Grand Rapids/Wyoming/Kent County – MI 506
Continuum of Care Membership Meeting Agenda
August 24, 2023 ▫ 9:30-11:00 am ▫ Zoom Meeting Link:
https://us02web.zoom.us/j/86380795110?pwd=R1N1eFZpWWFmZWN2UDdKWmhsVjZjdz09
Or dial +1 929 205 6099 | Meeting ID: 863 8079 5110 | Passcode: 326434

1. Call to order and introductions

2. Approval of June 22, 2023 Minutes*

3. Approval of the Consent Agenda*

    a. MSHDA HCV Homeless Preference List Information

    b. System Performance Measures

4. Nominating Committee Election*

5. Emergency Transfer Plan

6. Engaging with Persons with Lived Experience

7. CoC Program Competition

8. Youth Homelessness Demonstration Program Update

9. Coordinated Entry Infrastructure Update

10. Community Partner Announcements and Updates

11. Adjournment

Facilitator:	Casey Gordon
Meeting Attendees:	Alisha Pennington (MDHHS), Eileen McKeever (YWCA), Maranda VanZegeren (Community Rebuilders), Julie Kendrick (Degage), Ryan VerWys (ICCF), Holly Wilson (Safe Haven), Sabrina Slenk (KDL), Bill Weld-Wallis, Carolyn Allen (Covenant House), Zenaida Jimenez (Safe Haven), Elyse Greene (Health Net), Bryan Holt (Pine Rest), John Wynbeek (Genesis Nonprofit Housing Corporation), Alonda Trammell (Dwelling Place), Elizabeth Stoddard (Fair Housing Center), Jen Colby (Exodus Place), Monique Carter (Arbor Circle), Nikeyia Perkins (Access of West Michigan), Sydney Balsitis, Victoria Arnold (The Salvation Army), Fran Dalton (Garfield Park Neighborhoods Association), Paul Smith (City of Wyoming), Wanda Couch (GR Housing Commission), Jacob Varela (GR Housing Commission) Kendra Avila (AYA), Tony Tendero (Safe Haven), Tracy Mulvaney (The Salvation Army), Tammy Vincent (City of GR), Emily Madsen (ENTF), Kimberly Seymour, Jacob Doorn (Disability Advocates of Kent County), Caity Young (Family Promise), Scott Bloem (The Other Way), Susan Sheppard (Arbor Circle), Robb Munger (Exodus Place), Gabi Nye (Bethany) Members of the Public: Alex Kontras (Housing Kent), Janae, Jennie, Maiya Hoffman (Family Futures) CoC Staff: Courtney Myers-Keaton, Alyssa Anten, Brianne Robach, Evan Hile, Ronan Parmenter
Time Convened:	9:34am	Time Adjourned:	10:56am

Approval of Minutes		April 20, 2023	
Motion by:	Julie Kendrick	Support from:	Holly Wilson
Discussion			
Amendments	None		
Conclusion	All in favor, motion passes.		
Approval of the Consent Agenda			
Motion by:	Eileen McKeever	Support from:	Paul Smith
Discussion			
Conclusion	All in favor, motion passes.		
Safe Haven Training			
Discussion			
Zenaida Jimenez and Tony Tendero of Safe Haven presented Best Practices for Serving Domestic Violence Survivors. The training included statistics, definitions, intervention services, and aspects of trauma-informed care. They also discussed how survivors of domestic violence may take steps to get help, aspects of lethality, how to make a warm referral to support, and safety planning.			

CoC Program Competition Reallocation	
Discussion	
With only one project seeking reallocation, Courtney recommends using funds toward the expansion of the HMIS project. A survey will be sent out to get an understanding of what people think should be prioritized, along with a list of state and federal priorities. Another CoC Program Provider meeting will be held ahead of the release of the CoC Program Competition.	
Youth Homelessness Demonstration Program Update	
Discussion	
Courtney gave an overview of the approved YHDP projects which were approved by the Youth Action Board and Steering Committee.	
CoC and Coordinated Entry Infrastructure Update	
Discussion	
There was an overview of the current CoC infrastructure and an introduction of the new Data and Analytics Manager (Evan Hile) and the new HMIS Administrator (Alyssa Anten). Upcoming changes include hiring a Youth Homelessness Coordinator and a Coordinated Entry Manager.	
Community Partner Announcements & Updates	
Discussion	
Alisha Pennington shared that Kent County has two staff dedicated to doing SOAR applications. They are at maximum capacity and exploring options for expanding SOAR services throughout Kent County. Registration for a new cohort opens in July. Anyone interested may reach out to Alisha at penningtona@michigan.gov Kendra Avila: HOPE Michigan Immigrant Youth Conference is Saturday, June 24. Conference is free and looking for volunteers, as well as youth to sign up.	
Adjourn	
Motion by:	Support from:

Please see below the number of individuals on the Homeless Preference Waiting List for your county compared to the number of homeless reported or added to the Homeless Preference Waiting List during December, and the number of individuals the Housing Agent has pulled from the Homeless Preference Waiting List as of March 2, 2023.*

*NOTE: These are 'moving' numbers. It may appear a housing voucher is vacant (not leased), however it may be 'under contract' – i.e. the household is looking for a rental unit. A household has 60 days to locate housing. The *HARA* would have to check with the MSHDA Housing Agent for precise information. *ALL* service providers in the community - this is a great opportunity to focus efforts on helping households in locating housing! You may have access to leads that others are not aware of.

County	# Added to HP List in February of 2023	# of Homeless on Homeless Preference List	# Pulled by Housing Agent in February	MSHDA Voucher Allocation	MSHDA Voucher Leased-Up
Allegan	**8**	5	8	187	189
Barry	**2**	0	7	65	65
Ionia	**11**	51	15	75	75
Kent	**63**	530	75	1272	1328
Lake	**6**	9	5	19	19
Mason	**13**	43	0	48	45
Mecosta	**11**	6	8	111	126
Montcalm	**2**	53	13	67	68
Muskegon	**38**	267	0	463	516
Newaygo	**10**	33	17	87	90
Oceana	**8**	26	0	21	27
Osceola	**3**	13	0	30	34
Ottawa	**49**	166	48	401	427

Tips for keeping your waiting list full:

- Work with/at local shelters so that chronically homeless people are entered onto the waiting list;
- If there are zero shelters in your county, speak to your MSHDA Homeless Assistance Specialist regarding counting doubled-up as homeless (for purpose of placement on the HCV waiting list);
- Work closely with your Housing Agent to know when/where turnover is occurring;
- **Ask your Housing Agent about their pull ratio.** Do they pull two names for every vacant voucher available—or three names, or four? Compare that to your 'waiting list' numbers.
- Direct persons who are experiencing homelessness or may qualify for the homeless preference to the HARA agency in your community.

- Work with your Housing Agent to help locate persons or identifying housing options.

Housing Agent Contact Information

Allegan, Kent and Ottawa:

Sandra Burky, Community Housing Advocates

1362 84th Street, SW Byron Center MI 49315	Ph: (616) 277-1272 Fax: (616) 277-1520	May also contact: Robin Acton robin@hcv.comcastbiz.net	Monday – Thursday 9:00 am – 5:00 pm Friday 9:00 am – 2:00 pm

Lake, Ionia, Mason, Mecosta, Montcalm, Newaygo, Osceola and Oceana:

Molly Bopp, Community Management Associates

18051 Northland Drive Big Rapids MI 49307	Ph: (231) 796-8883 (877) 796-8883 Fax: (231) 796-1242	Staff@cma-inc.org	Monday – Thursday 9:00 am – 4:00 pm Friday 9:00 am – 12:00 pm

Barry and Muskegon:

Christina Shepard, Pine Grove Housing Services

5040 Meredith St Portage, MI 49002	Ph: (269) 343-7230 Fax: (888) 779-8933	info@pinegrovehs.com	Tuesday & Thursday 9:00 am – 3:00 pm Wednesday 9:00 am – 5:00 pm

FY2022 - Performance Measurement Module (Sys PM)

Summary Report for MI-506 - Grand Rapids, Wyoming/Kent County CoC

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES and SH	3190	4222	77	65	-12	41	30	-11
1.2 Persons in ES, SH, and TH	3357	4393	91	74	-17	48	34	-14

b. Due to changes in DS Element 3.17, metrics for measure (b) will not be reported in 2016.

This measure includes data from each client's "Length of Time on Street, in an Emergency Shelter, or Safe Haven" (Data Standards element 3.17) response and prepends this answer to the client's entry date effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

NOTE: Due to the data collection period for this year's submission, the calculations for this metric are based on the data element 3.17 that was active in HMIS from 10/1/2015 to 9/30/2016. This measure and the calculation in the SPM specifications will be updated to reflect data element 3.917 in time for next year's submission.

FY2022 - Performance Measurement Module (Sys PM)

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2021	FY 2022	Submitted FY 2021	FY 2022	Difference	Submitted FY 2021	FY 2022	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	4038	5092	542	561	19	262	229	-33
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4308	5196	544	563	19	266	232	-34

FY2022 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns	FY 2022	% of Returns
Exit was from SO	39	6	15%	0	0%	6	15%	12	31%
Exit was from ES	859	96	11%	60	7%	53	6%	209	24%
Exit was from TH	127	1	1%	2	2%	8	6%	11	9%
Exit was from SH	0	0		0		0		0	
Exit was from PH	587	27	5%	18	3%	67	11%	112	19%
TOTAL Returns to Homelessness	1612	130	8%	80	5%	134	8%	344	21%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2022 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2021 PIT Count	January 2022 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	894	1044	150
Emergency Shelter Total	652	807	155
Safe Haven Total	0	0	0
Transitional Housing Total	173	186	13
Total Sheltered Count	825	993	168
Unsheltered Count	69	51	-18

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2021	FY 2022	Difference
Universe: Unduplicated Total sheltered homeless persons	3918	4524	606
Emergency Shelter Total	3787	4346	559
Safe Haven Total	0	0	0
Transitional Housing Total	182	231	49

FY2022 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	430	428	-2
Number of adults with increased earned income	23	18	-5
Percentage of adults who increased earned income	5%	4%	-1%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	430	428	-2
Number of adults with increased non-employment cash income	135	145	10
Percentage of adults who increased non-employment cash income	31%	34%	3%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults (system stayers)	430	428	-2
Number of adults with increased total income	145	158	13
Percentage of adults who increased total income	34%	37%	3%

FY2022 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	146	215	69
Number of adults who exited with increased earned income	10	60	50
Percentage of adults who increased earned income	7%	28%	21%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	146	215	69
Number of adults who exited with increased non-employment cash income	52	73	21
Percentage of adults who increased non-employment cash income	36%	34%	-2%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2021	FY 2022	Difference
Universe: Number of adults who exited (system leavers)	146	215	69
Number of adults who exited with increased total income	59	119	60
Percentage of adults who increased total income	40%	55%	15%

FY2022 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3697	4241	544
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1502	1473	-29
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2195	2768	573

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2021	FY 2022	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4371	5071	700
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1648	1678	30
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	2723	3393	670

FY2022 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2022 (Oct 1, 2021 - Sept 30, 2022) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2021	FY 2022	Difference
Universe: Persons who exit Street Outreach	133	625	492
Of persons above, those who exited to temporary & some institutional destinations	43	232	189
Of the persons above, those who exited to permanent housing destinations	49	222	173
% Successful exits	69%	73%	4%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2022 - Performance Measurement Module (Sys PM)

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3522	4018	496
Of the persons above, those who exited to permanent housing destinations	1265	1335	70
% Successful exits	36%	33%	-3%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2021	FY 2022	Difference
Universe: Persons in all PH projects except PH-RRH	783	941	158
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	763	898	135
% Successful exits/retention	97%	95%	-2%

FY2022 - SysPM Data Quality

MI-506 - Grand Rapids, Wyoming/Kent County CoC

	All ES, SH			All TH			All PSH, OPH			All RRH			All Street Outreach		
	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022	Submitted FY2020	Submitted FY2021	FY2022
1. Number of non-DV Beds on HIC	717	769	844	145	122	113	1119	1187	1307	352	172	383			
2. Number of HMIS Beds	717	769	844	122	99	90	810	878	928	352	172	383			
3. HMIS Participation Rate from HIC (%)	100.00	100.00	100.00	84.14	81.15	79.65	72.39	73.97	71.00	100.00	100.00	100.00			
4. Unduplicated Persons Served (HMIS)	4447	3788	4312	254	189	201	1039	1044	1109	1036	1287	1527	175	269	343
5. Total Leavers (HMIS)	3793	3342	3647	194	126	149	123	178	201	621	543	852	133	127	290
6. Destination of Don't Know, Refused, or Missing (HMIS)	2330	1738	2137	2	5	2	4	20	9	8	0	8	1	0	4
7. Destination Error Rate (%)	61.43	52.00	58.60	1.03	3.97	1.34	3.25	11.24	4.48	1.29	0.00	0.94	0.75	0.00	1.38

FY2022 - SysPM Data Quality