veteran status a few years ago. The Ending Veterans Homelessness Committee ensures HMIS numbers are captured

correctly. If the committee is aware someone is not a veteran, this is reported back to the provider who can change the status in the system.

The annual number is de-duplicated and is lower than all quarters combined due to overlap between quarters. The annual average length of time homeless (LOT) is lower than each quarter's average. This may be due to the of number of clients and/or outliers impacting the average.

The annual total of families obtaining permanent housing (PH) is less than the cumulative number. Daniel wondered if this is due to families returning to the system after exiting to permanent destinations. Cheryl asked to discuss further as the number of returns does not seem to correlate to Family Promise's data. Families who move in with family/friends but do not sign a lease should be included. If a high percentage of families are not succeeding in placements, it would be important to understand why and what can be done to remove barriers. Daniel can take a closer look.

Jeremy asked if there are any areas of concern. Courtney noted that this committee should help develop and inform concerns. She sees the uptick in average LOT as an area of concern, especially for families. She also wants to closely watch the number of returns, especially as funding sources for prevention end. Cheryl agreed and noted that their team saw a large shift as the rental market shifted and suggested looking at lease up times for RRH projects.

Jeremy asked what led to a significant increase in the number of families obtaining PH. Courtney noted that a few items may impact this data. The first is the Community Housing Connect (CHC) bench. The second is the significant amount of resources available in the community during the pandemic. Cheryl noted that they have seen an increase in the number of their clients receiving a resource. Prior to COVID, about 20% of shelter guests received RRH and from summer of 2020 to summer of 2021, this was over 40%. If there happens to be a high amount of recidivism as previously discussed, then the community needs to discuss how to ensure households get the appropriate resource. Recidivism data is usually best if pulled at the system level.

Returns from permanent destinations include all households except those in a prevention program, with a 2-year look-back. Cheryl expressed concerned that this is not in line with the expected number of returns discussed above. Daniel shared that the annual number looks at the most recent exit which may explain a lower number. Johanna suggested an analysis of returns to homelessness using Stella.

Lee noted that this group seems to be developing explanations for each metric. In the short-term, it seems to her that the annual figures are the ones the group should focus on. Courtney agreed that the annual view provides an overview and accounts for trends within the year.

Conversation around the annual count report and core demo report. Daniel shared that the Core Demo report universe includes those in emergency shelter, street outreach, transitional housing, plus those who contacted Coordinated Entry and reported experiencing literal homelessness. Within this report, multiple filters can be applied to get specific data. The baseline data in the scorecard was

pulled from the annual count. If there is a difference in universes, it is difficult to use this data for accurate comparison. Brianne can core demo report metrics to allow for baseline comparison.

Action Items	Person Responsible	Deadline
Compare veterans f0 dashboard with scorecard data	CoC staff	
Explore returns to homelessness for families exiting to PH	Daniel Gore	
Add core demo report metrics as baseline data	Brianne	

Data Subgroup Update		
Discussion		

At last month's meeting, Francisco suggested smaller group meet to look at data points. The group has since met and put together a data request format protocol which will be sent to Daniel.

Lee shared that Q4 data is available on the dashboard on the website.

Johanna asked there is data the group should review to make recommendations for the next CoC Program Competition. The committee will discuss 2019 and 2021 submissions at the next meeting and make suggestions.

Action Items	Person Responsible	Deadline
Discuss data submitted for 2019 and 2021 program comp	All	Feb. meeting

Next Steps		
Discussion		

Conversation around the difference in the Core Demo report and annual count report. The annual count number may include all clients who called CE, but this needs to be discussed further with Alyssa.

Lee noted that defining metrics is important as conversation continues. It would be helpful to have items defined in one clear place for reference and available when reviewing data.

Lee asked about the scorecard goal for increasing PSH resources. Brianne noted that Jeremy had sent suggestions and will use this to draft a recommendation if possible.

Lee encouraged committee members to nominate themselves or someone else for a leadership role.

Action Items	Person Responsible	Deadline
Look into developing a goal for increasing PSH resources	Brianne	

Adjournment		