Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

 As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

 Your CoC Must Approve the Consolidated Application before You Submit It
 - 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
 - 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions
 Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

 Attachments
 Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.
 - Attachments must match the questions they are associated with–if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.
 - We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1A-1. CoC Name and Number: MI-506 - Grand Rapids, Wyoming/Kent County CoC

1A-2. Collaborative Applicant Name: Heart of West Michigan United Way

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Heart of West Michigan United Way

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
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   - Frequently Asked Questions

1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	

	In the chart below for the period from May 1, 2023 to April 30, 2024:
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted–including selecting CoC Board members, and participated in your CoC's coordinated entry system; or
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	No	No
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	No	No	No
9.	Law Enforcement	Yes	No	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	No
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Nonexistent	No	No
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

By selecting "other" you must identify what "other" is.

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

The CoC currently has a plan in place to increase representation of BIPOC in all committee spaces. The staff, alongside the Nominating Committee, have analyzed committee memberships for race, ethnicity, gender, and representation of subpopulation types to determine gaps and intentionally seek to identify individuals and agencies to actively participate in the committees to ensure decisions made and processed developed meet the needs of our underserved communities.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	

Describe in the field below how your CoC:

	1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;
	2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and

	3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).

(limit 2,500 characters)

1) The CoC conducts an annual effort to recruit new members via email sent to CoC members and any member of the public who has subscribed to receive updates from the CoC. The communication includes an overview of the CoC, benefits of membership, and an invitation to become a member. The communication is also posted publicly on the CoC website and social media pages. In addition, staff make personal appeals to organizations and individuals with knowledge of or an interest in preventing and ending homelessness in Kent County. When CoC staff receive inquiries about its mission and work via email, the CoC's website, or social media, these community members are invited to attend a future CoC membership meeting and join the CoC membership, if appropriate.

2) At all CoC membership and committee meetings, information is communicated through handouts, presentations by representatives from member agencies, and documents sent to members and posted on the website ahead of and after meetings. All electronic documents sent to CoC members and posted on the website are in accessible PDF format. All CoC meetings are held in ADA-compliant buildings near bus lines when in person or through Zoom, with the ability for use of closed captioning when held virtually. The CoC also provides translation services to other languages as requested.

3) The CoC partners with equity-focused agencies, such as the Hispanic Center of West MI, the Grand Rapids Urban League, the Grand Rapids Pride Center, and local neighborhood associations as members of the CoC. These agencies recently participated in the CoC's strategic planning process and in the development of the CoC's Equity Index, a composite indicator that measures racial and ethnic equity across a handful of metrics. They are also invited to participate on the Data Analysis committee, where disaggregated data is shared and reviewed regularly to develop recommendations on addressing disparities.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

		Describe in the field below how your CoC:
	1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
	2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
	3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
	4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

1) All CoC membership meetings and CoC Steering Council (leadership board) meetings are open to the public. All meetings and times/dates/locations are posted in advance on the CoC's website and sent to the body's email list, as well as shared with other sectors and convening partners through their meetings, emails, and newsletters. Any draft policy is released for public comment prior to presentation to the Steering Council and that body takes any public comments into consideration. The CoC partners closely with other local systems conveners including those that focus on housing, equity, workforce development, transportation, food and nutrition, and energy efficiency, which allows for a broad community reach to ensure diverse stakeholder engagement.

2) CoC members and staff solicit feedback from a variety of stakeholders in the geographic area. In addition to membership and leadership meetings, CoC staff also give presentations and hold informational meetings, where individuals and organizations with knowledge of or a vested interest in preventing or ending homelessness are personally invited to attend CoC meetings, join the CoC, and present their opinions to the CoC membership. This includes the local Family and Child Coordinating Council and the Permanent Housing Coordinating Council.

3) At all CoC membership and committee meetings, information is communicated through handouts, presentations by representatives from member agencies. Documents sent to members via email and posted on the website ahead of and after meetings in accessible PDF format. All CoC meetings are held in ADA-compliant buildings near bus lines when in person or through Zoom, with the ability for use of closed captioning when held virtually. The CoC also provides translation services to other languages as requested.

4) The Steering Council utilizes public feedback to make critical decisions about the direction of the CoC with respect to funding, strategic planning, and other efforts. An example of this is during the summer of 2023, the CoC created new service standards for all project types. A draft was posted and made available for public comment. Feedback from the comment period was then incorporated into the final draft and presented to Steering prior to vote.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	

	Describe in the field below how your CoC notified the public:
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2.	about how project applicants must submit their project applications–the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

(limit 2,500 characters)

1) Each year, CoC staff develop an RFP for project proposals and application documents (including the application and scorecard for new/bonus/domestic violence projects). These documents are distributed via email to the full CoC membership and community members interested in receiving updates from the Coalition, are posted on the CoC website and linked on the CoC Facebook page. The email and website postings both specifically mention that the CoC is accepting new, bonus, and domestic violence project applications from all interested and qualified parties, including those that have not previously received funding.

2)The local application RFP provides applicants with detailed information on how to complete and submit applications, as well as provides the scorecards that Funding Review Committee members use to rank and prioritize applications. The CoC encourages partner organizations to also distribute the RFP opportunity to their constituent groups.

3) All applications are reviewed to ensure that they meet HUD eligibility requirements and are budgeted at the approved Annual Renewal Amount or HUD-prescribed amounts for bonus/domestic violence bonus projects. Those that pass the initial screening process are reviewed by CoC staff and the CoC's Funding Review Committee, which is comprised of community members not affiliated with organizations applying for CoC funding. The committee reviews and ranks applications in priority order based on project performance, alignment with community needs and priorities, data quality, expenditure of funds, participation in Coordinated Entry, and other factors. Committee decisions are reviewed and approved by the Steering Council.

4) Local applications are sent and posted in PDF format, with all directions and guidelines in simple text form for easy conversion for those using screen readers. The CoC staff also make themselves available to answer any questions, for clarification, or to provide another format if requested. This includes hosting virtual office hours open to the general public in which staff are available to address questions about the local application process or documents.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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   - Frequently Asked Questions

	1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
		NOFO Section V.B.1.b.	

		In the chart below:
	1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
	2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

	In the chart below select yes or no to indicate whether your CoC:	

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

	Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:	

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	Yes

1C-4.	CoC Collaboration Related to Children and Youth–SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

	Select yes or no in the chart below to indicate the entities your CoC collaborates with:	

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The local LEA's McKinney-Vento Coordinator is the previous Chair of the CoC and she is an active member of the CoC through both Steering Council (the CoC's leadership governing board) and the Youth Committee. Kent Intermediate School District (Kent ISD) serves as our local LEA and is a regional educational service agency that provides instructional and administrative services to more than 300 schools, 20 public school districts, 3 non-public school districts, as well as other school academies within the boundaries of the county. They collaborate and support the CoC by identifying youth and families experiencing homelessness, connecting with community agencies, and provide academic supports such as transportation to school, credit accrual, recovery programs, and school supplies for both accompanied and unaccompanied homeless youth.
This partnership allows for direct coordination between the regional school districts in our county, the homeless liaisons, and the CoC. There is a signed partnership agreement between the LEA and the CoC to support efforts to end youth homelessness and to ensure active participation in CoC planning efforts. Kent ISD brings information about services, resources, and coordination efforts back to the school districts for direct dissemination with its youth education providers. Additionally, CoC staff present to local providers semi-annually about the community's efforts to end youth and family homelessness and answer any questions providers may have.
CoC staff also communicate regularly through email, newsletter, and meetings with local districts about opportunities and resources that benefit families who are experiencing or at risk of experiencing homelessness.
In addition, the CoC maintains an MOU with the Michigan Dept. of Health and Human Services who works with local agencies to implement local Public Child Welfare Agency (PWCA) responsibilities. PWCA responsibilities include maintaining membership within the CoC and its governance body, identifying areas of support needed to discharge youth to safe and secure housing options, and clearly articulating the housing needs for youth under 18 and for youth 18-24.

| 1C-4b. | Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services. | |
| | NOFO Section V.B.1.d. | |

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

1) Each year, CoC staff develop an RFP for project proposals and application documents (including the application and scorecard for new/bonus/domestic violence projects). These documents are distributed via email to the full CoC membership and community members interested in receiving updates from the Coalition, are posted on the CoC website and linked on the CoC Facebook page. The email and website postings both specifically mention that the CoC is accepting new, bonus, and domestic violence project applications from all interested and qualified parties, including those that have not previously received funding.

2) The local application RFP provides applicants with detailed information on how to complete and submit applications, as well as provides the scorecards that Funding Review Committee members use to rank and prioritize applications. The CoC encourages partner organizations to also distribute the RFP opportunity to their constituent groups.

3) All applications are reviewed to ensure that they meet HUD eligibility requirements and are budgeted at the approved Annual Renewal Amount or HUD-prescribed amounts for bonus/domestic violence bonus projects. Those that pass the initial screening process are reviewed by CoC staff and the CoC's Funding Review Committee, which is comprised of community members not affiliated with organizations applying for CoC funding. The committee reviews and ranks applications in priority order based on project performance, alignment with community needs and priorities, data quality, expenditure of funds, participation in Coordinated Entry, and other factors. Committee decisions are reviewed and approved by the Steering Council.

4) Local applications are sent and posted in PDF format, with all directions and guidelines in simple text form for easy conversion for those using screen readers. The CoC staff also make themselves available to answer any questions, for clarification, or to provide another format if requested. This includes hosting virtual office hours open to the general public in which staff are available to address questions about the local application process or documents.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	No
4.	Early Head Start	No	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	No
7.	Healthy Start	No	No
8.	Public Pre-K	No	No

9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

	1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers.
		NOFO Section V.B.1.e.

		In the chart below select yes or no for the organizations your CoC collaborates with:

		Organizations	
	1.	State Domestic Violence Coalitions	No
	2.	State Sexual Assault Coalitions	No
	3.	Anti-trafficking Service Providers	Yes
		Other Organizations that Help this Population (limit 500 characters)	
	4.		

	1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:
	1.	update CoC-wide policies; and
	2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1) CoC staff solicit feedback from DV providers when updating applicable CoC policies to ensure the policies take into consideration the unique needs of survivors. In addition, staff from two local DV providers (YWCA West Central Michigan and Safe Haven Ministries) are represented on the CoC's Steering Council (leadership body) and Coordinated Entry Committee which allows for consistent sharing from the perspective of DV expertise in the development and adoption of CoC-wide policies and processes, particularly those related to Coordinated Entry.

2) Staff from local DV providers participate in the CoC's Coordinated Entry Committee, population-specific committees, and workgroups. Each of these groups provides a venue for VSP staff to share knowledge on best practices and strategies for serving DV survivors. They also advise on the unique needs of DV survivors during conversations around processes. In addition, domestic violence/victim service providers conduct an annual training for the entire CoC membership on providing services to best meet the needs of survivors of domestic violence, dating violence, sexual assault, human trafficking, and stalking.

This year's training was provided by Safe Haven Ministries. It was specifically geared towards individuals providing an array of housing services and sought to equip participants with the knowledge and skills to better understand and recognize indicators of domestic violence and human trafficking, effective strategies for brief screening and short-term support, and key components of effective safety planning and warm referrals.

This training used case scenarios and interactive activities to build participants' capacity and confidence in supporting victims and in utilizing CoC and HUD protocol for responding to those fleeing from domestic violence and/or human trafficking. Participants also learned about confidentiality and privacy considerations for victims/survivors, Category 4 homelessness and other relevant considerations as it relates to HUD regulations and the Violence Against Women's Act (VAWA).

	1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
		NOFO Section V.B.1.e.	

		Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:
	1.	safety planning protocols; and
	2.	confidentiality protocols.

(limit 2,500 characters)

The CE assessment screens for DV using trauma-informed, victim-centered screening protocols that prioritize safety needs, ensure participant choice, and accommodate the unique circumstances of each person. Local Victim Service Providers (VSPs) participate on the CoC's CE Committee and are aware of CE processes. This allows for VSPs to assist survivors in choosing whether they would like to engage with CE. No one is denied access to housing or services in the CoC based on their status as fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking.
1) If DV needs are identified, the household is offered the option of connecting with DV service providers for further risk assessment and safety planning. Households who complete the Coordinated Entry assessment and are prioritized based on the community's agreed-upon prioritization processes for housing resources aligned with their needs (including CoC and ESG-funded programs).
2) While completing the assessment, survivors can choose total privacy of their personally identifiable information and still have their information accounted for by Coordinated Entry.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

	In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
	Other? (limit 500 characters)		
7.			

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

	Describe in the field below:
1.	whether your CoC's written policies and procedures include an emergency transfer plan;
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
3.	what your CoC requires households to do to request emergency transfers; and
4.	what your CoC does in response to households requesting emergency transfers.

(limit 2,500 characters)

1) The CoC maintains an Emergency Transfer Plan that requires all CoC and ESG funded permanent or transitional housing programs to permit those fleeing survivors to request an emergency transfer to a new unit in full compliance with HUD Regulations.

2) Per the CoC's Policy, all covered housing providers must provide a copy of the plan including information regarding the process for requesting an emergency transfer to all participants in a covered program upon program entry. The CoC's subrecipient monitoring process of ESG subrecipient includes a file review which includes confirming whether program participants certify that they received information on the Emergency Transfer Plan and process.

3) The CoC's Emergency Transfer Plan includes the process program participants should follow to request an emergency transfer and associated forms - any eligible household can request an emergency transfer by notifying their housing provider and submitting a written request for a transfer. From there, the housing provider must facilitate an internal or external transfer based on availability and client safety. 4) If applicable in the case of an external transfer, the provider will coordinate with the Coordinated Entry lead to ensure the household is placed in the next available unit suitable for their eligibility.

	1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
		NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

1) The CE assessment screens for DV using trauma-informed, victim-centered screening protocols that prioritize safety needs, ensure participant choice, and accommodate the unique circumstances of each person. If DV needs are identified, the household is offered the option of connecting with DV service providers for further risk assessment, and safety planning. Survivors can also continue to engage with CE and resources available through CE. Households complete the CE assessment and are prioritized based on the community's agreed-upon prioritization processes for housing resources aligned with their needs (including CoC and ESG-funded programs). This may include placement in joint transitional housing/rapid rehousing projects, rapid re-housing projects, or permanent supportive housing projects, which may also include DV specific housing resources and projects. While completing the assessment clients can indicate whether they would like to keep their personally identifiable information confidential from agencies outside of the CE lead agency. No one is denied access to housing or services in the CoC based on their status as fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking. The CoC maintains two case conferencing workgroups and is working to establish two more. As part of these discussions, the groups identify barriers that prevent households from quickly leasing up. If a system barrier comes up with multiple clients, the case conferencing group raises this issue to the appropriate committee - a population-level subcommittee, Coordinated Entry Committee, and/or Data Analysis Committee. The appropriate committee makes recommendations on adjustments that can be made to the system to reduce or eliminate these barriers.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.		
	NOFO Section V.B.1.e.		

	Describe in the field below how your CoC ensures survivors receive safe housing and services by:	
1.	identifying barriers specific to survivors; and	
2.	working to remove those barriers.	

(limit 2,500 characters)

1) The CoC maintains two case conferencing workgroups and is working to establish two more. As part of these discussions, the groups identify barriers that prevent households from quickly leasing up. If a system barrier comes up with multiple clients, the case conferencing group raises this issue to the appropriate committee - a population-level subcommittee, Coordinated Entry Committee, and/or Data Analysis Committee. The appropriate committee makes recommendations on adjustments that can be made to the system to reduce or eliminate these barriers. In addition, DV providers maintain statistical data on survivors of domestic violence, dating violence, sexual assault, and stalking that access emergency shelter, transitional housing and rapid rehousing programming including client-level PIT count data. This data is maintained in CaseStream and EmpowerDB, databases with comparable rigor and confidentiality standards to HMIS.

2) Data is provided on an aggregate and client level in a de-identified format to the CoC – including the CoC's Steering Council, Data Analysis Committee, and general membership meetings – for determining community needs and strategy from a client-centered, trauma-informed perspective. Data points considered include volume of requests for shelter compared with provider capacity, exits into permanent housing from shelter and transitional housing, all APR data for transitional and rapid rehousing housing exits, and shelter length of stay. Perhaps more critical than aggregate data itself, is the robust participation of domestic violence/sexual assault programs in general as members of the CoC membership and its various committees. DV providers advocate for and ensure that all analysis, protocol development and strategic planning is done from a client-centered, trauma-informed perspective focused on the specific needs of DV survivors. Providers prioritize the integration of specialized recovery, advocacy and safety focused services with the critical provision of safe and secure housing.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

		Describe in the field below:
	1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;

	2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
	3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
	4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

1) The CoC adopted an updated Anti-Discrimination and Fair Housing Policy in June of 2022 which orders that all CoC and ESG projects must operate in compliance with federal nondiscrimination and equal opportunity requirements, including the Fair Housing Act, Title VI of the Civil Rights Act, the Age Discrimination Act of 1975, Section 504 of the Rehabilitation Act, the Americans with Disabilities Act, and HUD's Equal Access to Housing Final Rule and Equal Access in Accordance with Gender Identity Final Rule. Policy development was informed by multiple stakeholders including a local fair housing organization, service providers, and local government.
2) The CoC's Anti-Discrimination and Fair Housing policy includes appendices that provide guidance for providers for the creation or revision of their anti discrimination policies. This includes reference to the required elements of HUD's Equal Access Rule and Equal Access in Accordance with Gender Identity regarding participant access, regardless of sexual orientation, gender identity, family composition, or marital status. The Fair Housing Center of West Michigan (FHCWM) is a CoC member and staff sit on the Steering Council (leadership body). FHCWM staff are available for consultation and provide training regarding non-discrimination laws and how they pertain to housing programs to the CoC membership on an annual basis. In addition, CoC staff make themselves available to provide technical assistance to providers.
3) As part of the local funding process, applicants for CoC and ESG funds are asked to demonstrate how they ensure clients are provided information on their Fair Housing rights through the intake process and submit applicable Fair Housing policy(ies). In this year's local competition, 2-3% of all points depending on project type awarded were based on whether projects demonstrated how they provide information on Fair Housing rights to all consumers through the intake process. In addition, agencies were required to report whether they had any substantiated grievances. In the case of substantiated grievances with insufficient corrective action, up to two points (1-2% of total score) could be deducted per instance.
4) Projects found to be in violation of the policy and federal regulations would be asked to work with the FHCWM to address noncompliance. If the project was unable to resolve the issues, it would not be eligible for renewal in future funding rounds.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.
Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with–if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Grand Rapids Housing Commission	94%	Yes-HCV	No
Michigan State Housing Development Authority	100%	Yes-HCV	Yes

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

	Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference–if your CoC only has one PHA within its geographic area, you may respond for the one; or	
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.	

(limit 2,500 characters)

The CoC continually engages in conversations with the largest local PHA, the Grand Rapids Housing Commission (GRHC), to discuss the benefits of instituting a homeless preference, which has resulted in GRHC creating a policy in 2023 to redistribute 25% of returned vouchers to households experiencing homelessness using the local coordinated entry system. The CoC has also worked with the Michigan State Housing Development Authority (MSHDA) on its general homeless preference, which has been adopted and reports are sent to the CoC from MSHDA monthly with the total number of individuals on the list, as well as the number of pulls over the month. As stated in MSHDA's Annual PHA Plan, "MSHDA is dedicated to serving the needs of the homeless, very low and extremely low-income Michigan residents. This is demonstrated in its administration of the Housing Choice Voucher Program via the on-going efforts: designating a homeless preference for county HCV waiting lists…"

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

	Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:	

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

	In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:	

	1.	Emergency Housing Vouchers (EHV)	Yes
	2.	Family Unification Program (FUP)	Yes
	3.	Housing Choice Voucher (HCV)	Yes
	4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	No
	5.	Mainstream Vouchers	Yes
	6.	Non-Elderly Disabled (NED) Vouchers	No
	7.	Public Housing	No
	8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

	1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
			Program Funding Source
	2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	FUP

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes

1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First–Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	15
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	15
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.
Describe in the field below:

1.	how your CoC evaluates every project–where the applicant checks Housing First on their project application–to determine if they are using a Housing First approach;	
2.	the list of factors and performance indicators your CoC uses during its evaluation;	
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and	
4.	what your CoC has done to improve fidelity to Housing First.	

(limit 2,500 characters)

1) The CoC has adopted Housing First as part of its methodology for ending homelessness. During the local application process, the CoC Funding Review Committee and CoC staff review projects annually to ensure all Housing First Criteria are met during the local application process.
2) Projects are required to indicate whether they enroll participants with barriers including income, substance use, criminal record, and history of victimization and whether they terminate participants for failure to participate in supportive services or make progress on a service plan, loss of income or failure to improve income, or any other activity not covered in a lease agreement typically found for unassisted persons in the project's geographic area. Projects that are found to have service participation or preconditions would not be eligible for renewal.
3) Outside of the local competition, each fall all projects are evaluated to identify how they integrate Housing First principles into project operation using the USICH Housing First checklist. Criteria on the checklist include low barrier admission criteria, acceptance of referrals from the homeless response system, strengths-based supportive services, substance use not being a sole reason for eviction, reasonable flexibility in how rent is paid and the availability of special payment arrangement, the use of best practices for client engagement, use of harm reduction philosophy, and the availability of ADA compliant units.
4) Projects that are found to not meet criteria in the checklist would be identified for a performance improvement plan and may be at risk of being reallocated in a future funding round. The CoC anticipates that this process will continue to be refined throughout the next year, including the adoption of a more robust tool and process.

1D-3.	Street Outreach–Data–Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.

(limit 2,500 characters)

1) The CoC has a robust outreach workgroup with outreach staff from multiple agencies that meets at least once a month. The group coordinates services by connecting persons with agencies or providers that best suit their needs. The group follows outreach policies and workflows which establish shared community standards and procedures for conducting outreach, including to provide outreach coverage throughout the county.

Street outreach programs conduct housing-focused outreach and engagement to include locating, identifying, and building relationships with unsheltered persons living in places not meant for human habilitation and assist them in accessing emergency shelter, physical and behavioral health services, permanent housing through linkage to the community's Coordinated Entry system, and additional supports based on individual need. The group recently adopted a standardized HMIS workflow to ensure that all interactions with those experiencing unsheltered homelessness are tracked in the system. This allows for increased collaboration among outreach teams at different providers.

The CoC has outreach coverage available six days a week and provides coverage throughout the entire county which is 100% of the CoC's geographic area. Teams coordinate their schedules regularly through email.

Outreach providers utilize a person-centered approach, provide people experiencing homelessness multiple opportunities to say "no" and makes repeated offers of assistance through engagement, receive regular training in evidence-based practices, employ outreach staff with lived experience, provide warm handoffs to Coordinated Entry or shelter, housing, and service providers, and above all are respectful and responsive to the beliefs and practices, sexual orientations, disability statuses, age, gender identities, cultural preferences, and verbal needs of all individuals. All outreach staff have access to communication services to assist with those who may have limited English proficiency, be hard of hearing, and/or blind.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

	Your CoC's Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	No
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	No
3.	Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	No
4.	Other:(limit 500 characters)		

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
	NOFO Section V.B.1.l.	

		HIC Longitudinal HMIS Data	2023	2024
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	290	307

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff.	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.	
	NOFO Section V.B.1.m	

	Describe in the field below how your CoC:	
1.	works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and	
2.	promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.	

(limit 2,500 characters)

1) CoC staff ensure that information about mainstream benefits is disseminated through email newsletters and expert presentations at CoC meetings. CoC staff and Steering Council members keep apprised of changes in eligibility or availability of benefits through informational meetings, notices, and webinars offered through the appropriate public agencies, and communicate this information to CoC providers as it arises via email and at CoC provider meetings. New information is presented at bimonthly CoC meetings based on feedback and suggestions from CoC members, as well as research by CoC staff. Updates on changes to benefit programs – such as the expiration of pandemic-EBT benefits in MI – are sent out via email and announced at CoC meetings. Additionally, the CoC partners with the Essential Needs Task Force and provides quarterly navigator trainings to ensure providers are aware of how to assist participants with accessing mainstream resources, including food stamps, SSI/SSDI, TANF, substance abuse programs, and workforce development programs.

2) The CoC facilitates partnerships between housing providers and health care navigator projects through Priority Health and Health Net of West Michigan, which assist clients participating in housing programming with enrolling in Medicaid and other health insurance options/programs. In addition, outreach providers coordinate with Catherine's Health, a local federally qualified health center, to bring healthcare professionals to outreach locations.

SOAR is promoted in coordination with the Michigan Department of Health and Human Services' SOAR Navigator for the region and the 10 agencies with certified SOAR practitioners (21 total) in Kent County. The regional SOAR navigator attends CoC meetings and maintains connections with existing practitioners and other key stakeholders in the Kent County area.

ID-7.	**Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent the Spread of Infectious Diseases.**	
	NOFO Section V.B.1.n.	

	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:
1.	respond to infectious disease outbreaks; and
2.	prevent infectious disease outbreaks among people experiencing homelessness.

(limit 2,500 characters)

1) CoC Policies: The CoC Director collaborates with the local county health department and receives ongoing guidance regarding infectious disease outbreaks and how to formalize policies and procedures - these are shared widely with providers and will also be used to inform the development of future CoC specific policies. Shelters and CoC housing providers created internal processes to address the ongoing pandemic and future infectious disease outbreaks. The CoC expects for CDC guidance to continue to be followed. Additionally, the CoC in coordination with the local health department are developing a group for the creation of a coordinated community response plan in the event of a public health emergency so that such a plan may be immediately referenced at the onset of a future crisis when needed.

2) Prevent Infectious Disease Outbreaks: Technical assistance from both the county health department and the city of Grand Rapids is provided to assist in infectious disease prevention and mitigation in shelters. Additionally, community wide vaccine clinics are held with local shelter providers and a local community health center with targeted outreach to persons experiencing homelessness. Providers ensured vaccine information was readily available for anyone coming into the system and communicated information regarding clinics, as well as identifying and assisting with transportation needs to clinics if needed. Congregate shelters have identified spaces for isolation for either CV positive individuals or others who may be in need. Street outreach teams and shelter providers continue to provide prevention information to individuals experiencing homelessness regarding disease prevention. The City of Grand Rapids placed handwashing stations and porta-potties in locations unsheltered homeless are known to congregate.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	

	Describe in the field below how your CoC:
1.	effectively shared information related to public health measures and homelessness; and
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.

(limit 2,500 characters)

1) Sharing information: Throughout the COVID-19 pandemic, the CoC served as a hub for distributing resources released by state and federal agencies, including the CDC, HUD, and National Health Care for the Homeless Council. This includes guidance on limiting spread in congregate settings and vaccine guidance and informational materials for shelter and housing providers. Communication regarding influenza and other infectious diseases are also disseminated widely and regularly as available. If there are concerns about current or potential outbreaks of any infectious disease, the CoC holds community meetings to discuss recommendations provided by the local health department.

2)Facilitating communication between public health agencies and homeless service providers: The CoC Director serves as a liaison between the local health department and service providers to coordinate testing and isolation protocols and disseminate information on best practices for preventing and mitigating spread. Representatives from the local healthcare agencies and local health department participated in weekly meetings coordinated by the CoC. These meetings provided vital information to decrease the spread of infectious disease and ensure proper safety measures were implemented. Meetings were recorded and made available publicly. The CoC also encourages onsite vaccination clinics to help limit disease transmission. Outreach providers consistently provide flyers and information about how to limit disease spread and access medical care.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	

		Describe in the field below how your CoC's coordinated entry system:
	1.	can serve everybody regardless of where they are located within your CoC's geographic area;
	2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
	3.	collects personal information in a trauma-informed way; and
	4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

1) The CE system covers the entirety of Kent County (100% of the CoC's geographic area), including urban, suburban, & rural areas.
2) The CoC assesses individuals through a local CE assessment tool, which specifically identifies risk factors including education, employment status, domestic violence, presence/lack of support networks, risk of harm, chronic homelessness, physical health, and trauma. In recognition of the different needs and experiences of different subpopulations, tailored assessment tools are used for family and youth households. The assessment tool is used to create a score summarizing the individual's/household's needs, with those scoring the highest being prioritized for housing placement. The CE agency also uses a prioritization process for housing which follows the Chronic Homeless Order of Priority, which requires that the longest homeless, most vulnerable households are prioritized for housing. Along with referring to housing resources, CE staff refer individuals to specific community supports based on their needs and preferences. Organizations that accept these referrals through CE include domestic violence support agencies, educational programs, law enforcement for immediate safety needs, the local community mental health provider, social services for food and health care needs, legal support and others.
3) Each year, the CoC undertakes an assessment of the CES and related processes to ensure compliance with federal regulations and alignment with community priorities. Results of the evaluation and recommended changes are informed by and presented to the CE Committee (comprised of providers participating in CE). This allows for providers to share feedback and suggest strategies for improvement. In addition, there is a standing item on CE Committee agendas for anyone to raise concerns related to the CE processes or system. This has resulted in changes to system processes to improve the experience for participating providers and households served by the system. The CE lead agency also receives feedback from clients and brings this feedback to the CE evaluation workgroup and the CE Committee, as necessary. In addition, as a new CE platform is being developed, the developer is hosting focus groups with persons with lived experience to gather feedback to improve the user experience.

| | 1D-8a. | Coordinated Entry–Program Participant-Centered Approach. | |
| | | NOFO Section V.B.1.o. | |

		Describe in the field below how your CoC's coordinated entry system:
	1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
	2.	prioritizes people most in need of assistance;
	3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
	4.	takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1) The CoC's outreach providers include agencies that specialize in working with populations such as those with mental health concerns, unaccompanied youth, veterans, & rural populations. Outreach providers work with community partners to identify "hot spots" of specific population groups & conduct targeted outreach to complete assessments and refer individuals/families to CE. The CE assessment can be accessed online by anyone at any time. Folks can reach this platform via any device to be assessed and considered for resources. Clients can also complete the assessment with outreach staff, at shelter and drop-in locations, and over the phone. In addition, the CE Committee Marketing Workgroup is developing a simple graphic overviewing the multiple ways to access CE.

2-3) The CoC assesses households through CE, which specifically identifies risk factors including domestic violence, sexual assault, risk of harm, chronic homelessness, physical health, and trauma. The tool is used to create a score summarizing the household's needs, with those scoring the highest being prioritized for housing placement. The community has adopted an individualized risk assessment tool for prioritization. Extensive research was completed to determine each risk factor. Resources are prioritized for those with the highest scores, therefore are at greatest risk and most vulnerable. Multiple touchpoints are available for vulnerable clients, such as unsheltered via outreach, to ensure that when a resource is available, clients are quickly connected.

The CE agency also uses a prioritization process for housing which follows the Chronic Homeless Order of Priority, which requires that the longest homeless, most vulnerable households are prioritized for housing. CE staff refer individuals to specific community supports based on their needs and preferences. Organizations that accept referrals through CE include domestic violence support agencies, educational programs, law enforcement for immediate safety needs, the local community mental health provider, social services for food and health care needs, legal support and others.

4) To reduce barriers, the CE assessment is available through an online portal. Clients can also complete the assessment with outreach staff, at shelter and drop-in locations, and over the phone.

1D-8b.	Coordinated Entry–Informing Program Participants about Their Rights and Remedies–Reporting Violations.		
	NOFO Section V.B.1.o.		

	Describe in the field below how your CoC through its coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1) The Coordinated Entry (CE) system is affirmatively marketed to the broader community through a variety of methods through which the CoC ensures information is made available to local hospitals, law enforcement, first responders, private shelters, community mental health, private pay & faith-based service providers. Methods include emails to agencies providing basic needs services, social media, public posting of material at locations throughout the county where persons experiencing a housing crisis are served or likely to be found, community outreach and partnerships facilitated by CoC staff, and street outreach. Street outreach efforts seek to reach those persons least likely to apply for services. Outreach providers utilize a person-centered approach, make repeated offers of assistance through engagement, and provide warm handoffs to CE or shelter, housing, and service providers. All outreach staff have access to communication services to assist with those who may have limited English proficiency, be hard of hearing, and/or blind.

2) The CE system and partners adhere to all jurisdictionally relevant civil rights and fair housing laws and regulations. All provider agencies are required to post information on all Fair Housing requirements in public spaces to ensure clients are provided information on their Fair Housing and civil rights. In addition, upon program entry, clients receive information on Fair Housing rights.

3) Per the CoC's CE Policy, "if the system is found to be operating outside of the parameters set forth in this policy, the CE and Steering Committees are empowered to strategize corrections. If a project required to participate in the CE system is not compliant with the requirements outlined in this policy, corrective actions may be enacted by the project's funder." The agency application portion of the local CoC Program competition asks agencies to describe how they provide info to clients on Fair Housing rights. An agency receives up to 3 points (which are applied to each of that agency's project applications) for demonstrating that information is provided to all clients. In addition, any substantiated grievances are reported to the Funding Review Committee and agencies may receive a reduction in points for each substantiated grievance with insufficient corrective action. Substantiated grievances that have not been resolved in a satisfactory manner would be forwarded to appropriate jurisdiction(s) by CoC staff.

1D-9.	Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	05/16/2024

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

	1.	the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
	2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.

(limit 2,500 characters)

1) The CoC Data Analysis Committee regularly reviews system-level data, disaggregated by race and ethnicity whenever possible. Data sources include the PIT Count, annual count of all households served in HMIS, System Performance Measures, Stella LSA data, and provider-specific datasets. The data is reviewed per a calendar schedule that is revised as needed and the committee meets monthly. In addition, the CoC provided metrics based on stellavized LSA calculations to a community convener who is analyzing the local housing system to find causal mechanisms driving racial inequity in outcomes. Step 1 in this community process was publishing a dashboard showing disparities in housing, homeless system participation, wages, and other metrics that drive successful housing outcomes. The CoC analyzed the following data: race & ethnicity population rates in census data, poverty rate data, 2023 and 2024 PIT Count data, LOTH by race & ethnicity, counts of people and households experiencing homelessness by number of episodes and race & ethnicity, exit destinations by race & ethnicity, and returns to homelessness by race & ethnicity.

2) The CoC has identified an overrepresentation of Black/African American households in PIT and annual count data when compared to the population of Kent County, especially among family households. In the 2023 LSA dataset, 43.5% of head of households and adults were white, 46.9% were Black/African American, 6.8% were multiple races or mixed race, and 10.7% were Hispanic/Latinx. According to the US Census from 2020, Kent County's demographic breakdown is 80% white, 10% Black/African American, and 11% Hispanic. The homeless response system has a drastic over representation of people of color compared to the county's demographic makeup. In 2022, the length of time (LOT) homeless for a person of color was 70 days, compared to 61 days for their white counterparts. Hispanic individuals spent on average 75 days homeless, a 10% decrease from 2022. All race and ethnicity groups with 10 more households in the system saw a decrease in LOT from 2022 to 2023. For the same time period, 20.2% of Black/African American households and 18.1% of Hispanic households returned to homelessness after exiting to a permanent destination in the 2 year period before the 2023 LSA. This is compared to 20.5% of white individuals.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	No
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes

4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

Due to concerns with inequitable racial outcomes, the CoC stopped using the VI-SPDAT assessment as the tool for prioritizing housing resources on September 10, 2023. The community has adopted an individualized risk assessment tool for prioritization. Extensive research was completed to determine each risk factor. Resources are prioritized for those with the highest scores, therefore are at greatest risk and most vulnerable. Community members may complete the assessment on their own or with guidance from an intake specialist to reduce barriers to assessment.

In addition, The CoC Data Analysis Committee regularly reviews system-level data and brings providers into conversations about disparities to identify mitigation strategies. PSH providers have continued to increase acceptance rates into programs by holding regular meetings with outreach and shelter providers to help ensure those who are referred can be contacted, are working to secure documentation, and identify if there is the need for waivers if there are concerns regarding previous criminal history. This year, one provider was able to demonstrate to the committee that by taking the above measures, they not only improved their overall outcomes, but particularly for those who are Black/African American due to the population's overrepresentation in the criminal justice system.

The CoC is an active participant in the Housing Stability Alliance, a collective impact initiative that formed due to the extreme disparities identified for families and children of color in Kent County. Through the Alliance, a roadmap was developed, along with workgroups for strategy development for the entire housing spectrum from "not housed" all the way to "housed by choice."

The CoC is developing an Advisory Council, which will differ from the action boards in that the advisory council will work alongside leadership and consists only of those with lived experience with a focus on equity and inclusion throughout the CoC. This structural change was a recommendation of the CoC's two action boards (Veteran and Youth) as members felt they could be more effective and comfortable in a setting that felt less bureaucratic. Additionally, the CoC's Nominating Committee identifies potential new candidates for the board and committees to increase diverse representation

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	

	Describe in the field below:	
---	---	
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

Progress is measured through the regular review of system performance measures and outcomes, disaggregated by race and ethnicity. The CoC recently hired a full-time Data and Analytics Manager who will track community level data and outcomes and work with other system conveners specifically as it relations to tracking the following measures: # of HH & length of time unsheltered, of HH & length of time in temporary housing, # of HH facing imminent homelessness, proxy: # of HH late on electric payments, % of HH paying more than 30% for housing costs.

As part of the Housing Stability Alliance, the following adopted universal goals related to the housing system,are: 1. Ensuring Kent County residents, especially children and Families of Color, achieve stable housing or are Housed by Choice. 2. Eliminating the statistical difference between the racial/ethnic demographics of the county and housing system outcomes (eliminating racial disparities). 3. Dissolving homelessness in Kent County. All measures are disaggregated by race and ethnicity and made available to the community on a community wide dashboard.

	1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking–CoC's Outreach Efforts.	
		NOFO Section V.B.1.q.	

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

The Steering Council has 2 held seats for members with lived experience to ensure decisions are made with input of those most likely to be affected by those decisions. The CoC's Nominating Committee, with the support of staff, is responsible for identifying potential new candidates for the board and committees and engages in outreach efforts to ensure people with lived experience are represented on the slate of nominees each year. CoC staff meet regularly with currently or formerly homeless members of the Steering Council to provide context on upcoming agenda items.
The CoC also seeks public comment when considering system changes. Opportunities to comment are shared through the weekly newsletter sent to all stakeholders, including community members with lived experience. The contents of the weekly newsletter are also shared on the CoC's Facebook page to increase reach. All comments are compiled and provided to the appropriate committee, such as the Steering Council, for consideration.

When leadership opportunities arise, CoC staff reach out to individuals with lived experience to gauge their interest. The CoC maintains relationships with community-based and population-specific organizations, such as neighborhood organizations, and solicits feedback around decisions impacting that population from staff and/or participants.
The CoC director regularly meets with PWLE to discuss system issues and provide opportunities for engagement, including joining committees, the leadership board, action boards, or find other ways to participate based on their interests, time, and ability.

In addition to intentional outreach efforts, the CoC has a Youth Action Board and Veteran Action Board comprised of youth and veterans (respectively) who have experienced or are currently experiencing homelessness. These boards provide input and assistance with planning and outreach efforts focused on ending youth and veteran homelessness. Currently, staff from lead action board agencies and the CoC support members, providing historical context, leadership coaching, and stipend management. Youth are typically recruited by their peers to serve on the YAB and go through basic training on meeting facilitation and system processes. Veterans Action Board members are recruited from a wide variety of sources, including housing and non-housing service providers, Veteran Services Organizations, the local VA, Veteran specific peer support groups, and social media.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.
Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	10	3

2.	Participate on CoC committees, subcommittees, or workgroups.	10	3
3.	Included in the development or revision of your CoC's local competition rating factors.	5	2
4.	Included in the development or revision of your CoC's coordinated entry process.	10	2

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC has a Youth Action Board (YAB) and Veteran Action Board (VAB) comprised of youth and veterans (respectively) who have experienced or are currently experiencing homelessness. Additionally, the Steering Council (leadership body) has held seats for members with lived experience. CoC staff provide training to new members with a focus on the structure and history of the CoC and action board's role in the CoC. In addition, staff provide an overview of Robert's Rules, consensus-based decision-making, and overall committee structure and process. Professional development training opportunities are offered through partner organizations, including a local university, which provides nonprofit board certification training. Additional examples include YAB presentations with the local Young NonProfit Network and engagement opportunities with local providers/businesses.The CoC also works closely with a local convener on the following topics: workforce development, food and nutrition, transportation, and digital inclusion and offers members opportunities to participate in those committees; and also ensures members are aware of resources available in those spaces. Action board members also have the ability to seek out additional trainings with financial assistance provided through the CoC and other member agencies.

CoC staff provided a brief training highlighting best practices that agencies should use when employing and/or engaging persons with lived experience of homelessness (PLEH) at the 2020 August CoC membership meeting. This training was based on learnings from True Colors United and their work to ensure the voice of youth with the experience of homelessness were at the center of developing the community's coordinated plan to end youth homelessness.

In addition to professional development, several CoC member organizations intentionally seek applications from PLEH for open positions and employ PLEH. For example, Heartside Nonprofit Housing Corporation intentionally connects interested PSH residents with volunteer programming, creating a pipeline for leadership engagement that ranges from board service to employment opportunities. In the summer of 2024, a YAB member was hired by a CoC member organization, Arbor Circle, as Outreach Staff. Additionally, other CoC organizations focus on PLEH; Mel Trotter/AYA long-term programs focus on work placement and retaining employment, and the City of Grand Rapids funds workforce programs at Urban League and AYA.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

	Describe in the field below:	
1.	how your CoC gathers feedback from people experiencing homelessness;	
2.	how often your CoC gathers feedback from people experiencing homelessness;	
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;	
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and	
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.	

(limit 2,500 characters)

1-2) Feedback from participants is routinely gathered by agencies receiving CoC and/or ESG funding. Methods for collecting the feedback include regular surveys available to program participants with the option to submit anonymous feedback and the use of support groups and regular community meetings for current or recent program participants to build relationships with staff, share concerns, and provide input to program design. In the local competition, all agency applicants are asked to respond to how they implemented clear strategies to ensure the meaningful participation of persons with lived experience within homelessness programming. Agencies can receive up to 8 points of the available 42 points per agency for detailing strategies around meaningful inclusion. An additional 8 points are available if an agency can demonstrate the participation of persons with lived experience of homelessness (PLEH) on the agency's Board of Directors or equivalent policymaking entity. An agency's points are then applied to the score for any renewal or new project applications in the local competition. In total, 11-14% (depending on project type) of points in the local competition are based on the involvement of PLEH.
3) A provider used consumer feedback as the foundation for the development of a web based CE assessment tool available 24/7 via smart devices. Additional feedback led to the CoC maintaining staff available via phone and at shelter and outreach locations to assist with completing the web-based assessment. Additional steps taken by provider agencies in response to feedback from PLEH include: Feedback from Veterans identified a need for additional affordable, permanent housing options which led to Community Rebuilders partnering with developers to create Grand View Place, a project based voucher affordable housing complex that prioritizes placement of chronically and literally homeless Veterans. Community Rebuilders' development of a Yoga Partnership to address post-traumatic stress disorder and the effectiveness of specific breathing techniques. Safe Haven Ministries' implementation of web and text chat options to their 24/7 hotline for those fleeing domestic violence.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	

	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	

2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1. During the spring of 2023, CoC staff joined providers across the region to coordinated and start developing a plan to address the affordable housing crisis, which includes discussions regarding reforming land use policies and reforming zoning. This includes allowing for the use for more accessory dwelling units. Providers are also invited to participate in the regional meetings to help build public will. The CoC is engaged as a partner with the State of MI to develop and implement a regional plan that focuses on increasing the number of available housing units throughout the county through housing development. Additionally, the CoC staff provided the City of Wyoming in December of 2023 with information to help support rezoning a church property into a development that would support family housing.

2. The CoC engaged with providers to provide comment on the County's plans for an Affordable Housing Loan Fund.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.	09/06/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC's local competition.	09/06/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.
Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes

1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	127
2.	How many renewal projects did your CoC submit?	17
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	

	Describe in the field below:
1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

the Funding Review Committee specifically reviews each project based on score performance metrics & takes multiple factors into consideration when reviewing projects, including the project's impact on outcomes for the most vulnerable individuals. The committee develops the final Project Priority Listing (PPL) with the goal of ensuring that the most vulnerable populations with the most severe needs have access to high-quality programming. Performance metrics for renewal applications include: participant connection to cash income & non-cash benefits, increases in income, participant connection to health insurance, exits to permanent destinations or retention in PSH, returns to homelessness within 6 months, & the length of time from project start date to housing move-in date. All data was reported based on a CY23 APR from HMIS or comparable database for DV providers to ensure a comparable time period. Full points are awarded to projects performing in the top 25-50% of each metric. In total, these performance metrics make up 77% of the project score for PSH & RRH projects & 70-73% of the project score for TH & TH-RRH projects depending on whether a project was originally funded with DV Bonus funds. 29-33% of points are based on rates of exits to permanent housing and/or retention in PSH.

Severity of barriers (lack of income, chronicity, & conditions at entry) are a tiebreaker. When renewal projects receive the same score, projects providing services to the hardest to serve are placed higher in the PPL in recognition that their performance may be impacted by the populations served.

The ranking & review process for new project applications also includes the goal of ensuring that the most vulnerable populations with the most severe needs have access to high-quality programming. As part of the local application process, new projects describe their plan to assist participants in securing & maintaining permanent housing that is safe, affordable, accessible, & acceptable to their needs & how participants will be assisted to obtain the benefits of mainstream health, social, employment programs for which they are eligible to apply to maximize their ability to live independently. The Funding Review Committee reviews responses & awards full points to projects who demonstrate a robust plan to ensure participants have access to high-quality programming. These metrics account for 9% of total available points for new projects.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	

	Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

(limit 2,500 characters)

1-2) The Funding Review Committee is responsible for making changes to the local review process, including determining the rating factors for scoring, selection and ranking of applications. 14% of the Funding Review Committee's membership is represented by people of color, which is consistent with Kent County's demographics (10.6% Black or African American).

3) As part of the local competition, all applicants responded to questions in a supplemental application. These questions were related to agency policies and strategies in regard to eliminating racial and ethnic disparities and inclusion of persons with lived experience. An agency's score on this supplemental application was applied to all their new and renewal projects.

A new question in this year's supplemental application asked agencies whether they identified or have a plan to identify barriers to participation and detail any steps planned or taken to eliminate identified barriers. This accounts for 1.3-1.8% of the total points (agency points plus project points) available, depending on project type. Agencies received full points if they demonstrated detailed strategies or plans to identify barriers. It is anticipated that in next year's local competition, points available will increase and will only be awarded if agencies can demonstrate detailed strategies to address barriers.

The supplemental application also asked whether agencies reviewed internal policies & procedures and program participant outcomes with an equity lens and to describe findings and steps the agency plans to take to eliminate identified barriers and disparities. Agencies received points on this portion of the question only if they demonstrated findings from the review and detailed strategies to advance equity. This accounts for 3-4% of the total points (agency points plus project points) available, depending on project type.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

	Describe in the field below:	
	1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
	2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
	3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
	4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1)The CoC's reallocation policy requires that projects be selected as potential candidates for reallocation based on project performance, with consideration given to HMIS data, HUD Annual Performance Report data, PIT & HIC count data, cost per household served, & HUD CoC system performance measurements. Reallocation is discussed following the submission of project applications for the CoC Competition by the Funding Review Committee, CoC staff, & CoC-funded agencies. Agencies may voluntarily reallocate a project & either submit a new project with reallocated funds or make funds available as new project funding.

The decision to reallocate is made if it is determined that a project's performance issues are not likely to be rectified, or if data shows that other community needs are more pressing & funds would be more effectively spent on a new project with a different focus. Projects are identified as low-performing if they score low on renewal applications relative to other projects with respect to project performance and utilization, cost effectiveness, data quality, expenditure of funds, alignment with HUD regulations and policy priorities, and other areas. Projects are classified as having less need if HMIS & other community data indicate that the project is not serving an identified community need.

Following the close of the program competition, the CoC plans to review its current Reallocation Policy to ensure continued alignment with community priorities.

2-3) The CoC underwent a rigorous reallocation process in the years 2015-2017. In 2022, there was 1 PSH project identified to have further discussions with & monitor over the next year to prepare for potential grant transfer or reallocation in the next program competition. This project chose to voluntarily reallocate funding in the 2023 competition due to the small number of families with documented chronic homelessness in the community. Additionally, the CoC continues to restructure its local application process and will continue to do so, including implementing threshold scores for projects in the future.

4) n/a

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

| | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024? | No |

1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	Yes
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes

4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/14/2024

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/14/2024

1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes

1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website–which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/28/2024

1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	10/28/2024

2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored–For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	WellSky

2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Statewide

2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/08/2024

2A-4.	Comparable Databases for DV Providers–CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2024 HMIS Data Standards.	

(limit 2,500 characters)

1) The CoC HMIS System Administrator has provided the HUD HMIS Data Standards to the DV providers and their comparable database vendors to ensure they collect the same data elements. DV providers have committed to the collection and reporting of those data elements to the CoC. The HMIS Admin plans to work more closely with DV providers on their data quality to ensure the standards align with the expectations of projects that report in HMIS. DV providers are invited to the monthly data quality workgroups and have the opportunity to meet individually with the Sys Admin if technical assistance is needed.
2) All DV housing and service providers in the CoC are using a comparable database that is compliant, and the HMIS Admin will work closely with DV providers to address inconsistencies and support working with their vendors to ensure their databases remain compliant with the 2024 HUD HMIS Data Standards.

2A-5.	Bed Coverage Rate–Using HIC, HMIS Data–CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	873	0	817	93.59%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	242	0	143	59.09%
4. Rapid Re-Housing (RRH) beds	307	0	257	83.71%
5. Permanent Supportive Housing (PSH) beds	1,052	0	792	75.29%
6. Other Permanent Housing (OPH) beds	322	0	232	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.	
	NOFO Section V.B.3.c.	

	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

The CoC expects an increase in bed coverage in the next 12 months due to two new Transitional Housing projects that are now fully operational and remain near or at capacity, but were still onboarding and managing move-ins for the date of the HIC. Additionally, the CoC reports on HUD VASH vouchers for multiple regions that are not in HMIS. The CoC will coordinate with the VA to ensure these are reported and utilized. Currently, the VA collaborates with the lead SSVF agency to support ending Veteran homelessness and connect veterans to permanent housing resources as needed, which should ensure this communication is implemented.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes

2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/24/2024

2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/08/2024

2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

(limit 2,500 characters)

The CoC established a PIT count planning team prior to the 2024 count to develop strategies to ensure a robust count of the unsheltered population, including unsheltered youth. The team was comprised of outreach providers, 2 of which are providers serving youth and unaccompanied youth (ages 10-24). PIT planning included the identification of locations where unsheltered individuals may stay on the night of the count. In addition, CoC staff met with the Youth Action Board (composed of youth ages 18-24 with lived experience) during the planning leading up to the 2024 count. Youth suggested locations where youth may stay for outreach teams to visit during the unsheltered count. Once potential locations were identified, outreach teams visited these locations to determine their activity status - active, potentially active, or inactive. Outreach teams were deployed to all active or potentially active locations on the night of the count.

During the count, youth outreach providers conducted surveys at locations where youth are known to stay outside. In addition, a local youth drop-in center surveyed clients who received services the day after the count and reported sleeping unsheltered and not speaking to an outreach staff member.

The sheltered count was conducted using HMIS. The HMIS Administrator contacted all agencies prior to the count, including agencies that serve youth, to provide instructions on entering data on the night of the count. DV service providers provided anonymized data on all clients, including youth, which was added to the sheltered data from HMIS.

Youth Action Board members were not included as counters during the 2024 unsheltered count as the CoC has consciously decided to limit the count to outreach and intake staff trained on engaging with vulnerable populations.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;
3.	describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and
4.	describe how the changes affected your CoC's PIT count results; or
5.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.

(limit 2,500 characters)

Given robust participation from shelter providers and outreach/in-reach coverage in both years, the CoC made no changes to the sheltered and unsheltered count methodology between 2023 and 2024.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
    - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

	2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
		NOFO Section V.B.5.b.	

		In the field below:
	1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
	2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
	3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

(limit 2,500 characters)

1) The CoC uses a comprehensive, data-driven approach to identify risk factors for individuals and families in the community who are at risk of experiencing homelessness for the first time. By leveraging data from HMIS, PIT counts, consumer focus groups and advisory boards, as well as the CE System, the CoC identifies key indicators and risk factors including economic, health, social and legal concerns. Issues such as low wages, unstable employment, lack of access to health care, domestic violence and involvement with the justice system.

The CES Tool is instrumental in collecting vital risk factors associated with CE screening and assessment. Specifically designed to be iterative and predictive, this tool's data informs both risk and predictive factors. Additionally, the CES evaluates local factors specific to Kent County, such as previous zip code, race/ethnicity, income and employment status, English proficiency, and healthcare access. The CoC's Data Analysis Committee uses HMIS data to identify trends and influential factors contributing to first-time homelessness. A significant indicator is income that falls short of covering the cost of living, including rising rent prices, food, transportation, childcare, and utilities. This aligns with data showing that 33% of households in Kent County struggled to afford basic needs, according to United Way Worldwide in 2021. By looking at systemic data from sectors such as healthcare, child welfare, education etc our community is able to evaluate patterns and identify populations with higher vulnerability. Data is analyzed for demographic trends, age, race, gender, disability status to see which groups are disproportionately affected. Community focus groups and surveys help to capture information on risk factors like evictions, financial instability, lack of access to services and more and are conducted throughout the County and inform CoC data and decisions.

2. The CoC leverages local Diversion programs to create a proactive approach centered on early intervention. Key strategies include: targeted prevention, consistent diversion, comprehensive case management services, increased access to mainstream benefits, collaboration with community partners and United Way 211, providing supportive services, active policy advocacy and community engagement, and early intervention through CES.

3. The CoC Steering Council and Coordinated Entry Committee are responsible.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	

1.	natural disasters?	No
2.	having recently arrived in your CoC's geographic area?	No

2C-2.	Reducing Length of Time Homeless–CoC's Strategy.	
	NOFO Section V.B.5.c.	

	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	

2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	

(limit 2,500 characters)

1) The CoC uses a housing-first approach to minimize the time individuals and families remain homeless. CE data and real-time data from HMIS assure priority to persons with the greatest need for housing based on vulnerability and LOT homeless. The CoC also focuses on quick, low-barrier access to housing with supportive services to stabilize individuals and families as quickly as possible. We work with clients to address challenges to housing while honoring their autonomy and supporting them in identifying solutions that work for them. This ensures that our efforts align with each household's unique needs and circumstances.

CE swiftly connects individuals and families to housing resources utilizing a trauma-informed assessment tool, prioritizing those most vulnerable for housing placement. Before enrolling in a resource, supported solutions and diversion conversations occur, aiming to avoid entry into the homeless system or to facilitate rapid exits from it. The system leverages technology through an online CE access tool, available 24/7, eliminating wait times and ensuring the most vulnerable can be quickly matched to available resources.

In-depth data analysis is employed to identify system gaps and roadblocks, with the ultimate goal of enhancing system flow. A clear indicator of successful system flow is the reduction in the length of time households experience homelessness. By-name lists are used to prioritize households for available resources, ensuring rapid transitions into permanent housing. The CoC has established benchmark goals to reduce the duration of homelessness, including the time from project start to housing move-in, exits to permanent housing, and returns to homelessness. Regular evaluation of this data across all projects ensures that the system is responsive and coordinated in its efforts to shorten the period people remain homeless.

2. The CE assessment collects info about the LOT homeless for households and their history over the past three years. This includes the length of the most recent episode of homelessness, the # of episodes in the last 3 years, and the total # of months spent homeless during that period. CE prioritizes resources for individuals based on HUD's CPD notice, which includes the LOT a person has been homeless in places not meant for human habitation, or emergency shelters, as well as the severity of their service needs.

3. The Steering Council and CE Committee are responsible for this strategy.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	

	In the field below:	
1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.	

(limit 2,500 characters)

1) We have a multifaceted strategy to ensure our approach to increase the rate at which persons exit to permanent housing evaluates all facets of our system. The first part is to provide thorough training and oversight to our HMIS service providers to make sure data is complete and correct in regard to exit destinations. This is accomplished through a monthly HMIS data quality training that all providers are asked to send one attendee to, a monthly report submitted to the Steering Council outlining the data quality benchmarks and rates for exits to permanent housing by project and project type, and constant analysis and reporting that is public facing for enhanced community discussion and feedback. We do this utilizing SPM 7, Stella P for system mapping, Eva for data quality, and publishing local dashboards. The second part of our strategy is to utilize Stella P to perform analysis on the pathways to determine which project type is most likely to produce the most advantageous outcome and how different populations utilize each pathway. This type of analysis can help the CoC to better understand what project types we need to build capacity in, which populations are not being served adequately and how we can leverage the successful pathways to provide insight and training to all service providers. The third part of our strategy is to maintain and, increase the number of vouchers from state and local PHA's to generate turnover in PSH beds and increase the availability of permanent housing available through our CE system. Another part of this strategy is to build strong partnerships with housing developers to bring on board our coordinate entry system PSH units utilizing the Low-Income Housing Tax Credit to fund the developments.
2) The CoC's strategy to increase the rate at which people in PSH maintain their housing is to provide comprehensive case management services that include follow-up support which can help individuals and families maintain stable housing including regular check-in meetings, referrals for supportive services, measuring social determinants of health (SDoH) and assistance to build natural supports. Service providers accomplish this by integrating with mainstream programs such as SSDI, and SSI, Veteran benefits, and SOAR to increase and stabilize income, non-cash, benefits and health insurance. Additionally, the use of Move Up Vouchers is encouraged for providers to access when appropriate.
3) Steering Council

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	

	In the field below:	
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;	
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.	

(limit 2,500 characters)

1)The CoC utilizes SPM 2 to identify the unique people returning to homelessness and the project they exited to permanent housing from and the CoC utilizes Stella P to identify which path most often leads to returns to homelessness and what populations are returning to homelessness. It is critical for the CoC to lead data quality discussions and exit planning to ensure that all data is properly and accurately recorded in HMIS. This has been particularly important for our night-by-night shelter projects and current improvement strategies are being developed to include monthly reconciliation across the two data systems used, front line staff training on exit planning, and the use of IT for clients when exiting the shelter to improve data accuracy.

2)The CoC's strategy to reduce the returns to homelessness is two pronged. The first prong is tasking the Data Analysis Committee along with CoC staff with analyzing patterns of those people returning to homelessness using Stella P providing an opportunity for CoC staff to develop a plan of action to improve access in the system to permanent housing and supports. This includes identifying system gaps and evaluating SPM 7 performance on a project level to identify well performing and poorly performing projects. The second prong to this strategy is to develop training opportunities to build support and increase performance for poorly performing projects, to create transparency and awareness among CoC providers of the populations returning to homelessness, to develop policy for system improvement, and more effective resource allocation.

3) Steering Council and Data Analysis Committee are responsible.

2C-5.	Increasing Employment Cash Income–CoC's Strategy.	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

(limit 2,500 characters)

1) The CoC service standards for Rapid Rehousing, Emergency Shelter, and Prevention include a standard that all providers must facilitate access to community supports aimed at resolving their housing crises. This encompasses linking individuals to employment services and mainstream benefits. The CoC performs comprehensive system-level evaluations and project-specific assessments to gauge the effectiveness of initiatives in helping consumers secure and enhance their income.

The CoC providers foster partnerships between service providers and community organizations to enable consumers to engage in job training and secure employment in high-demand sectors. Notable local training programs include WMCAT's Adult Career Training Program, which offers vocational training in medical billing, coding, and pharmacy technology; Grand Rapids Community College's vocational program, which provides certification in fields such as food service, healthcare, and construction; and Community Rebuilders' Homeless Veterans Reintegration Program (HVRP), which assists veterans in achieving higher employment income.

The success of HUD CoC projects is tracked through HMIS data, highlighting the percentage of participants who are employed during their time in the project and those who manage to increase their income. Project staff play a pivotal role by offering essential supports, including information and referrals to local employment service centers, help with job searches, and resume building. This support extends to assisting with enrollment in education and training programs as integral components of their housing stability plans.

2) The CoC's housing providers maintain robust referral networks with local workforce development and employment agencies, ensuring clients receive crucial support in obtaining jobs and completing vocational training. Key partnerships include agencies that offer skill-building programs for youth ages 18-24, Goodwill Industries, and West Michigan Works!,

The CoC staff keep members informed about job fairs hosted by partners. Many CoC providers assist clients with job searches, resume-building, and skills development. Collaborations with private employers also provide direct employment opportunities. The CoC also partners with a consortium of local employers and employment-focused agencies. Case managers offer specialized job search assistance and transportation to local resources as needed.

3) Steering Council and CE Committee are responsible.

2C-5a.	Increasing Non-employment Cash Income–CoC's Strategy	
	NOFO Section V.B.5.f.	

	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

(limit 2,500 characters)

1) A primary objective of the CoC is to boost participants' income to ensure long-term housing stability. The CoC employs thorough system-level evaluations and project-specific assessments to measure the success in securing non-employment cash income and benefits. Trained staff within CoC-funded projects help participants access a variety of benefits they might be eligible for, such as SNAP nutrition support and vital documentation for benefit access. Several CoC programs serve as host sites for the Michigan Department of Health and Human Services as MI Bridges Navigation Partners, facilitating consumer access to benefits like SNAP, SERs, TANF, and cash assistance. Providers collaborate with clients and local agencies to connect participants to non-employment cash sources. This includes case management services that link clients to mainstream benefits through the Kent County Department of Health and Human Services and connecting veterans to local VA and Veteran Service Officers to ensure they receive all available Veteran cash benefits. Additionally, with 21 SOAR Certified Practitioners in Kent County, our community offers substantial opportunities for individuals to increase their non-employment cash income. These practitioners meet quarterly to exchange best practices and updates on SSI/SSDI benefits. The Michigan Department of Health and Human Services' SOAR Navigator for the region also attends CoC meetings and maintains essential connections with practitioners and stakeholders in Kent County.
One of the CoC's key strategies for increasing non-employment cash income is ensuring that consumers are connected with public benefits for which they are eligible. The CoC service standards for Rapid Re-Housing, Emergency Shelter, and Prevention instruct all providers to offer access and assistance in obtaining community supports to resolve housing crises, including links to mainstream benefits and employment services as appropriate. Housing agencies foster relationships with mainstream benefit providers, assisting residents in signing up for services, navigating interactions with benefit providers, and completing required follow-up documentation. CoC staff and Steering Council members stay informed about changes in eligibility or availability of benefits through informational meetings, notices, and webinars offered by public agencies.
2) Steering Council and CE Committee are responsible.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
   - 24 CFR part 578;
    - FY 2024 CoC Application Navigational Guide;
   - Section 3 Resources;
   - PHA Crosswalk; and
    - Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes

3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes

3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.	

Project Name	Project Type	Rank Number	Leverage Type
Home First	PH-PSH	18	Both

3A-3. List of Projects.

1. What is the name of the new project?   Home First

2. Enter the Unique Entity Identifier (UEI):   HM9NXLNF8J61

3. Select the new project type: PH-PSH

4. Enter the rank number of the project on your CoC's Priority Listing: 18

5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
  - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
  - Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

	Is your CoC requesting funding for any new project application requesting $200,000 or more in funding for housing rehabilitation or new construction?	No

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No

3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.	
	If you answered yes to question 3C-1, describe in the field below:	
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
  - 24 CFR part 578;
   - FY 2024 CoC Application Navigational Guide;
  - Section 3 Resources;
  - PHA Crosswalk; and
   - Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?	Yes

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.	

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	1,352
2.	Enter the number of survivors your CoC is currently serving:	558
3.	Unmet Need:	794

4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	

	Describe in the field below:
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or
3.	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.

(limit 2,500 characters)

1) The calculation was derived from the total number of DV survivors requesting housing or housing services at one of the county's two DV providers in the 2021 calendar year and the number served (YWCA West Central Michigan and Safe Haven Ministries).
2) The data source for the calculation was the HMIS comparable databases utilized by the county's DV providers.
3) According to the PIT Count data collected in Kent County on February 23, 2022 Kent County saw a 24% increase in the number of persons in emergency shelters, including domestic violence shelters, since 2021. Emergency safe shelter is often the safest and only option for individuals fleeing domestic violence, but once the immediate danger issues and other safety concerns are addressed, the options for housing after emergency safe shelter are limited. One of the main barriers faced by survivors seeking to flee domestic violence is the extremely competitive and often unaffordable rental market. Survivors often struggle to secure affordable and sustainable housing after their shelter stay due to the high demand for rental properties and lack of resources to maintain housing. Expensive and non-accessible childcare, unreliable transportation, expensive connectivity, non-living wages in the service sectors, and credit issues related to the debt and behavior of the assailant are all additional barriers to survivors accessing and maintaining safe independent housing of their own choosing. Based on data collected by RentCafe in the first half of 2022, Grand Rapids ranked number 6 in the country for the most competitive rental market. For survivors who have experienced any form of abuse and are essentially starting from the ground up, securing income sufficient to afford rent in the current competitive market is extremely challenging. The Kent County community has a great need for DV-related housing and support services including transitional housing and rapid rehousing.

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects–only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name
Safe Haven

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

	Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	Safe Haven
2.	Rate of Housing Placement of DV Survivors–Percentage	61%
3.	Rate of Housing Retention of DV Survivors–Percentage	100%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:
1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

When measuring progress towards stable housing, we look for indicators such as applying for a housing voucher, actively searching for housing, or applying for housing. Some milestones of housing include receiving a housing voucher, moving into housing, achieving consecutive months of stable housing.
Safe Haven tracks exit status and rental assistance in EmpowerDB. The exit status categories have been updated as of 7/1/2022 to ensure that client exits are being reported using HUD exit types.
For 2021, 75 households exiting shelter reported their exit status as:
27% Family and Friends
23% Own apartment
7% Permanent Supportive Housing
9% Hotel
4% Transitional housing
3% Shelter (Non-domestic violence shelter)
5% Returned to abuser
9% Other
13% Unknown
Safe Haven began providing case management at two 3-bedroom TH-RRH units that are currently being privately funded. For these two TH-RRH units, we have 100% retention.
Safe Haven uses a HMIS comparable database (Empower DB) for data collection to protect confidentiality and remain in compliance with federal statutes as a DV provider.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

	Describe in the field below how the project applicant:
1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
2.	prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;
3.	determined survivors' supportive services needs;
4.	connected survivors to supportive services; and
5.	moved survivors from assisted housing to housing they could sustain–address housing stability after the housing subsidy ends.

(limit 2,500 characters)

SHM has been working in the field of domestic violence for over 30 years,utilizing best practices for comprehensive support services rooted in trauma-informed
principles & safe housing solutions. As a place of natural coordinated entry for DV survivors, we provide housing advocacy as a core component ofour work. Safe Haven has been a sub-recipient of HUD funding through Community Rebuilder's PACT program. During this time, we placed 9 families in rapid rehousing, exceeding program goals, while utilizing a Housing First model. SHM has demonstrated success with a low-barrier intake process & successfully supports survivors with many barriers (i.e. substance abuse, criminal histories, zero income). To ensure clients are quickly moved into safe, affordable housing, SHM implemented programmatic strategies, including: 24/7 hotline & and chat so survivors can receive initial intake immediately; a commitment to not use a waitlist, as this can delay a client's connection to the needed resource; & flexibility in appointment times to ensure clients have equitable access to housing assessments. To ensure clients can quickly secure housing, SHM has also built trusted relationships with property owners & landlords.This project will utilize a "no wrong door approach" modeled after another successful Coordinated Entry program. A core philosophy of this model, SHM
has utilized self-referral and minimal eligibility requirements across all of its programs. Safe Haven serves domestic violence survivors, the priority population in this project. Uncovering supportive services that a client needs begins at a client's first point of contact with SHM. During the assessment & intake process, clients drive their interaction with SHM by identifying the goals & barriers they face to these goals. As a comprehensive provider, supportive services extend beyond safety planning & domestic violence psychoeducation to also include support around financial empowerment, childcare, transportation & mental health support. Survivors have access to additional support through the following access points: centralized intake; 2-1-1; shelter; housing providers; community partner agencies; & street outreach programs.
SHM is an active member of at least 6 task forces that foster stronger partnerships between agencies & ensure clients' diverse needs can be resourced within SHM's networks.

4A-3d.	Applicant's Experience in Ensuring DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	

	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping survivors' information and locations confidential;
4.	training staff on safety and confidentially policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

(limit 2,500 characters)

1.All services are confidential & include survivor led safety plans. Dedicated and private advocacy rooms are provided for direct service staff. During the intake and interview process, advocates help clients understand their right to confidential services and ensure that clients are able to make informed choices related to their engagement in services.

2.SHM determination and placement into safe housing will be survivor-led and empowers the participant to select the housing placement that suits their needs. SHM's Housing Advocate will assist the survivor in assessing their safety needs by completing a lethality assessment for developing their safety plan and assessing their safety needs. Ultimately, SHM will provide the necessary tools to allow the survivor to make a well informed decision on their placement.

3.SHM ensures that all client information adheres to the standards set by VAWA and HUD, ensuring the electronic databases are HMIS comparable with double encryption and non-identifying information released when reporting data. Client files are stored behind two locked doors and access to the client file information is limited to staff working directly with clients and the relevant program directors. Additionally, staff are trained on best practices for maintaining the confidentiality of client information at all times and not sharing information about a client in communal areas. Case review and consultation is also confidential.

4.All SHM staff, interns and volunteers are required to complete a series of trainings on confidentiality practices, including: MI Division of Victim Services approved training on Understanding the Confidentiality Requirements of VOCA, FVPSA, and VAWA, New Entry training which addresses the strict confidentiality practices when serving victims/survivors, MCEDSV 40-hour training which includes best practices and confidentiality for serving survivors, annual and required internal professional development on VAWA compliant confidentiality measures.

5.To allow clients to enter their unit quickly and safely, each entry point is equipped with a keypad entry, and codes are confidential between client and advocate. For the safety of a client and their family, they can request security cameras for entryways. SHM does not have any video recording devices inside client units. Window and door alarms can be provided at client request. Advocates educate clients around safety issues related to cell, internet

4A-3d.1.	Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation.

(limit 2,500 characters)

Safety is the primary focus when all domestic violence survivors connect with Safe Haven.

As part of each intake assessment at Safe Haven a lethality assessment is conducted. This assessment scores the level of likely assault or lethality on the victim of domestic violence presenting for services. Based on the score from this assessment, a case manager determines if immediate emergency safe shelter is needed. While emergency safe shelter is not part of this project, it is available to clients at Safe Haven.

If emergency safe shelter is not needed, the case manager works with each client on an individualized safety plan. This plan includes both personal safety and safety of the housing they are living in. Typically, advocates from domestic violence and sexual assault programs are among the few service providers with specialized expertise in developing potentially life-saving safety plans. Throughout case management, the client learns about threats to their safety and has the opportunity to speak into their safety needs. The safety plan is a tool developed with the victim, which is designed to identify known issues within their relationship and increase their physical and emotional safety. Safety plans can be either formal documents or informal discussions about risk factors and ways to stay safe. Safety plans consider various scenarios the victim may encounter with their abuser, and identifies plausible steps which can be taken to minimize the likelihood they will be victimized in the future. Safe Haven's management team regularly reviews each case to further ensure the safety of DV survivors being served. If when in PH-RRH, safety improvements are needed, funding is available to make these safety improvements.

4A-3e.	Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	

	Describe in the field below the project applicant's experience in:
1.	prioritizing placement and stabilization of survivors;
2.	placing survivors in permanent housing;
3.	placing and stabilizing survivors consistent with their preferences; and
4.	placing and stabilizing survivors consistent with their stated needs.

(limit 2,500 characters)

1.All services are confidential & include survivor led safety plans. Dedicated and private advocacy rooms are provided for direct service staff. During the intake and interview process, advocates help clients understand their right to confidential services and ensure that clients are able to make informed choices related to their engagement in services.
2.SHM determination and placement into safe housing will be survivor-led and empowers the participant to select the housing placement that suits their needs. SHM's Housing Advocate will assist the survivor in assessing their safety needs by completing a lethality assessment for developing their safety plan and assessing their safety needs. Ultimately, SHM will provide the necessary tools to allow the survivor to make a well informed decision on their placement.
3.SHM ensures that all client information adheres to the standards set by VAWA and HUD, ensuring the electronic databases are HMIS comparable with double encryption and non-identifying information released when reporting data. Client files are stored behind two locked doors and access to the client file information is limited to staff working directly with clients and the relevant program directors. Additionally, staff are trained on best practices for maintaining the confidentiality of client information at all times and not sharing information about a client in communal areas. Case review and consultation is also confidential.

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	

		Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
	1.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;
	2.	providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;
	3.	emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
	4.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	5.	providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	6.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1)Safe Haven Ministries understands that survivors of domestic violence specifically have unique safety and trauma related needs that must be addressed through safe and survivor centered housing advocacy.
Building on Safe Haven's success as a sub recipient of the HUD-funded PACT project, this new project will utilize the Housing First model, prioritizing housing to people experiencing homelessness and domestic violence, to end homelessness.Our collective approach is person-centered and ensures client choice in housing selections, offering supportive solutions that meet selfdetermined
goals, and connection to a vast array of community resources to help ensure retention of permanent housing. Case management of each client is trauma informed and person centered.
2)Safe Haven's culture is one of agency and mutual respect, and our mission, vision and values are lived out daily in our work. Our staff and management team ensure that participant staff interactions offer the following; goal plans and subsequent case management is truly survivor centered and reflected in individual goal plans, safety as a basic human right, equity and belonging to ensure that our team and facility is safe and welcoming to all. All staff receive training on agency philosophy and protocols to ensure power differentials are minimized. Eligibility criteria and decisions to exit are never based on punitive frameworks. Safe Haven accepts all regardless of substance use, active or past criminal history, credit scores, or other attributes.
3)An important part of case management is helping a client gain more understanding around trauma, abuse and control tactics, and of course, safety planning. Many on our team of case managers come from a social work background, where this training is inherent in their college education. Committed to best practices in trauma informed and person centered care, our team has monthly professional development for two hours each month to continue our own learning on trauma-informed care.
4)Safe Haven is a place of empowerment. Our management team actively uses a strengths based model in weekly supervision meetings. Modeling this approach among staff is a powerful strategy to create a culture of asset based development among both staff and clients. Safe Haven has a positive reputation for meeting people where they are and accepting each person through active listening and a person centered trauma informed response.
5)While domestic violence impacts communities across all social, economic, and racial lines, communities of color as well as gender and sexual minority groups face increased barriers and challenges. Moreover, marginalized groups often experience increased levels of violence and more prolonged exposure to violence in large part due to the lack of culturally-appropriate and affirming domestic violence support services.
Safe Haven is committed to the utilization of an anti-oppression framework and centering the project's design and implementation around the needs and lived experiences of our community's most underserved and under-resourced communities. Moreover, an emphasis on culturally appropriate support services are developed with direct input from program participants. Cultural and linguistic competencies, including ADA accessibility and language resources are prioritized.
At hire, staff are engaged in 52 hours of training, addressing topics such as: intersectionality; anti-oppression framework for service delivery; and structural racism and its impact on victims. Safe Haven is committed to the principles of diversity, equity and inclusion. Services are accessible regardless of race, religion, color, sex, ancestry, gender, gender identity, sexual orientation, age, disability, national origin, medical condition, veteran/military status, family

status, or socio-economic status. 6)Psycho-educational support is available for groups and individuals, adults and
children. Our staff use a research-based trauma informed curriculum for children, I Feel Better Now. Referrals for community-based resources around life skill development, mental health, health, addiction, and other supports are provided as needed. As a Christian-based organization, spiritual guidance is available upon client request.
7)Safe Haven staff offer parents a group psycho-education sessions around children's needs after they have experienced abuse and trauma. This group meets regularly to discuss the dynamics an abuser uses specific to parent-child relationships. Childcare partners include the YMCA of Grand Rapids & Milestones Childcare Center. Being person-centered, a client may choose other childcare providers & request financial support. In addition, our staff connect qualified applicants to childcare benefits through MDHHS. Safe Haven advocates receive regular professional development to assist clients navigating the legal system. Advocates also connect clients to communi

4A-3g.	Applicant's Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

A. Child custody–SH project assisted DV survivors to pursue child custody by making legal services available through its partner Legal Aid and Migrant Legal Aid, provided transportation, and provided a support group for others experiencing similar challenges. Safe Haven ensures that the survivors' safety needs were addressed by maintaining confidentiality, using harm reduction.
B. Bad Credit History–Safe Haven uses case management to quickly assess whether survivors needed credit repair services, provided through our partners, ICCF and Mercantile Bank, which specializes in assisting survivors to restore their credit, which is often necessary to obtain affordable housing for survivors whose credit has been damaged. Basic banking skills, budgeting, debt reduction, and predatory lending practices are all educational pieces delivered to clients.
C. Housing Search and Counseling–The Grand Rapids housing market is ranked the 6th most competitive in the nation. Vacant rental properties in Grand Rapids and the surrounding area are filled within 32 days, three days faster than the national average, according to RentCafe. To better assist survivors with their housing search, Safe Haven employs a Housing Advocate. The Housing Advocate provides trauma-informed, individualized housing service plan to support clients in their housing search. This may include assisting with vital documentation recovery, completing housing applications, exploring funding sources and connecting directly to landlords or property managers. With the support of the Housing Advocate, Safe Haven saw a 26% increase in the number of survivors entering safe housing after fleeing domestic violence or human trafficking.
D. Crisis DV Services - Safe Haven employs advocates and shelter assistants who maintain a 24/7 DV Crisis Helpline, which includes phone, webchat and text. Webchat now translates to 25 different languages. Staff provide traumainformed
support, including safety planning, emergency shelter, and assistance
in other client-identified needs. Safe Haven received 2,072 unique crisis contacts in FY22, a 47% increase year over year.
E. Housing Stability Safety Planning - When a client has stable housing, they can start to focus on other aspects of their lives, such as pursuing education or physical wellbeing. Safe Haven works with program participants to develop long-term housing plans in preparation for the participant exiting the project. This planning often includes education around self-advocacy, systems advocacy, legal support, and community referrals. Affordable housing is a key component of moving from crisis to stability.
Any person who is fleeing or attempting to flee domestic violence who qualify as homeless under paragraph (4) of the homeless definition at 24 CFR 578.3. is eligible for TH/RRH services. Safe Haven will have a no wrong door approach to accepting new applicants including through Coordinated Entry, community referrals and current clients. Clients will have the opportunity to stay engaged in TH/RRH for up to 24 months. The process for exiting clients will be survivorlead and based on the clients need for assistance and advocacy. Safe Haven's Housing Advocate will encourage engagement in services and will encourage open communication with survivors. Termination of services will only be considered as a last resort.
F. Education Services– Safe Haven has a close working relationship with the childcare facilities, local school districts, community college, tech programs, GED assistance programs and local colleges and universities. Safe Haven makes educational referrals for survivors and their dependents as needed. Last year, Safe Haven provided 20 recorded school referrals for minor children in shelter, often connecting the household to the district's homeless liaison to

ensure continuity in school. Additionally, adult survivors often identify continuing education as a long-term goal once they have established their safety and are able to secure housing. Safe Haven assists survivors with establishing goals around education and connecting survivors to the appropriate resources.

	4A-3h.	Applicant's Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s).	
		NOFO Section I.B.3.j.(1)(e)	

		Describe in the field below how the project(s) will:
	1.	prioritize placement and stabilization of program participants;
	2.	place program participants in permanent housing;
	3.	place and stabilize program participants consistent with their preferences; and
	4.	place and stabilize program participants consistent with their stated needs.

(limit 2,500 characters)

1.Once eligibility is determined, clients will be presented with all housing options that are offered & will be placed based on their preference & needs. This includes assessing geographic areas of interest & connecting them with landlords that meet clients' needs. To maintain housing stabilization, SHM clients can choose to meet weekly with its Housing Advocate. They will use strengths-based service plan that allows clients to identify goals. By utilizing this form, clients have an opportunity to troubleshoot barriers & continue to work towards their goals around maintaining housing.
2.SHM philosophy includes an empowerment model that maintains an environment of agency & mutual respect. This model is based on trust, collaboration, & self-determination to establish a plan for housing stabilization. The mutual respect established would look like the engagement with the participant being led by the participants strengths & their individualized service plan not scripted by the Housing Advocate. The advocate maintains a nonjudgemental
posture & recognizes the dignity of each individual. For example,
the advocate being mindful of individual differences, including cultural & ethnic diversity. For example, recognizing the spiritual holiday of a participant that is not federally recognized.. Due to this awareness & respect, the advocate would not request a meeting on that holiday.
3.All new staff funded will be required to participate in a 52-hour training focused on trauma. The training will be evaluated to ensure the intersection of domestic violence, trauma, & housing security are adequately addressed. By equipping staff with a strong understanding of trauma, their practices & program deliverables offer an opportunity for clients to receive trauma-informed care & also learn about the impacts of trauma. The policies & protocols created for this program will be designed through a trauma lens. For example using a nonpunitive
approach to unhealthy coping mechanisms & ongoing education & resource connection to supports that can help survivors heal through their trauma. If for example, a program participant is re-engaging with their abuser (i.e. allowing the abuser to stay in the home), this would not be an automatic exit from the program. Instead, the Housing Advocate would work with the client to prioritize safety & provide emotional support, normalize the potential feelings for the abuser, & continue to work towards the goals.

	4A-3i.	Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
		NOFO Section I.B.3.j.(1)(e)	

		Describe in the field below examples of how the new project(s) will:
	1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
	2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
	3.	emphasize program participants' strengths–for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
	4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
	5.	provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

strengths into their goal setting , as well as celebration of accomplishments.
5.SHM centers all services with a value commitment to equity & belonging. All SHM team members will receive training on anti-oppression & our cultural responsiveness is demonstrated in multi-cultural staffing & board leadership. An ongoing feedback loop between client & SHM, will give participants an opportunity to identify needs that are not being met by the program. SHM is committed to flexibility in program structure & design & is rooted in a deep commitment to survivor-driven programming.
6.SHM will offer a variety of opportunities for connection, including groups, peer-to-peer support & opportunities for dependent children to also receive connection & support with other children in our programs. For domestic violence victims, their connection to community & other support systems is a crucial protective factor against future violence, & when present, enhances a survivor's ability to secure & maintain long-term housing. To address barriers that might make community connection hard, Safe Haven will help address childcare & transportation barriers, while also being willing to offer as many services directly to the client in their home.
7.SHM would create additional partnerships in the community to increase opportunities for clients to secure childcare & seek additional funding to offset the cost of childcare for program participants. Moreover, the Residential Lead Advocate will implement a new children's programming model, which would allow this advocate to meet with parents & children in SHM's housing programs. Different from the Housing Advocate, the Residential Lead Advocate has additional training & expertise around supporting parenting survivors & can offer support to the parent on things such as trauma-informed parenting, additional support for children that have witnessed

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	

	Describe in the field below how the new project will involve survivors:
1.	with a range of lived expertise; and
2.	in policy and program development throughout the project's operation.

(limit 2,500 characters)

Safe Haven's values include a commitment to survivor centered service and policy. The empowerment model recognizes the full agency of survivors and that the support given to survivors comes at the survivor's request. Therefore Safe Haven has a Survivor Advisory Committee which engages monthly with the agency and is a peer led model. Along with the empowerment based engagement a trauma informed approach guides the committee in recognizing the strength of peer support and establishing trustworthiness and transparency with the Safe Haven team and projects. There is mutual respect and collaboration so that survivors lead the feedback loops and establish the methods and mechanisms for interaction with Safe Haven's policy and program development. There is also attention given to the intersectionality of multiple lived experiences from cultural and gender frameworks, while taking into account historical inequity. All survivors served through Safe Haven services also have the opportunity to give feedback through self-surveys that are confidential and anonymous. Further Safe Haven's commitment to an empowerment model means that there are Survivor Leaders on the Board of Directors and serving within the agency as volunteers and staff. Safe Haven's policies and program development have multiple touch points with many different survivors who both inform and lead agencies policies and programs.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

	1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
	2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.
	3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
	4.	Attachments must match the questions they are associated with.
	5.	Only upload documents responsive to the questions posed–including other material slows down the review process, which ultimately slows down the funding process.
	6.	If you cannot read the attachment, it is likely we cannot read it either.
		. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
		. We must be able to read everything you want us to consider in any attachment.
	7.	After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
	8.	Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	10/28/2024
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	10/28/2024
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	10/28/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	10/28/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	10/28/2024
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	10/28/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	10/28/2024
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	10/28/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	10/28/2024
1E-5c. Web Posting–CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	HDX Report	10/28/2024
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	10/28/2024
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	10/28/2024
3C-2. Project List for Other Federal Statutes	No		
Other	No		

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description: HDX Report

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/15/2024
1B. Inclusive Structure	10/28/2024
1C. Coordination and Engagement	10/28/2024
1D. Coordination and Engagement Cont'd	10/28/2024
1E. Project Review/Ranking	10/28/2024
2A. HMIS Implementation	10/28/2024
2B. Point-in-Time (PIT) Count	10/28/2024
2C. System Performance	10/28/2024
3A. Coordination with Housing and Healthcare	10/28/2024
3B. Rehabilitation/New Construction Costs	10/28/2024
3C. Serving Homeless Under Other Federal Statutes	10/28/2024

4A. DV Bonus Project Applicants	10/28/2024
4B. Attachments Screen	Please Complete
Submission Summary	No Input Required

Michigan State Housing Development Authority:
Housing Choice Voucher Administrative Plan
Chapter 4:
Applications, Waiting List and Tenant Selection

- Veterans Assistance Supportive Housing (VASH)

- Non-Elderly Disabled (NED) (formerly Mainstream I)

- Mainstream Voucher Program (non-elderly and disabled)

- Family Unification Program (FUP)

- Emergency Housing Vouchers (EHV)

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

MSHDA must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that MSHDA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

MSHDA is permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits MSHDA to establish other local preferences, at its discretion.

Any local preferences established must be consistent with MSHDA plan and the consolidated plan and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

> MSHDA Policy
>
> MSHDA will offer a preference to any family that has been terminated from its Housing Choice Voucher (HCV) program due to insufficient program funding. These families will be drawn before all other waiting list preferences once program funding is reinstated to sufficient levels as determined by MSHDA.
>
> A homeless preference is only assigned to the applicants on the HCV waiting list who are also a Michigan resident.
>
> Applicants will be sorted and drawn in the following hierarchy of HCV Waiting List Preferences:
>
> 1. ***Homeless County of Application Residency*** (Applicant who is homeless and is living or working in the county of application)
>
>   In general, the homeless preference is valid for 120 days. In order to retain the homeless preference, the homeless service agency must recertify that the applicant meets the homeless preference every 120 days while on the HCV waiting list.
>
> 2. ***Disabled County of Application Residency*** (Applicant who is disabled and is living or working in the county of application)
>
> 3. ***County of Application Residency*** (Applicant who is living or working in the county of application)

4. ***Disabled Michigan Residency*** (Applicant who is disabled, is not living, or working in the county of application but is living or working in Michigan.).

5. ***Michigan Residency*** (Applicant who is not living or working in the county of application but is living or working in Michigan).

6. ***Disabled Out of State Residency*** (Applicant who is disabled but is not living or working in Michigan).

7. ***Out of state Residency*** (Applicant who is not living or working in Michigan).

Except for the homeless preference, all other local preferences must be verified at the time the applicant is selected from the waiting list. Failure to provide documentation to verify a local preference will result in denial of assistance. The applicant may reapply to the waiting list when the waiting list is open again.

Following is a list of documents that can be provided to verify a local preference:

Proof that that the head of household, spouse, or co-head currently lives in the County if County residency was claimed:

- A copy of a valid driver's license which includes a current address

- A copy of a valid state ID card which includes a current address

- A copy of a valid Medicaid card or a copy of a letter from Michigan Enrolls or the Michigan Department of Health and Human Services showing Medicare or Medicaid entitlement benefits which includes a current address

- A valid Social Security printout letter which includes a current address

- A copy of a valid voter's registration card which includes a current address

- A letter from the Homeless Shelter, HARA, or Lead Agency indicating residency

Proof that the head of household, spouse, or co-head currently works in the County if County residency was claimed:

- A letter from the employer stating the applicant is employed in the County.

- A letter from the employer stating the applicant will be employed in the County.

- A copy of a valid paycheck stub with the employer's address showing the business is located in the County.

Proof that the head of household, spouse, or co-head currently lives in Michigan if Michigan residency was claimed:

- A copy of a valid driver's license which includes a current address in Michigan

- A copy of a valid state ID card which includes a current address in Michigan

- A copy of a valid Medicaid card or a copy of a letter from Michigan Enrolls or the Michigan Department of Health and Human Services showing Medicare or Medicaid entitlement benefits which includes a current address in Michigan

- A valid Social Security printout letter which includes a current address in Michigan

- A copy of a valid voter's registration card which includes a current address in Michigan

- A letter from the Homeless Shelter, HARA, or Lead agency indicating residency in Michigan

Proof that the head of household, spouse, or co-head currently <u>works</u> in Michigan if Michigan residency was claimed:

- A letter from the employer stating the applicant is employed in Michigan.

- A letter from the employer stating the applicant will be employed in Michigan.

- A copy of a valid paycheck stub with the employer's address showing the business is in Michigan.

Proof that the head of household, spouse, or co-head currently lives outside of Michigan if an Out of State residency was claimed:

- A copy of a valid driver's license

- A copy of a valid state ID card

- A copy of a valid Medicaid card or a copy of a letter from Michigan Enrolls or the Michigan Department of Health and Human Services showing Medicare or Medicaid entitlement benefits

- A valid Social Security printout letter

- A copy of a valid voter's registration card

When the head of household, spouse, or co-head claims a disability preference, MSHDA will obtain proof of disability as outlined in Chapter 7 of the Administrative Plan.

In general, applicants must meet the income eligibility requirements in the county in which they were drawn and verify any local preferences prior to being approved to relocate to another area in MSHDA's jurisdiction or exercise portability rights.

Exceptions:

- Applicants that claim an Out of State residency on the HCV waiting list must move to MSHDA's jurisdiction and be under a HAP contract for a period of 12-months before exercising portability rights.

- Applicants drawn from the Emergency Housing Voucher waiting list can move to any county in MSHDA's jurisdiction or exercise portability rights once they have been determined eligible for assistance.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during MSHDA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, MSHDA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

> ### MSHDA Policy
>
> MSHDA will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.
>
> MSHDA's admission income eligibility criteria is that 80% of new admissions must be extremely low-income families and up to 20% of new admissions must be very low-income families.

Order of Selection

MSHDA's system of preferences may select families based on local preferences according to the date and time of application, or by a random selection process [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

> ### MSHDA Policy
>
> Families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with MSHDA's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected according to the date and time assigned to the completed application.
>
> Documentation will be maintained by MSHDA as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that MSHDA does not have to ask higher placed families each time targeted selections are made.

4-III.D. NOTIFICATION OF SELECTION

When a family has been selected from the waiting list, MSHDA must notify the family. [24 CFR 982.554(a)].

> ### MSHDA Policy
>
> MSHDA generally does not conduct face-to-face interviews to collect the application and supporting documents. Families are required to return the application and supporting documents.
>
> MSHDA will notify the family by first class mail no later than 10 business days from the date of selection from the waiting list. The notice will inform the family of the following:
>
> > Deadline to submit the application form and required documents to MSHDA, including any procedures for requesting an extension to the deadline.

Grand Rapids Housing Commission:
Housing Choice Voucher Program Administrative Plan
Section 4:
Applications, Waiting List, and Tenant Selection

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. The PHA must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

> **GRHC Policy**
>
> The GRHC administers the following types of targeted funding:
>
> *Non-Elderly Disabled (NED)*
>
> *Veterans Affairs Supportive Housing (VASH)*
>
> *Mainstream*
>
> *Emergency Housing Vouchers (EHV)*
>
> *Foster Youth to Independence (FYI)*

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

> **GRHC Policy**
>
> GRHC will use the following local preferences, in this order:
>
> 1. The GRHC will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.
>
> 2. The GRHC will offer a preference to residents that are being displaced by government action.
>
> 3. The GRHC will offer a preference to Hope Community's Rapid Re-Housing Program (for homeless families) participants.
>
> 4. The GRHC will provide a preference to Homeless Households that are referred by the local Continuum of Care (CoC) limited to 25% of the annual attrition of the HCV program.
>
> 5. The GRHC will provide a preference for funding awarded by HUD within a specified category (mainstream and NED).
>
> 6. The GRHC will offer a preference to GRHC Project Based families who become eligible, and/or are in need of a barrier free unit(s).
>
> 7. The GRHC will offer a preference to residents that are in Kent County and Ottawa County, Michigan.
>
> 8. The GRHC will offer a preference to residents that are Veterans with honorable discharge status and/or a surviving spouse of a Veteran.
>
> 9. The GRHC will offer preference to participant households with more than one family member(s), selection will be based on date and time of application. For single person household(s), persons who are elderly, disabled or handicapped will be selected before other single person households.

> **Mainstream Vouchers**
>
> The GRHC will offer a preference to non-elderly persons with disabilities. The

GRHC will maintain one waiting list for all tenant-based assistance, which includes Mainstream voucher assistance. When issuing a Mainstream Voucher, the GRHC will choose the Mainstream-eligible family from its tenant-based waiting list, first. When all Mainstream-eligible families are served from the GRHC main waiting list, the GRHC will accept referrals through established partnering service agencies that are identified by Memorandums of Understanding (MOU's), who are seeking to house Mainstream- eligible families.

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

GRHC MTW Flexibility

GRHC will monitor progress in meeting the income targeting requirement throughout the fiscal year. Very low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

The PHA system of preferences may select families based on local preferences according to the date and time of application or by a random selection process (lottery) [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

GRHC Policy

Families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the GRHC's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by GRHC. Documentation will be maintained by the GRHC as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that the GRHC does not have to ask higher placed families each time targeted selections are made.

CHAPTER 19 SPECIAL PURPOSE VOUCHERS, MSHDA PILOT PROGRAMS, AND INITIATIVES

INTRODUCTION

Special purpose vouchers are specifically funded by Congress in separate appropriations from regular HCV program funding in order to target specific populations.

This chapter describes HUD regulations and PHA policies for administering special purpose vouchers and MSHDA pilot programs. The policies outlined in this chapter are organized into nine sections, as follows:

Part I: Family Unification Program (FUP)

Part II: Veterans Affairs Supportive Housing (VASH)

Part III: Mainstream Voucher Program

Part IV: Non-Elderly Disabled (NED) Vouchers

Part V: Stability Voucher Program

Part VI: Moving-Up Pilot

Part VII: Michigan Department of Corrections (MDOC) and Michigan Department of Health and Human Services (MDHHS) Initiatives

Part VIII: State Innovation Model (SIM) and Frequent Users Systems Engagement (FUSE) Pilot

Part IX: Recovery Housing Pilot

Part X: Housing Mobility Pilot Program

Except as addressed by this chapter and as required under federal statute and HUD requirements, the general requirements of the HCV program apply to special purpose vouchers.

19-V.H. PROJECT-BASED UNITS

All tenant-based SV awards can be converted to Project-Based Vouchers (PBV) at any time after award without HUD approval provided all the established PBV regulations and requirements are followed.

All PBV requirements in 24 CFR Part 983 and in Chapter 17 apply to project-based SVs with the exception of 24 CFR 983.251(c)(1), which requires PHAs to select families for project-based units from its HCV or PBV waiting list. HUD is waiving this requirement and establishing an alternative requirement that PHAs receive SV referrals from CoC partners for vouchers as well as project-based assistance.

MSHDA Policy

MSHDA will not convert SV to PBV.

PART VI. MOVING UP PILOT PROGRAM

The Moving-Up Pilot Program provides Housing Choice Voucher (HCV) rental assistance to individuals and families who are able and want to transition, or "move up," from Permanent Supportive Housing (PSH) programs. PSH is not time-limited, but over time, some program participants reach a point where they no longer need or want intensive services. These are individuals that were previously homeless prior to entry into the PSH program and who continue to need a housing subsidy but no longer need the level of supportive services PSH provides. Moving Up helps tenants overcome these barriers by providing an affordable housing option and short-term services and resources that support program participants during and shortly after their move to a greater level of independence.

PSH providers use a common assessment tool to identify those individuals and families that have reached a level of stability that makes them a good transition to the HCV Program. These individuals and families will then be placed on the waiting list for this Moving-Up Pilot.

MSHDA has agreed to accept referrals from a CoC PSH program or other similar state or federally funded programs as the need arises.

PART VII. MICHIGAN DEPARTMENT OF CORRECTIONS AND MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES INITIATIVES

MSHDA has implemented initiatives, in collaboration with the Michigan Department of Corrections (MDOC) and the Michigan Department of Health and Human Services (MDHHS) that enables individuals under the supervision of the MDOC or MDHHS, an opportunity for greater self-sufficiency, success, and independence through housing and service coordination programs.

MSHDA has allocated Housing Choice Vouchers to be used in conjunction with these initiatives. Eligible individuals are referred to the Authority's MDOC and MDHHS waiting list by the MDOC or MDHHS assigned referral agency. Among other criteria, the applicant family must be willing to engage in a jointly developed plan supporting housing and stability throughout their participation in this initiative.

October 21, 2024

To Whom it May Concern:

The Grand Rapids/Wyoming/Kent County Youth Action Board, or YAB, is a group of youth and young adults ages 18-24 with current or past experience of homelessness.

YAB is an active participant with the MI-506 Continuum of Care (Coe). The CoC's Steering Council (leadership body) holds one permanent seat for YAB and members attend scheduled Coe general membership meetings. Members also participate with committees and workgroups established to address youth homelessness. Starting in the Spring of 2023, members have worked with community partners and federal TA providers to develop and implement a Coordinated Community Plan to end youth homelessness. In addition, YAB is approached for and provides feedback on policies prior to their consideration for adoption by the Steering Council.

The Youth Action Board supports the CoC's Consolidated Application and work to end homelessness for youth and all populations in Kent County.

Sincerely,

Members of the Grand Rapids/Wyoming/Kent County Youth Action Board

Perla Douglas

Perla Douglas

Kye Floyd

Kye Floyd

Myracle Maijia

Myracle Maijia

Cassie Clover

Cassandra Clover

Diamond Flowers

Diamond Flowers

Audit trail

Details

FILE NAME	YAB - Letter Signed by Working Group
STATUS	🟢 Signed
STATUS TIMESTAMP	2024/10/22 13:41:15 UTC

Activity

SENT	kentcountyyab@gmail.com **sent** a signature request to: • Cassandra Clover (c14095246@gmail.com) • Kye Floyd (kyefloyd05@gmail.com) • Perla Douglas (perla591990@gmail.com) • Diamond Flowers (diamondangelarossman@gmail.com) • Myracle Maijia (myrmaijia35@gmail.com)	2024/10/21 15:32:17 UTC
SIGNED	**Signed** by Diamond Flowers (diamondangelarossman@gmail.com)	2024/10/21 16:32:21 UTC
SIGNED	**Signed** by Kye Floyd (kyefloyd05@gmail.com)	2024/10/21 17:35:57 UTC
SIGNED	**Signed** by Cassandra Clover (c14095246@gmail.com)	2024/10/22 13:34:29 UTC
SIGNED	**Signed** by Perla Douglas (perla591990@gmail.com)	2024/10/22 13:41:15 UTC
SIGNED	**Signed** by Myracle Maijia (myrmaijia35@gmail.com)	2024/10/21 16:00:58 UTC
COMPLETED	This document has been signed by all signers and is **complete**	2024/10/22 13:41:15 UTC

The email address indicated above for each signer may be associated with a Google account, and may either be the primary email address or secondary email address associated with that account.

Housing First Assessment Checklist – *Modeled on USICH's Housing First Checklist*

Housing First is a proven approach, applicable across all elements of systems for ending homelessness, in which people experiencing homelessness are connected to permanent housing swiftly and access does not have service participation requirements or preconditions (such as sobriety or a minimum income threshold).

Process: Once a year, CoC staff will complete this checklist with all projects funded with CoC Program funds. Projects who are unable to check yes to all the below criteria will be identified for technical assistance in implementing Housing First strategies.

Agency and Project Name: _____

Name of staff completing form: _____

Checklist – check to indicate that the project meets the criteria.

☐ Access to programs is not contingent on sobriety, minimum income requirements, lack of a criminal record, completion of treatment, participation in services, or other unnecessary conditions.

☐ Programs or projects do everything possible not to reject an individual or family on the basis of poor credit or financial history, poor or lack of rental history, minor criminal convictions, or behaviors that are interpreted as indicating a lack of "housing readiness."

☐ People with disabilities are offered clear opportunities to request reasonable accommodations within applications and screening processes and during tenancy, and building and apartment units include special physical features that accommodate disabilities.

☐ Programs or projects that cannot serve someone work through the coordinated entry process to ensure that those individuals or families have access to housing and services elsewhere.

☐ Housing and service goals and plans are highly tenant-driven.

☐ Supportive services emphasize engagement and problem-solving over therapeutic goals.

☐ Participation in services or compliance with service plans are not conditions of tenancy, but are reviewed with tenants and regularly offered as a resource to tenants.

☐ Services are informed by a harm-reduction philosophy that recognizes that drug and alcohol use and addiction are a part of some tenants' lives. Tenants are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices.

☐ Substance use in and of itself, without other lease violations, is not considered a reason for eviction.

☐ Tenants in supportive housing are given reasonable flexibility in paying their share of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements.

☐ Every effort is made to provide a tenant the opportunity to transfer from one housing situation, program, or project to another if a tenancy is in jeopardy. Whenever possible, eviction back into homelessness is avoided.

Notes:

FY2024 HUD COC PROGRAM COMPETITION
RENEWAL PROJECT SCORECARD

Applicant and Project Name: _____

Rater Name: _____   Date Reviewed: _____

Project Quality Requirements		
Renewal projects must ensure they continue to meet HUD thresholds for funding. Threshold requirements are pass/fail rather than scored.	Maximum Score Possible	**85** for PSH or RRH **75** for TH or TH-RRH **80** for TH or TH-RRH orig. funded via DV Bonus
	Total Project Score	
	Weighted Rating Score **(Total Project Score / Maximum Score Possible x 100)**	

General Project Information (reviewed by staff and reported to Funding Review Committee)	Possible points: **0** Max deductions: **15**	Section Score:
Does the project meet all eligibility and quality threshold requirements? **(Pass/Fail)**	☐ Yes	☐ No
Is match documentation for at least 25% of program expenses minus the expenses of leased units included? **(Pass/Fail)**	☐ Yes	☐ No
Are budgeted costs allocable and allowable? **(Pass/Fail)**	☐ Yes	☐ No
Were drawdowns made at least quarterly after project execution? **(Pass/Fail)**	☐ Yes	☐ No
Does the project meet all Housing First criteria? **(Pass/Fail)**	☐ Yes	☐ No
Does the project qualify as low barrier? **(Pass/Fail)**	☐ Yes	☐ No
Was the application complete and accurate and were all required attachments are provided? (yes = 0 pts, no = -5 pts)		
Was the application submitted by the deadline? (yes = 0 pts, no = -10 pts)		

Section I: Project Effectiveness	Possible Points: **20**	Section Score:

Efficient Use of Funding:		
3. Percent of funding recaptured in last completed grant year		
7% or less	5	
8% or more	0	
4. What is the project's utilization rate?		
95% or higher	10	
80%-94%	5	
79% or lower	0	

Data Quality (HMIS or alternate database for domestic violence projects)		
6. Percentage of APR Data Quality Elements (6a.-6d.) with 5% or less null or missing values		
95% or greater	5	
91%-94%	3	
Less than 91%	0	
Section II: Project Performance (PSH and RRH Scoring)	Possible Points: **65**	Section Score:
7. Leavers with Any Cash Income		
PSH & RRH - percentage of adult leavers who leave the project with one or more sources of cash income.		
70% -100%	3	
64%-69%	2	
Below 64%	0	
8. Leavers with Any Non-Cash Benefits		
PSH & RRH - percentage of adult leavers who leave the project with one or more sources of non-cash benefits.		
64% - 100%	5	
51%-63%	3	
Below 51%	0	
9. Leavers with Earned Income (Employment)		
PSH - percentage of adult leavers who leave the project with earned income		
4% - 100%	3	
1%-3%	1	
Below 1%	0	
RRH - percentage of adult leavers who leave the project with earned income		
49% - 100%	5	
35%-48%	3	
Below 35%	0	
10. Increases in Total Cash Income for leavers & stayers		
PSH - percentage of stayers who have an increase in any income		
67%-100%	10	
58%-66%	5	
Below 58%	0	
RRH - percentage of leavers who have an increase in any income		
63% -100%	10	
50%-62%	5	
Below 50%	0	
11. Stayers and leavers with Health Insurance		
PSH - percentage of project leavers and stayers as of 12/31/23 who have health insurance.		
95% - 100%	2	
93%-94%	1	
Below 93%	0	
RRH - percentage of project leavers and stayers as of 12/31/23 who have health insurance.		
63% - 100%	2	
26%-62%	1	
Below 26%	0	
12. Retention in Permanent Housing (PSH only)		
PSH - percentage of participants who either remain in the PSH project as of 12/31/2023, or who have exited that project to another permanent housing destination		
96% - 100%	25	
92%-95%	20	
87%-91%	10	
Below 87%	0	

13. Exits to Permanent Housing (RRH, TH, & TH-RRH)			
RRH - percentage of participants who exit the project to a permanent housing destination			
	85% - 100%	25	
	80%-84%	15	
	70%-79%	5	
	Below 70%	0	
14. Length of Time from Project Start Date to Housing Move-In (PSH, RRH only)			
PSH— average length of time it took to move clients into housing in 2023.			
	20 days or less	3	
	21 to 40 days	1	
	41 days or more	0	
RRH— average length of time it took to move clients into housing in 2023.			
	40 days or less	10	
	41 to 80 days	5	
	81 days or more	0	
15. Length of Stay (PSH Only)			
PSH - percentage of leavers that remained in the project more than 180 days.			
	95% - 100%	10	
	92%-94%	5	
	Below 92%	0	
16. Length of Stay (RRH Only)			
RRH - whether all persons remained in the project for 730 days (24 months) or less			
	0 persons	0	
	1 or more persons	-10	
17. Returns to homelessness within 6 months of exit from project to permanent housing			
PSH - percentage of clients who exited the project to permanent housing in the last 2 years and returned to the homeless response system within 6 months of that exit			
	0% - 9%	4	
	10%-20%	2	
	Greater than 20%	0	
RRH - percentage of clients who exited the project to permanent housing in the last HUD fiscal year and returned to the homeless response system within 6 months of that exit			
	0% - 6%	5	
	7% - 10%	3	
	Greater than 10%	0	

Section II: Project Performance (TH and TH-RRH Scoring)	Possible Points - Orig. DV bonus: **60** All others: **55**	Section Score:	
7. Leavers with Any Cash Income			
TH — percentage of adult leavers who leave the project with one or more sources of cash income.			
	70%-100%	6	
	64%-69%	4	
	Below 64%	0	
TH-RRH — percentage of adult leavers who leave the project with one or more sources of cash income.			
	70%-100%	3	
	64%-69%	2	
	Below 64%	0	

8. Leavers with Any Non-Cash Benefits			
TH and TH-RRH - percentage of adult leavers who leave the project with one or more sources of non-cash benefits.			
	64% - 100%	5	
	51% - 63%	3	
	Below 51%	0	
9. Leavers with Earned Income (Employment)			
TH - percentage of adult leavers who leave the project with earned income			
	54% - 100%	7	
	35% - 53%	4	
	Below 35%	0	
TH-RRH - percentage of adult leavers who leave the project with earned income			
	49% - 100%	5	
	35%-48%	3	
	Below 35%	0	
10. Increases in Total Cash Income for leavers or stayers			
TH and TH-RRH - percentage of persons (leavers or stayers) who have an increase in any income			
	63%-100%	10	
	50%-62%	5	
	Below 50%	0	
11. Stayers and leavers with Health Insurance			
TH - percentage of project leavers and stayers as of 12/31/22 who have health insurance.			
	30% - 100%	2	
	15%-29%	1	
	Below 15%	0	
TH-RRH - percentage of project leavers and stayers as of 12/31/22 who have health insurance.			
	63% - 100%	2	
	26%-62%	1	
	Below 26%	0	
13. Exits to Permanent Housing			
TH and TH-RRH - percentage of participants who exit the project to a permanent housing destination			
	85% - 100%	25	
	80%-84%	15	
	70%-79%	5	
	Below 70%	0	
17. Returns to homelessness within 6 months of exit from project to permanent housing			
TH-RRH - percentage of clients who exited the project to permanent housing in the last HUD fiscal year and returned to the homeless response system within 6 months of that exit			
	0% - 6%	5	
	6% - 10%	3	
	Greater than 10%	0	
18. Increasing Participant Safety (Projects Originally Funded through DV Bonus Only)			
Strategies to increase participant safety for survivors of domestic violence/human trafficking (DV/HT), assessment of improvements to participant safety			
multiple strategies for improving safety for DV/HT survivors; clear description of how improvements to participant safety are assessed; at least one concrete, substantive, and current example of relevant work; demonstrates that improving safety for DV/HT survivors is a key part of the project.		5	
At least one strategy for improving safety for DV/HT survivors and at least one way that the project assesses improvements to participant safety; example may not be concrete, substantive, current or clearly relevant to the project		2	

At least one strategy for improving safety for DV/HT survivors but does not provide concrete or substantive examples of what this work looks like or how the project assesses improvements to participant safety.	1	
No strategies for improving safety	0	

Tiebreaker: Severity of Barriers	Possible Points: 6	Section Score:
19a. Zero income		
PSH - Percentage of clients that entered the program with zero income		
80%-100%	2	
50%-79%	1	
Below 50%	0	
RRH, TH-RRH, TH - Percentage of clients that entered the program with zero income		
50%-100%	2	
30-49%	1	
Below 30%	0	
19b. Chronically homeless		
PSH - Percentage of clients that entered the program as chronically homeless		
100%	2	
Below 100%	0	
RRH, TH-RRH, TH - Percentage of clients that entered the program as chronically homeless		
15%-100%	2	
5%-14%	1	
Below 5%	0	
19c. Conditions at Entry		
PSH - Percentage of persons that entered the program who met two or more harder to serve conditions at entry		
50%-100%	2	
30%-49%	1	
Below 30%	0	
RRH, TH-RRH, TH - Percentage of persons that entered the program who met two or more harder to serve conditions at entry		
10%-100%	2	
5%-9%	1	
Below 5%	0	

FY2024 HUD COC PROGRAM COMPETITION
NEW/BONUS PROJECT SCORECARD – PSH/RRH/TH-RRH ONLY

Applicant and Project Name: _____

Rater Name: _____   Date Reviewed: _____

Project Quality Requirements			
All new and bonus projects must pass threshold requirements before being considered for funding on the merit of the project. Threshold requirements are pass/fail rather than scored.	Maximum Score Possible		DV Bonus: **111** All others: **107**
	Total Project Score		
	Weighted Rating Score **(Total Project Score / Maximum Score Possible x 100)**		
General Project Information (reviewed by staff and reported to Funding Review Committee)	Possible points: **0**		Section Score
Is match documentation for be at least 25% of program expenses minus the expenses of leased units included? **(Pass/Fail)**	☐ Yes		☐ No
Are budgeted costs allocable and allowable? **(Pass/Fail)**	☐ Yes		☐ No
Does the project qualify as low barrier? **(Pass/Fail)**	☐ Yes		☐ No
Does the project meet all Housing First criteria? **(Pass/Fail)**	☐ Yes		☐ No
Will the project participate in the CoC's Coordinated Entry process? **(Pass/Fail)**	☐ Yes		☐ No
Will all participating households served in this project be recorded in HMIS or an equivalent database for Domestic Violence, in accordance with the community's Data Quality Standards? **(Pass/Fail)**	☐ Yes		☐ No
Does the project meet all eligibility and quality threshold requirements? **(Pass/Fail)**	☐ Yes		☐ No
Was the application complete and accurate and were all required attachments provided? (yes = 0 pts, no = -5 pts)			
Was the application submitted by the deadline? (yes = 0 pts, no = -10 pts)			
Section I: Project Overview	Possible Points: **39**		Section Score:
1.a. Description of project: Does it meet the needs of the community and persons experiencing homelessness? Score according to how well the project design demonstrates the following criteria (3 pts = Well-demonstrated, 2 pts = Fairly-demonstrated, 1 pt = Poorly-demonstrated; 0 pts = Not at all demonstrated):			
Understanding of the needs of the focus population to be served	3		
Type, scale, and location of housing fits the needs of those to be served	3		

1.b. Description of the plan to assist participants in securing and maintaining permanent housing that is safe, affordable, accessible, and acceptable to their needs. (5 pts = Extensive Plan; 3 pts = Adequate Plan; 1 pt = Poor Plan; 0 pts = No plan)	5	
1.c. Description of how participants will be assisted to obtain the benefits of mainstream health, social, and employment programs for which they are eligible to apply to maximize their ability to live independently. (5 pts = Extensive Plan; 3 pts = Adequate Plan; 1 pt = Poor Plan; 0 pts = No plan)	5	
2. Describe how the project aligns with the objectives and goals outlined in the CoC Compass. 3 pts = Thorough Alignment; 2 pts = Some Alignment; 1 pt = Little Alignment; 0 pts = No Details)	3	
3.a. The project utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. (If yes and written commitments are included for 25%+ of units/participants = 10 bonus points; written commitment for <25% of units = 5 bonus points)	10	
3.b. The proposed project utilizes healthcare resources to help individuals and families experiencing homelessness (If yes and written commitments are included for substance use disorder treatment or recovery provider to provide access to treatment or recovery services for all program participants who quality and choose those services; or the value of assistance being provided is at least 25% of the funding request and will be covered by the healthcare organization = 10 bonus points; written commitment for less than the above = 5 bonus points)	10	
Section II: Experience	Possible Points: **30**	Section Score:
4. Experience of the applicant and any sub-applicants in working with the proposed population and in providing housing similar to that proposed in the application.		
(15 pts = Extensive Experience; 10 pts = Moderate Experience; 5 pts = Limited Experience; 0 pts = No Experience)	15	
5. Description of experience with utilizing a Housing First approach. Score given based on how project design incorporates a complete description of the following criteria (2 pts = Complete description; 1 pt = Incomplete description; 0 pts = No description)		
Eligibility criteria	2	
Process for accepting new participants	2	
Process and criteria for exiting participants	2	
Demonstration that there are no preconditions to entry (substance use, income, criminal records, marital status, familial status, actual or perceived sexual orientation or gender identity)	2	
How project addresses situations that may jeopardize housing or project assistance to ensure that project participation is terminated only in most severe cases	2	
6. Description of applicant experience in utilizing federal funds.		

Score according to how well the applicant can demonstrate past proficiency in utilizing federal funds. (5 pts = Extensive Past Proficiency; 3 pts = Moderate Past Proficiency; 1 pt = Limited Past Proficiency; 0 pts = No Past Proficiency)	5	

Section III: Project Effectiveness	Possible Points: DV Bonus: **22** All others: **18**	Section Score:
7. Description of the determination of type, amount, and duration of rental assistance for participants. Score according to how well the response describes the use of the following philosophies and plans to prevent homelessness (2 pts = Complete description; 1 pt = Incomplete description; 0 pts = No description)		
Use of the progressive engagement philosophy	2	
Use of the strength-based philosophy	2	
Plans to prevent persons from exiting into homelessness	2	
Plans to prevent persons from becoming homeless post-project exit	2	
8. Description of a plan for rapid implementation of the project, documenting how the project will be ready to begin housing the first participant. Provide a detailed schedule of proposed activities for 60 days, 120 days, and 180 days after grant award.		
Score according to how extensive the project plan is (5 pts = Extensive Plan; 3 pts = Adequate Plan; 1 pt = Poor Plan; 0 pts = No Plan)	5	
Score according to how detailed the schedules for proposed activities are (5 pts = Very Detailed; 3 pts = Moderately Detailed; 1 pt = Poorly Detailed; 0 pts = No Details)	5	
9. **DV Bonus Projects Only** - Describe the project's most important strategies for improving safety for people survivors of domestic violence (DV)/human trafficking (HT), and how the project assesses improvements to participant safety.		
4 pts: multiple strategies for improving safety for DV/HT survivors; clear description of how improvements to participant safety are assessed; at least one concrete, substantive, and current example of relevant work; demonstrates that improving safety for DV/HT survivors is a key part of the project. 2 pts: At least one strategy for improving safety for DV/HT survivors and at least one way that the project assesses improvements to participant safety; example may not be concrete, substantive, current or clearly relevant to the project 1 pt: At least one strategy for improving safety for DV/HT survivors, but does not provide concrete or substantive examples of what this work looks like or how the project assesses improvements to participant safety. 0 pts: No strategies for improving safety	4	
Section IV: Organizational Capacity	Possible Points: **20**	Section Score:
10. Describe agency key staff positions and qualifications of individuals who will carry out the project		
Score according to how detailed key staff descriptions are (5 pts = Very Detailed; 3 pts = Moderately Detailed; 1 pt = Poorly Detailed; 0 pts = No Details)	5	

Score according to how qualified staff are to execute project (5 pts = Very Qualified; 3 pts = Moderately Qualified; 1 pt = Poorly Qualified; 0 pts = Not at all qualified)	5	
11. Describe the agency's financial management system, including financial reporting, record keeping, accounting systems, payment procedures, procurement processes, and audit requirements.		
Score based on completeness of financial management system with respect to each identified component (10 pts = Complete System; 5 pts = Partially-Complete System; 0 pts = None of financial management system components are described)	10	

FY2024 HUD COC PROGRAM COMPETITION
SUPPLEMENTAL AGENCY APPLICATION SCORECARD

Applicant and Project Name: _____

Rater Name: _____   Date Reviewed: _____

Each agency applying for new and/or renewal funding should complete one supplemental application. The score will be applied across all that agency's submitted projects.

Project Quality Requirements		
All agencies must pass threshold requirements before being considered for funding on the merit of the projects. Threshold requirements are pass/fail rather than scored.	**Maximum Score Possible**	**42**
	Total Project Score	
	Weighted Rating Score **(Total Project Score / Maximum Score Possible x 100)**	

General Project Information (reviewed by staff and reported to Funding Review Committee)	Possible points: 0	Section Score:
Does the applicant have an active registration with SAM.gov? **(Pass/Fail)**	☐ Yes	☐ No
Does that agency have outstanding obligation to HUD that is in arrears for which a payment schedule has not been agreed upon? **(Pass/Fail)**	☐ Yes	☐ No
Does that agency have debarments and/or suspensions? **(Pass/Fail)**	☐ Yes	☐ No
Does applicant have a financial management system that meets federal standards as described at 2 CFR 200.302? **(Pass/Fail)**	☐ Yes	☐ No
Does the applicant have any outstanding civil rights charges, cause determinations, lawsuits, or letters of findings referenced in the NOFO (pg. 35-36) that are anticipated to not be resolved to HUD's satisfaction before October 28, 2024? **(Pass/Fail)**	☐ Yes	☐ No
Are there unresolved or outstanding findings in an agency audit or funder monitoring reports? (-2pts for each of the below) • Agency Financial Audit (other than A133 Audit): Repeat and/or unresolved audit findings from prior audit year. • A-133 Audit: Repeat and/or unresolved audit findings from prior audit year associated with CoC grants. • A-133 Audit: Repeat and/or unresolved audit findings from prior audit year associated with federal grants other than CoC grants • HUD CoC Program Monitoring report: No Corrective Action Plan submitted by HUD's deadlines, or Correction Action Plan submitted did not meet HUD's approval.		
Did the agency submit their Fair Housing and Anti-Discrimination policies? **(Pass/Fail)**	☐ Yes	☐ No
Was the application complete and accurate and were all required attachments provided? (yes = 0 pts, no = -5 pts)		
Was the application submitted by the deadline? (yes = 0 pts, no = -10 pts)		

Section I: Equity	Possible Points: **42**	Agency Score:

1. Number of annual trainings applicant and sub-applicant staff have undergone or will undergo related to diversity, equity, and inclusion as it pertains to service provision.		
All front staff undergo 5-6 annual trainings	5	
All staff undergo 2-4 annual trainings	3	
All staff undergo 1 annual training	1	
All front-line staff undergo 0 annual trainings	0	

2. Agency has implemented clear strategies for advancing racial equity in the following areas:
   - Agency has underrepresented individuals in managerial and leadership positions
   - Agency ensures they have the ability to meet language needs of the community
   - Identities of front-line staff reflect the participants served
   - Agency has reviewed internal policies and procedures with an equity lens and has taken steps to eliminate the identified barriers
   - Agency has reviewed review program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender, and/or age. Describe findings from outcome review and steps the agency has planned or taken to eliminate disparities.

Detailed strategies around all 5 topics present	8	
Detailed strategies around 3-4 topics present	6	
Detailed strategies around 1-2 topics present	4	
Detailed strategies around 0 topics present	0	

3. Agency demonstrates working to improve performance measures:
   - Increase client income
   - Provide supportive services; describe what services are provided
   - Prevent returns to homelessness
   - Ensure exits to permanent housing

Detailed strategies around all 4 topics present	6	
Detailed strategies around 2-3 topics present	3	
Detailed strategies around 0-1 topics present	0	

4. Agency demonstrates that they meet Fair Housing requirements to provide information on Fair Housing rights through the intake process.

Agency demonstrates how Fair Housing information is provided to all consumers	3	
Agency does not demonstrate how Fair Housing information is provided to all consumers	0	
Did the agency have any substantiated grievances with insufficient corrective action? (up to -2 points per instance)		

5. Agencies demonstrates the participation of persons with lived experience of homelessness (PLEH) on the agency's Board of Directors or equivalent policymaking entity.

Had consumer participation in CY2022	8	
No consumer participation over the course of CY2022	0	

6. Agency has implemented clear strategies to ensure the meaningful participation of PLEH within homelessness programming:
   - The agency demonstrates a relational process for receiving and incorporating feedback from PLEH for persons served by all homeless/housing projects (not just the project(s) receiving CoC funding)
   - The agency demonstrates how they respond to feedback and input
   - The agency demonstrates how PLEH are incorporated into the decision-making structures within the organization
   - The agency demonstrates the extent to which they intentionally hire PLEH within homelessness programming

Detailed strategies around all 4 topics present	8	
Detailed strategies around 2-3 topics present	6	
1 strategy present	4	
No strategies present	0	

7. Agency demonstrates they have or plan to identify any barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

Detailed strategies or plan to identify barriers present	2	
Strategies or plan present with limited details	1	
No strategies or plan present	0	

8. Agency demonstrates clear strategies for how they ensure privacy, respect, and safety to all participants regardless of gender identity or sexual orientation

Detailed strategies or plan to identify barriers present	2	
Strategies or plan present with limited details	1	
No strategies or plan present	0	

FY2024 CoC Program Competition

TEMPLATE Project Application Scoring Table

Project Name	Application Type	Project Type	Project pts avail	Project score (avg)	Supp. agency pts avail	Supp agency score (avg)	Total points avail	Total score points (avg)	**Weighted score**	Tie breaker
	Renewal	PSH or RRH	85		42		127			
	Renewal	TH or TH-RRH	75		42		117			
	Renewal – orig. DV Bonus	TH-RRH	80		42		122			
	New	PSH, RRH, or TH-RRH	107		42		149			
	New – DV Bonus	TH-RRH	111		42		153			

FY2024 HUD COC PROGRAM COMPETITION
RENEWAL PROJECT SCORECARD

Applicant and Project Name: _____

Rater Name: _____   Date Reviewed: _____

Project Quality Requirements		
Renewal projects must ensure they continue to meet HUD thresholds for funding. Threshold requirements are pass/fail rather than scored.	Maximum Score Possible	**85** for PSH or RRH **75** for TH or TH-RRH **80** for TH or TH-RRH orig. funded via DV Bonus
	Total Project Score	
	Weighted Rating Score **(Total Project Score / Maximum Score Possible x 100)**	

General Project Information (reviewed by staff and reported to Funding Review Committee)	Possible points: **0** Max deductions: **15**	Section Score:
Does the project meet all eligibility and quality threshold requirements? **(Pass/Fail)**	☐ Yes	☐ No
Is match documentation for at least 25% of program expenses minus the expenses of leased units included? **(Pass/Fail)**	☐ Yes	☐ No
Are budgeted costs allocable and allowable? **(Pass/Fail)**	☐ Yes	☐ No
Were drawdowns made at least quarterly after project execution? **(Pass/Fail)**	☐ Yes	☐ No
Does the project meet all Housing First criteria? **(Pass/Fail)**	☐ Yes	☐ No
Does the project qualify as low barrier? **(Pass/Fail)**	☐ Yes	☐ No
Was the application complete and accurate and were all required attachments are provided? (yes = 0 pts, no = -5 pts)		
Was the application submitted by the deadline? (yes = 0 pts, no = -10 pts)		

Section I: Project Effectiveness	Possible Points: **20**	Section Score:
Efficient Use of Funding:		
3. Percent of funding recaptured in last completed grant year		
7% or less	5	
8% or more	0	
4. What is the project's utilization rate?		
95% or higher	10	
80%-94%	5	
79% or lower	0	

Data Quality (HMIS or alternate database for domestic violence projects)		
6. Percentage of APR Data Quality Elements (6a.-6d.) with 5% or less null or missing values		
95% or greater	5	
91%-94%	3	
Less than 91%	0	
Section II: Project Performance (PSH and RRH Scoring)	Possible Points: **65**	Section Score:
7. Leavers with Any Cash Income		
PSH & RRH - percentage of adult leavers who leave the project with one or more sources of cash income.		
70% -100%	3	
64%-69%	2	
Below 64%	0	
8. Leavers with Any Non-Cash Benefits		
PSH & RRH - percentage of adult leavers who leave the project with one or more sources of non-cash benefits.		
64% - 100%	5	
51%-63%	3	
Below 51%	0	
9. Leavers with Earned Income (Employment)		
PSH - percentage of adult leavers who leave the project with earned income		
4% - 100%	3	
1%-3%	1	
Below 1%	0	
RRH - percentage of adult leavers who leave the project with earned income		
49% - 100%	5	
35%-48%	3	
Below 35%	0	
10. Increases in Total Cash Income for leavers & stayers		
PSH - percentage of stayers who have an increase in any income		
67%-100%	10	
58%-66%	5	
Below 58%	0	
RRH - percentage of leavers who have an increase in any income		
63% -100%	10	
50%-62%	5	
Below 50%	0	
11. Stayers and leavers with Health Insurance		
PSH - percentage of project leavers and stayers as of 12/31/23 who have health insurance.		
95% - 100%	2	
93%-94%	1	
Below 93%	0	
RRH - percentage of project leavers and stayers as of 12/31/23 who have health insurance.		
63% - 100%	2	
26%-62%	1	
Below 26%	0	
12. Retention in Permanent Housing (PSH only)		
PSH - percentage of participants who either remain in the PSH project as of 12/31/2023, or who have exited that project to another permanent housing destination		
96% - 100%	25	
92%-95%	20	
87%-91%	10	
Below 87%	0	

13. Exits to Permanent Housing (RRH, TH, & TH-RRH)			
RRH - percentage of participants who exit the project to a permanent housing destination			
	85% - 100%	25	
	80%-84%	15	
	70%-79%	5	
	Below 70%	0	
14. Length of Time from Project Start Date to Housing Move-In (PSH, RRH only)			
PSH— average length of time it took to move clients into housing in 2023.			
	20 days or less	3	
	21 to 40 days	1	
	41 days or more	0	
RRH— average length of time it took to move clients into housing in 2023.			
	40 days or less	10	
	41 to 80 days	5	
	81 days or more	0	
15. Length of Stay (PSH Only)			
PSH - percentage of leavers that remained in the project more than 180 days.			
	95% - 100%	10	
	92%-94%	5	
	Below 92%	0	
16. Length of Stay (RRH Only)			
RRH - whether all persons remained in the project for 730 days (24 months) or less			
	0 persons	0	
	1 or more persons	-10	
17. Returns to homelessness within 6 months of exit from project to permanent housing			
PSH - percentage of clients who exited the project to permanent housing in the last 2 years and returned to the homeless response system within 6 months of that exit			
	0% - 9%	4	
	10%-20%	2	
	Greater than 20%	0	
RRH - percentage of clients who exited the project to permanent housing in the last HUD fiscal year and returned to the homeless response system within 6 months of that exit			
	0% - 6%	5	
	7% - 10%	3	
	Greater than 10%	0	

Section II: Project Performance (TH and TH-RRH Scoring)	Possible Points - Orig. DV bonus: **60** All others: **55**	Section Score:
7. Leavers with Any Cash Income		
TH — percentage of adult leavers who leave the project with one or more sources of cash income.		
70%-100%	6	
64%-69%	4	
Below 64%	0	
TH-RRH — percentage of adult leavers who leave the project with one or more sources of cash income.		
70%-100%	3	
64%-69%	2	
Below 64%	0	

8. Leavers with Any Non-Cash Benefits		
TH and TH-RRH - percentage of adult leavers who leave the project with one or more sources of non-cash benefits.		
64% - 100%	5	
51% - 63%	3	
Below 51%	0	

9. Leavers with Earned Income (Employment)		
TH - percentage of adult leavers who leave the project with earned income		
54% - 100%	7	
35% - 53%	4	
Below 35%	0	
TH-RRH - percentage of adult leavers who leave the project with earned income		
49% - 100%	5	
35%-48%	3	
Below 35%	0	

10. Increases in Total Cash Income for leavers or stayers		
TH and TH-RRH - percentage of persons (leavers or stayers) who have an increase in any income		
63%-100%	10	
50%-62%	5	
Below 50%	0	

11. Stayers and leavers with Health Insurance		
TH - percentage of project leavers and stayers as of 12/31/22 who have health insurance.		
30% - 100%	2	
15%-29%	1	
Below 15%	0	
TH-RRH - percentage of project leavers and stayers as of 12/31/22 who have health insurance.		
63% - 100%	2	
26%-62%	1	
Below 26%	0	

13. Exits to Permanent Housing		
TH and TH-RRH - percentage of participants who exit the project to a permanent housing destination		
85% - 100%	25	
80%-84%	15	
70%-79%	5	
Below 70%	0	

17. Returns to homelessness within 6 months of exit from project to permanent housing		
TH-RRH - percentage of clients who exited the project to permanent housing in the last HUD fiscal year and returned to the homeless response system within 6 months of that exit		
0% - 6%	5	
6% - 10%	3	
Greater than 10%	0	

18. Increasing Participant Safety (Projects Originally Funded through DV Bonus Only)		
Strategies to increase participant safety for survivors of domestic violence/human trafficking (DV/HT), assessment of improvements to participant safety		
multiple strategies for improving safety for DV/HT survivors; clear description of how improvements to participant safety are assessed; at least one concrete, substantive, and current example of relevant work; demonstrates that improving safety for DV/HT survivors is a key part of the project.	5	
At least one strategy for improving safety for DV/HT survivors and at least one way that the project assesses improvements to participant safety; example may not be concrete, substantive, current or clearly relevant to the project	2	

At least one strategy for improving safety for DV/HT survivors but does not provide concrete or substantive examples of what this work looks like or how the project assesses improvements to participant safety.	1	
No strategies for improving safety	0	

Tiebreaker: Severity of Barriers	Possible Points: 6	Section Score:
19a. Zero income		
PSH - Percentage of clients that entered the program with zero income		
80%-100%	2	
50%-79%	1	
Below 50%	0	
RRH, TH-RRH, TH - Percentage of clients that entered the program with zero income		
50%-100%	2	
30-49%	1	
Below 30%	0	
19b. Chronically homeless		
PSH - Percentage of clients that entered the program as chronically homeless		
100%	2	
Below 100%	0	
RRH, TH-RRH, TH - Percentage of clients that entered the program as chronically homeless		
15%-100%	2	
5%-14%	1	
Below 5%	0	
19c. Conditions at Entry		
PSH - Percentage of persons that entered the program who met two or more harder to serve conditions at entry		
50%-100%	2	
30%-49%	1	
Below 30%	0	
RRH, TH-RRH, TH - Percentage of persons that entered the program who met two or more harder to serve conditions at entry		
10%-100%	2	
5%-9%	1	
Below 5%	0	

FY2024 HUD COC PROGRAM COMPETITION
SUPPLEMENTAL AGENCY APPLICATION SCORECARD

Applicant and Project Name: _____

Rater Name: _____   Date Reviewed: _____

Each agency applying for new and/or renewal funding should complete one supplemental application. The score will be applied across all that agency's submitted projects.

Project Quality Requirements		
All agencies must pass threshold requirements before being considered for funding on the merit of the projects. Threshold requirements are pass/fail rather than scored.	**Maximum Score Possible**	**42**
	Total Project Score	
	Weighted Rating Score **(Total Project Score / Maximum Score Possible x 100)**	

General Project Information (reviewed by staff and reported to Funding Review Committee)	Possible points: 0	Section Score:
Does the applicant have an active registration with SAM.gov? **(Pass/Fail)**	☐ Yes	☐ No
Does that agency have outstanding obligation to HUD that is in arrears for which a payment schedule has not been agreed upon? **(Pass/Fail)**	☐ Yes	☐ No
Does that agency have debarments and/or suspensions? **(Pass/Fail)**	☐ Yes	☐ No
Does applicant have a financial management system that meets federal standards as described at 2 CFR 200.302? **(Pass/Fail)**	☐ Yes	☐ No
Does the applicant have any outstanding civil rights charges, cause determinations, lawsuits, or letters of findings referenced in the NOFO (pg. 35-36) that are anticipated to not be resolved to HUD's satisfaction before October 28, 2024? **(Pass/Fail)**	☐ Yes	☐ No
Are there unresolved or outstanding findings in an agency audit or funder monitoring reports? (-2pts for each of the below) • Agency Financial Audit (other than A133 Audit): Repeat and/or unresolved audit findings from prior audit year. • A-133 Audit: Repeat and/or unresolved audit findings from prior audit year associated with CoC grants. • A-133 Audit: Repeat and/or unresolved audit findings from prior audit year associated with federal grants other than CoC grants • HUD CoC Program Monitoring report: No Corrective Action Plan submitted by HUD's deadlines, or Correction Action Plan submitted did not meet HUD's approval.		
Did the agency submit their Fair Housing and Anti-Discrimination policies? **(Pass/Fail)**	☐ Yes	☐ No
Was the application complete and accurate and were all required attachments provided? (yes = 0 pts, no = -5 pts)		
Was the application submitted by the deadline? (yes = 0 pts, no = -10 pts)		

Section I: Equity	Possible Points: **42**	Agency Score:

1. Number of annual trainings applicant and sub-applicant staff have undergone or will undergo related to diversity, equity, and inclusion as it pertains to service provision.

All front staff undergo 5-6 annual trainings	5	
All staff undergo 2-4 annual trainings	3	
All staff undergo 1 annual training	1	
All front-line staff undergo 0 annual trainings	0	

2. Agency has implemented clear strategies for advancing racial equity in the following areas:
   - Agency has underrepresented individuals in managerial and leadership positions
   - Agency ensures they have the ability to meet language needs of the community
   - Identities of front-line staff reflect the participants served
   - Agency has reviewed internal policies and procedures with an equity lens and has taken steps to eliminate the identified barriers
   - Agency has reviewed review program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender, and/or age. Describe findings from outcome review and steps the agency has planned or taken to eliminate disparities.

Detailed strategies around all 5 topics present	8	
Detailed strategies around 3-4 topics present	6	
Detailed strategies around 1-2 topics present	4	
Detailed strategies around 0 topics present	0	

3. Agency demonstrates working to improve performance measures:
   - Increase client income
   - Provide supportive services; describe what services are provided
   - Prevent returns to homelessness
   - Ensure exits to permanent housing

Detailed strategies around all 4 topics present	6	
Detailed strategies around 2-3 topics present	3	
Detailed strategies around 0-1 topics present	0	

4. Agency demonstrates that they meet Fair Housing requirements to provide information on Fair Housing rights through the intake process.

Agency demonstrates how Fair Housing information is provided to all consumers	3	
Agency does not demonstrate how Fair Housing information is provided to all consumers	0	
Did the agency have any substantiated grievances with insufficient corrective action? (up to -2 points per instance)		

5. Agencies demonstrates the participation of persons with lived experience of homelessness (PLEH) on the agency's Board of Directors or equivalent policymaking entity.

Had consumer participation in CY2022	8	
No consumer participation over the course of CY2022	0	

6. Agency has implemented clear strategies to ensure the meaningful participation of PLEH within homelessness programming:
   - The agency demonstrates a relational process for receiving and incorporating feedback from PLEH for persons served by all homeless/housing projects (not just the project(s) receiving CoC funding)
   - The agency demonstrates how they respond to feedback and input
   - The agency demonstrates how PLEH are incorporated into the decision-making structures within the organization
   - The agency demonstrates the extent to which they intentionally hire PLEH within homelessness programming

Detailed strategies around all 4 topics present	8	
Detailed strategies around 2-3 topics present	6	
1 strategy present	4	
No strategies present	0	

7. Agency demonstrates they have or plan to identify any barriers to participation faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.

Detailed strategies or plan to identify barriers present	2	
Strategies or plan present with limited details	1	
No strategies or plan present	0	
8. Agency demonstrates clear strategies for how they ensure privacy, respect, and safety to all participants regardless of gender identity or sexual orientation		
Detailed strategies or plan to identify barriers present	2	
Strategies or plan present with limited details	1	
No strategies or plan present	0	

FY2024 CoC Program Competition

TEMPLATE Project Application Scoring Table

Project Name	Application Type	Project Type	Project pts avail	Project score (avg)	Supp. agency pts avail	Supp agency score (avg)	Total points avail	Total score points (avg)	**Weighted score**	Tie breaker
	Renewal	PSH or RRH	85	83	42	41.3	127	124.3	97.9	3

From:	Courtney Myers-Keaton
To:	"Felicia Clay"; Joyce Williams
Cc:	Craig Heerema
Subject:	RE: Antoine Court - CoC Bonus Application
Date:	Tuesday, October 15, 2024 10:42:20 PM
Attachments:	image001.png

From: Courtney Myers-Keaton
Sent: Tuesday, October 15, 2024 9:38 AM
To: 'Felicia Clay' <fclay@grhousing.org>; Joyce Williams <joyce.williams@grhousing.org>
Cc: Craig Heerema <cheerema@hwmuw.org>
Subject: Antoine Court - CoC Bonus Application

Grand Rapids Housing Commission
1420 Fuller Ave NE
Grand Rapids, MI 49507

October 15, 2024

Ms. Felicia Clay,

Thank you for submitting your New Bonus application for the Permanent Supportive Housing project, Antoine Court, in the amount of $88,000 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 84.07. The community's average score for new bonus applications (non-DV) was 90.68. While the Funding Review Committee and the CoC appreciate all of the hard work done on behalf of the Grand Rapids Housing Commission to help achieve our strategic goals and end homelessness, the committee has recommended that this project will not be included in the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD) as the highest scoring general bonus application was 94.26 and per the Funding Review Policy the highest ranked application is recommended to move forward to be included in the CoC's Project Priority Listing.

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,
you may appeal your project's score and placement by completing an Appeals Application by 1:00 PM on Thursday, October 17, 2024. The application and the CoC's Appeals Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy2023-coc-program-competition/

Please contact me with any questions or comments.

Sincerely,

Courtney Myers-Keaton
CoC Director
Grand Rapids Area Coalition to End Homelessness
==

Courtney Myers-Keaton, MPH
(she/her/hers)
Grand Rapids Area Coalition to End Homelessness
Continuum of Care Director
cmyers-keaton@hwmuw.org
(cell) 616.389.5111

From:	Courtney Myers-Keaton
To:	Tiffany Clarke
Cc:	lvankeulen@ayayouth.org; Craig Heerema
Subject:	As You Are Home - CoC Bonus Application
Date:	Tuesday, October 15, 2024 10:40:09 PM
Attachments:	image001.png

October 15, 2024

Ms. VanKeulen,

Thank you for submitting your New Bonus application for the Permanent Supportive Housing project, As you Are Home, in the amount of $403,878
in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 93.7. The community's average score for new bonus applications (non-DV) was 90.68. While the Funding Review Committee and the CoC appreciate all of the hard work done on behalf of AYA to help achieve our strategic goals and end homelessness, the committee has recommended that this project will not be included in the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD) as the highest scoring general bonus application was 94.26 and per the Funding Review Policy the highest ranked application is recommended to move forward to be included in the CoC's Project Priority Listing.

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,
you may appeal your project's score and placement by completing an Appeals Application by 1:00 PM on Thursday, October 17, 2024. The application and the CoC's Appeals Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy2023-coc-program-competition/

Please contact me with any questions or comments.

Sincerely,

Courtney Myers-Keaton
CoC Director
Grand Rapids Area Coalition to End Homelessness
==

Courtney Myers-Keaton, MPH
(she/her/hers)
Grand Rapids Area Coalition to End Homelessness
Continuum of Care Director
cmyers-keaton@hwmuw.org

(cell) 616.389.5111

Arbor Circle
1115 Ball Ave NE
Grand Rapids, MI 49505

October 15, 2024

Ms. Monique Carter,

Thank you for submitting your renewal application for the Supportive Services Only project, YHDP: Outreach & Peer Navigation, in the amount of $180,000 in the 2024 Continuum of Care Program Application process.

This project was not reviewed by the Funding Review Committee because it is in its first year. The community's average score for renewal applications was 80.74. This project will be not ranked in the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org

work: 616-233-2532

Grand Rapids Housing Commission
1420 Fuller Ave SE
Grand Rapids, MI 49507

October 10, 2024

Ms. Felicia Clay,

Thank you for submitting your renewal application for the Rapid Re-Housing project, Hope Community, in the amount of $159,663 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 71.99. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:

a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or

b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The scorecard for this project and the highest and lowest scorecards for GRHC's supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager

he/him/his

Grand Rapids Area Coalition to End Homelessness

cheerema@hwmuw.org

work: 616-233-2532

From:	Craig Heerema
To:	mcarter@arborcircle.org
Cc:	ssheppard@arborcircle.org; Courtney Myers-Keaton
Subject:	CoC Program - YHDP: Host Homes Award Letter
Date:	Tuesday, October 15, 2024 10:30:00 AM
Attachments:	image001.png

Arbor Circle
1115 Ball Ave NE
Grand Rapids, MI 49505

October 15, 2024

Ms. Monique Carter,

Thank you for submitting your renewal application for the Supportive Services Only project, YHDP: Host Homes, in the amount of $125,000 in the 2024 Continuum of Care Program Application process.

This project was not reviewed by the Funding Review Committee because it is in its first year. The community's average score for renewal applications was 80.74. This project will be not ranked in the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org

work: 616-233-2532

Heartside Nonprofit Housing Corporation
101 Sheldon Blvd SE Ste 2
Grand Rapids, MI 49503

October 10, 2024

Ms. Rebecca Long,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, Verne Barry Place, in the amount of $192,418 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 86.84. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
    a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
    b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The scorecard for this project and the highest and lowest scorecards for Heartside Nonprofit Housing Corporation supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

From:	Craig Heerema
To:	Anna Diaz
Cc:	mvanzegeren; Courtney Myers-Keaton; Georgeta Smith; Heather Brinkman; Vera Beech
Subject:	CoC Program - Shelter Plus Care Award Letter
Date:	Thursday, October 10, 2024 3:27:00 PM
Attachments:	image001.png

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, Shelter Plus Care, in the amount of $2,209,044 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 95.50. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

From:	Craig Heerema
To:	Rachel VerWys
Cc:	Zenaida Jimenez; Courtney Myers-Keaton
Subject:	CoC Program - Safe Transitions Award Letter
Date:	Thursday, October 10, 2024 4:00:00 PM
Attachments:	image001.png

Safe Haven Ministries, Inc.
2627 Birchcrest Dr SE
Grand Rapids, MI 49506

October 10, 2024

Ms. Rachel VerWys,

Thank you for submitting your bonus application for the Joint Transitional Housing/Rapid Re-Housing project, Safe Transitions, in the amount of $487,276 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 80.53. This project is recommended to be in Tier 2 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The highest and lowest scorecard for this project and the highest and lowest scorecards for Safe Haven's supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his

[Grand Rapids Area Coalition to End Homelessness](#)

cheerema@hwmuw.org

work: 616-233-2532

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your renewal application for the Joint Transitional Housing / Rapid Re-Housing project, PACT, in the amount of $1,535,835 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 97.78. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link: https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The highest and lowest scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager

he/him/his

[Grand Rapids Area Coalition to End Homelessness](#)

cheerema@hwmuw.org

work: 616-233-2532

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, LOFT, in the amount of $476,144 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 93.93. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.
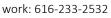
Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager

he/him/his

Grand Rapids Area Coalition to End Homelessness

cheerema@hwmuw.org

work: 616-233-2532

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your renewal application for the Rapid Re-Housing project, Keys First, in the amount of $1,049,370 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 99.44. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Craig Heerema | CoC Program Manager
he/him/his

[Grand Rapids Area Coalition to End Homelessness](#)

cheerema@hwmuw.org

work: 616-233-2532

From:	Craig Heerema
To:	Anna Diaz
Cc:	mvanzegeren; Courtney Myers-Keaton; Georgeta Smith; Heather Brinkman; Vera Beech
Subject:	CoC Program - Housing Solutions Award Letter
Date:	Thursday, October 10, 2024 3:07:00 PM
Attachments:	image001.png

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, Housing Solutions, in the amount of $674,253 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 97.86. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
  a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
  b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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The scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness

cheerema@hwmuw.org
work: 616-233-2532

From:	Craig Heerema
To:	Rachel VerWys
Cc:	Zenaida Jimenez; Courtney Myers-Keaton
Subject:	CoC Program - Housing Services for Domestic Violence Survivors Award Letter
Date:	Tuesday, October 15, 2024 8:51:00 AM
Attachments:	image001.png

Safe Haven Ministries, Inc.
2627 Birchcrest Dr SE
Grand Rapids, MI 49506

October 15, 2024

Ms. Rachel VerWys,

Thank you for submitting your renewal application for the Joint Transitional Housing/Rapid Re-Housing project, Housing Services for Domestic Violence Survivors, in the amount of $577,799 in the 2024 Continuum of Care Program Application process.

This project was not scored by the Funding Review Committee because the project did not have a full year's worth of data. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org

work: 616-233-2532

From:	Craig Heerema
To:	Michelle Van Dyke
Cc:	Gail Montgomery; Courtney Myers-Keaton
Subject:	CoC Program - Housing Assessment Program Award Letter
Date:	Tuesday, October 15, 2024 10:33:00 AM
Attachments:	image001.png

Heart of West Michigan United Way
118 Commerce Ave SW
Grand Rapids, MI 49503

October 15, 2024

Ms. Michelle VanDyke,

Thank you for submitting your renewal application for the Supportive Services Only project, Housing Assessment Program, in the amount of $228,488 in the 2024 Continuum of Care Program Application process. This infrastructure project will be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link: https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

From:	Craig Heerema
To:	Anna Diaz
Cc:	mvanzegeren; Courtney Myers-Keaton; Georgeta Smith; Heather Brinkman; Vera Beech
Subject:	CoC Program - Home First Award Letter
Date:	Thursday, October 10, 2024 3:56:00 PM
Attachments:	image001.png

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your new application for the Permanent Supportive Housing project, Home First, in the amount of $560,897 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 94.26. The community's average score for new applications was 90.68. This project is recommended to be in Tier 2 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

you may appeal your project's score and placement by completing an Appeal Application by 5:00 PM on Wednesday, October 16. The application and the CoC's Appeal Policy are both available on the Coalition's website at the following link:
https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

The highest and lowest scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager

he/him/his
[Grand Rapids Area Coalition to End Homelessness](#)
cheerema@hwmuw.org
work: 616-233-2532

Heart of West Michigan United Way
118 Commerce Ave SW
Grand Rapids, MI 49503

October 15, 2024

Ms. Michelle VanDyke,

Thank you for submitting your renewal application for the Homeless Management Information System (HMIS) project, in the amount of $138,304 in the 2024 Continuum of Care Program Application process. This infrastructure project will be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

Coalition staff will follow up with you to ensure all information is accurately provided to HUD via e-snaps. We will be reaching out to you shortly to correct any errors in your e-snaps application. **In order to maintain this project's placement in the Project Priority Listing, all required forms and requested changes by Coalition staff must be completed correctly within e-snaps by 5:00 PM on Tuesday, October 22.**

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

Community Rebuilders
1120 Monroe Center Ave NW Suite 200
Grand Rapids, MI 49503

October 10, 2024

Ms. Anna Diaz,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, HEROES, in the amount of $190,879 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 95.50. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:

a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or

b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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The scorecard for this project and the highest and lowest scorecards for Community Rebuilders' supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema

CoC Program Manager
Grand Rapids Area Coalition to End Homelessness

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

YWCA West Central Michigan
25 Sheldon Ave, SE
Grand Rapids, MI 49503

October 15, 2024

Ms. Charisse Mitchell,

Thank you for submitting your renewal application for the Joint Transitional Housing/Rapid Re-Housing project, HEAL, in the amount of $548,606 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 58.00. The community's average score for renewal applications was 80.74. This project is recommended to be split between Tier 1 ($43,495) and Tier 2 ($505,111) of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

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The scorecard for this project and the highest and lowest scorecards for YWCA's supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager

he/him/his

[Grand Rapids Area Coalition to End Homelessness](#)

cheerema@hwmuw.org

work: 616-233-2532

YWCA West Central Michigan
25 Sheldon Ave, SE
Grand Rapids, MI 49503

October 15, 2024

Ms. Charisse Mitchell,

Thank you for submitting your renewal application for the Transitional Housing project, HEAL, in the amount of $399,368 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 40.90. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 2 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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The scorecard for this project and the highest and lowest scorecards for YWCA's supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager

he/him/his

Grand Rapids Area Coalition to End Homelessness

cheerema@hwmuw.org

work: 616-233-2532

From:	Craig Heerema
To:	Rebecca Long
Cc:	Brian Bruce; Jacob Horner; Courtney Myers-Keaton
Subject:	CoC Program - Ferguson Award Letter
Date:	Thursday, October 10, 2024 4:43:00 PM
Attachments:	image001.png

Heartside Nonprofit Housing Corporation
101 Sheldon Blvd SE Ste 2
Grand Rapids, MI 49503

October 10, 2024

Ms. Rebecca Long,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, Ferguson Apartments, in the amount of $63,000 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 82.90. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

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The scorecard for this project and the highest and lowest scorecards for Heartside Nonprofit Housing Corporation supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

Heart of West Michigan United Way
118 Commerce Ave SW
Grand Rapids, MI 49503

October 15, 2024

Ms. Michelle VanDyke,

Thank you for submitting your renewal application for the Supportive Services Only project, Coordinated Entry 2, in the amount of $210,139 in the 2024 Continuum of Care Program Application process. This infrastructure project will be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

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Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

Heart of West Michigan United Way
118 Commerce Ave SW
Grand Rapids, MI 49503

October 15, 2024

Ms. Michelle VanDyke,

Thank you for submitting your renewal application for the Supportive Services Only project, Coordinated Entry 1, in the amount of $65,950 in the 2024 Continuum of Care Program Application process. This infrastructure project will be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
  a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
  b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

From:	Craig Heerema
To:	Rebecca Long
Cc:	Brian Bruce; Jacob Horner; Courtney Myers-Keaton
Subject:	CoC Program - Commerce Award Letter
Date:	Thursday, October 10, 2024 4:41:00 PM
Attachments:	image001.png

From: Craig Heerema
Sent: Thursday, October 10, 2024 3:40 PM
To: Rebecca Long rlong@dpgr.org
Cc: Brian Bruce bbruce@dpgr.org; Jacob Horner jhorner@dpgr.org; Courtney Myers-Keaton cmyers-keaton@hwmuw.org
Subject: CoC Program - Commerce Award Letter

Heartside Nonprofit Housing Corporation
101 Sheldon Blvd SE Ste 2
Grand Rapids, MI 49503

October 10, 2024

Ms. Rebecca Long,

Thank you for submitting your renewal application for the Permanent Supportive Housing project, Commerce Apartments, in the amount of $325,533 in the 2024 Continuum of Care Program Application process.

This project was reviewed by Funding Review Committee and this project's score combined with the supplemental agency score was 71.09. The community's average score for renewal applications was 80.74. This project is recommended to be in Tier 1 of the Project Priority Listing when submitted to the Department of Housing and Urban Development (HUD).

If you:
   a. believe your application was incorrectly scored (scoring error or oversight of information within the application) and should have received a higher score that would change the funding recommendation for their project; and/or
   b. believe there may be an improper application or interpretation of HUD or CoC rules and regulations concerning participation of the appellant in the application process,

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https://endhomelessnesskent.org/fy-2024-coc-program-competition/

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The scorecard for this project and the highest and lowest scorecards for Heartside Nonprofit Housing Corporation's supplemental agency application will follow in a separate email.

Please contact me with any questions or comments.

Sincerely,

Craig Heerema | CoC Program Manager
he/him/his
Grand Rapids Area Coalition to End Homelessness
cheerema@hwmuw.org
work: 616-233-2532

Grand Rapids/Wyoming/Kent County CoC
Local Competiton Selection Results

Project Name	Project Type	Funding Type	Score	Status	Rank
Housing Assessment Program	SSO	Renewal	infrastructure	Accepted	Not Ranked
Coordinated Entry 2	SSO	Renewal	infrastructure	Accepted	Not Ranked
Coordinated Entry 1	SSO	Renewal	infrastructure	Accepted	Not Ranked
HMIS	HMIS	Renewal	infrastructure	Accepted	Not Ranked
Housing Services for Domestic Violence Survivors	Joint TH & PH-RRH	Renewal	N/A	Accepted	Not Ranked
Keys First	RRH	Renewal	99.44	Accepted	1
Housing Solutions	PSH	Renewal	97.86	Accepted	2
PACT (Partners Achieving Change Together)	Joint TH & PH-RRH	Renewal	97.78	Accepted	3
Shelter Plus Care	PSH	Renewal	95.50	Accepted	4
HEROES	PSH	Renewal	95.50	Accepted	5
LOFT	PSH	Renewal	93.93	Accepted	6
Verne Barry Place	PSH	Renewal	86.84	Accepted	7
Ferguson Apartments	PSH	Renewal	82.90	Accepted	8
Hope Community	RRH	Renewal	71.99	Accepted	9
Commerce Apartments	PSH	Renewal	71.09	Accepted	10
Project HEAL TH-RRH	Joint TH & PH-RRH	Renewal	58.00	Accepted	11
Project HEAL TH-RRH	Joint TH & PH-RRH	Renewal	58.00	Accepted	11
Project HEAL TH	TH	Renewal	40.90	Accepted	12
Home First	PSH	NewBonus	94.26	Accepted	13
Safe Transitions	Joint TH & PH-RRH	DV NewBonus	80.53	Accepted	14
As You Are	Joint TH & PH-RRH	NewBonus	93.70	Rejected	Not Ranked
Antoine Court	PSH	NewBonus	84.07	Rejected	Not Ranked
YHDP: Host Homes	SSO	YHDP Renewal	N/A	Accepted	Not Ranked
YHDP: Outreach/Peer Navigator	SSO	YHDP Renewal	N/A	Accepted	Not Ranked
CoC Planning	Planning	Planning	N/A	Accepted	Not Ranked

Funds Requested from HUD	Reallocacted Funds
$ 228,488	$0
$ 210,139	$0
$ 65,950	$0
$ 138,304	$0
$ 577,799	$0
$ 1,049,370	$0
$ 674,253	$0
$ 1,535,835	$0
$ 2,209,044	$0
$ 190,879	$0
$ 476,144	$0
$ 192,418	$0
$ 63,000	$0
$ 159,663	$0
$ 325,533	$0
$ 43,495	$0
$ 505,111	$0
$ 399,368	$0
$ 560,897	$0
$ 487,276	$0
$ 403,878	$0
$ 88,000	$0
$ 125,000	$0
$ 180,000	$0
$ 467,490	$0

2024 HDX Competition Report

2024 Competition Report - Summary

MI-506 - Grand Rapids, Wyoming/Kent County CoC

HDX Data Submission Participation Information

Government FY and HDX Module Abbreviation	Met Module Deadline*	Data From	Data Collection Period in HDX 2.0
2023 LSA	Yes	Government FY 2023 (10/1/22 - 9/30/23).	November 2023 to January of 2024
2023 SPM	Yes	Government FY 2023 (10/1/22 - 9/30/23).**	February 2024 to March 2024
2024 HIC	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024
2024 PIT	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024

1) FY = Fiscal Year
2) *This considers all extensions where they were provided.
2) **"Met Deadline" in this context refers to FY23 SPM submissions. Resubmissions from FY 2022 (10/1/21 - 9/30/22) were also accepted during the data collection period, but these previous year's submissions are voluntarily and are not required.

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

LSA Usability Status 2023

Category	EST AO	EST AC	EST CO	RRH AO	RRH AC	RRH CO	PSH AO	PSH AC	PSH CO
Fully Usable	☑	☑	☑	☑	☑	☑	☑	☑	☑
Partially Usable									
Not Usable									

EST

Category	2021	2022	2023
Total Sheltered Count	3,717	4,298	4,394
AO	2,678	3,133	3,072
AC	956	1,098	1,228
CO	89	85	108

RRH

Category	2021	2022	2023
Total Sheltered Count	1,262	1,510	1,384
AO	226	226	177
AC	1,033	1,275	1,191
CO	0	0	0

2024 Competition Report - LSA Summary & Usability Status

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

PSH

Category	2021	2022	2023
Total Sheltered Count	881	938	902
AO	589	617	609
AC	285	312	285
CO	0	0	0

1) Glossary: EST = Emergency Shelter, Save Haven, & Transitional Housing; RRH = Rapid Re-housing; PSH = Permanent Supportive Housing; AO = Persons in Households without Children; AC = Persons in Households with at least one Adult and one Child; CO=Persons in Households with only Children

2) Because people have multiple stays in shelter over the course of a year and stay in different household configurations, a single person can be counted in more than one household type. Therefore, the sum of the number of people by household type may be greater than the unique count of people.

3) Total Sheltered count only includes those served in HMIS participating projects reported by your CoC.

4) For CoCs that experienced mergers during any of these reporting periods, historical data will include only the original CoCs.

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	4,416	76.3	43.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	4,559	82.4	45.0

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	5,191	581.0	235.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	5,286	579.0	237.0

Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
Metric	Count	Count	% of Returns	Count	% of Returns4	Count	% of Returns6	Count	% of Returns8
Exit was from SO	55	8	14.6%	6	10.9%	4	7.3%	18	32.7%

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Exit was from ES	1,016	211	20.8%	65	6.4%	86	8.5%	362	35.6%
Exit was from TH	97	8	8.3%	7	7.2%	13	13.4%	28	28.9%
Exit was from SH	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Exit was from PH	528	21	4.0%	16	3.0%	41	7.8%	78	14.8%
TOTAL Returns to Homelessness	1,696	248	14.6%	94	5.5%	144	8.5%	486	28.7%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	4,664
Emergency Shelter Total	4,521
Safe Haven Total	0
Transitional Housing Total	199

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	427
Number of adults with increased earned income	15
Percentage of adults who increased earned income	3.5%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	427
Number of adults with increased non-employment cash income	143
Percentage of adults who increased non-employment cash income	33.5%

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	427
Number of adults with increased total income	149
Percentage of adults who increased total income	34.9%

Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	287
Number of adults who exited with increased earned income	83
Percentage of adults who increased earned income	28.9%

Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	287

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Number of adults who exited with increased non-employment cash income	119
Percentage of adults who increased non-employment cash income	41.5%

Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	287
Number of adults who exited with increased total income	190
Percentage of adults who increased total income	66.2%

Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	4,261
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,548
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2,713

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4,896

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1,675
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3,221

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Measure 6 is not applicable to CoCs in this reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

Metric	Value

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Universe: Persons who exit Street Outreach	1,201
Of persons above, those who exited to temporary & some institutional destinations	356
Of the persons above, those who exited to permanent housing destinations	91
% Successful exits	37.2%

Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4,229
Of the persons above, those who exited to permanent housing destinations	1,611

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

% Successful exits	38.1%

Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	956
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	918
% Successful exits/retention	96.0%

System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach

2024 Competition Report - SPM Data

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Unduplicated Persons Served (HMIS)	4,474	430	979	1,434	1,549
Total Leavers (HMIS)	3,685	377	788	1,017	1,270
Destination of Don't Know, Refused, or Missing (HMIS)	47	5	4	7	0
Destination Error Rate (Calculated)	1.3%	1.3%	0.5%	0.7%	0.0%

2024 Competition Report - SPM Notes

MI-506 - Grand Rapids, Wyoming/Kent County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Notes For Each SPM Measure

Note: Cells may need to be resized to accomodate notes with lots of

Measure	Notes
Measure 1	No notes.
Measure 2	No notes.
Measure 3	No notes.
Measure 4	No notes.
Measure 5	No notes.
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.
Measure 7	No notes.
Data Quality	No notes.

2024 Competition Report - HIC Summary

MI-506 - Grand Rapids, Wyoming/Kent County CoC
For HIC conducted in January/February of 2024

HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current Beds in HMIS or Comparable Database	Total Year-Round, Current, Non-VSP Beds	Removed From Denominator: OPH EHV† Beds or Beds Affected by Natural Disaster*	Adjusted Total Year-Round, Current, Non-VSP Beds	Adjusted HMIS Bed Coverage Rate for Year-Round, Current Beds	Total Year-Round, Current, VSP Beds in an HMIS-Comparable Database	Total Year-Round, Current, VSP Beds	Removed From Denominator: OPH EHV† Beds or Beds Affected by Natural Disaster**	Adjusted Total Year-Round Current, VSP Beds	HMIS Comparable Bed Coverage Rate for VSP Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS-Comparable Database	Adjusted Total Year-Round, Current, Non-VSP and VSP Beds	HMIS and Comparable Database Coverage Rate
ES	873	817	873	0	873	93.6%	0	0	0	0	NA	817	873	93.59%
SH	0	0	0	0	0	NA	0	0	0	0	NA	0	0	NA
TH	242	143	242	0	242	59.1%	0	0	0	0	NA	143	242	59.09%
RRH	307	257	307	0	307	83.7%	0	0	0	0	NA	257	307	83.71%
PSH	1,052	792	1,052	0	1,052	75.3%	0	0	0	0	NA	792	1,052	75.29%
OPH	322	232	322	90	232	100.0%	0	0	0	0	NA	232	232	100.00%
Total	**2,796**	**2,241**	**2,796**	**90**	**2,706**	**82.8%**	**0**	**0**	**0**	**0**	**NA**	**2,241**	**2,706**	**82.82%**

2024 Competition Report - HIC Summary

MI-506 - Grand Rapids, Wyoming/Kent County CoC

For HIC conducted in January/February of 2024

Rapid Re-housing Beds Dedicated to All Persons

Metric	2020	2021	2022	2023	2024
RRH beds available to serve all pops. on the HIC	398	226	383	290	307

1) † EHV = Emergency Housing Voucher
2) *This column includes Current, Year-Round, Natural Disaster beds not associated with a VSP that are not HMIS-participating. For OPH Beds, this includes beds that are Current, Non-HMIS, and EHV-funded.
3) **This column includes Current, Year-Round, Natural Disaster beds associated with a VSP that are not HMIS-participating or HMIS-comparable database participating. For OPH Beds, this includes beds that are Current, VSP, Non-HMIS, and EHV-funded.
4) Data included in these tables reflect what was entered into HDX 2.0.
5) In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
6) In the HIC, "Current" beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").
7) For historical data: Aggregated data from CoCs that merged are not displayed if HIC data were created separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 HDX Competition Report

2024 Competition Report - PIT Summary

MI-506 - Grand Rapids, Wyoming/Kent County CoC

For PIT conducted in January/February of 2024

Submission Information

Date of PIT Count	Received HUD Waiver
1/24/2024	Not Applicable

Total Population PIT Count Data

Category	2019	2020	2021	2022	2023	2024
PIT Count Type	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and partial unsheltered count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count
Emergency Shelter Total	588	644	652	807	918	796
Safe Haven Total	0	0	0	0	0	0
Transitional Housing Total	155	193	173	186	208	183
Total Sheltered Count	743	837	825	993	1,126	979
Total Unsheltered Count	16	86	69	51	113	110
Total Sheltered and Unsheltered Count*	759	923	894	1,044	1,239	1,089

1) *Data included in this table reflect what was entered into HDX 1.0 and 2.0. This may differ from what was included in federal reports if the PIT count type was either sheltered only or partial unsheltered count.

2) Aggregated data from CoCs that merged is not displayed if PIT data were entered separately - that is, only data from the CoC into which the merge occurs are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 Competition Report - PIT Summary

MI-506 - Grand Rapids, Wyoming/Kent County CoC

For PIT conducted in January/February of 2024

614.396.3200
www.wodagroup.com

500 South Front St
10th Floor
Columbus, Ohio 43215

WODA COOPER COMPANIES

September 26, 2024

Community Rebuilders
1120 Monroe St. NW
Suite #220
Grand Rapids MI 49418

Dear Community Rebuilders,

I am writing to formally confirm Woda Cooper Companies' commitment to the development of Shea Ravines, a Low-Income Housing Tax Credit (LIHTC) project, which will provide affordable housing to chronically homeless individuals in partnership with local service providers.

 Project Overview:

The project is expected to come online in the fall of 2025 and will consist of 20 units of Permanent Supportive Housing (PSH), supported by project-based vouchers (PBVs) from the Grand Rapids Housing Commission. These vouchers will subsidize the PSH units, ensuring affordability for the residents.
Supportive Services will be provided to the participants in PSH units by Community Rebuilders in partnership with the proposed Home First project.

 Referral System:

Referrals for these PSH units will be accepted through the Coordinated Entry System, ensuring that individuals experiencing chronic homelessness are prioritized for housing. This approach ensures that the most vulnerable individuals in our community are connected to stable housing in a timely manner.

Partnership and Support Services:

The success of this project will be achieved through the collaboration of key community partners:
Cherry Health Center, a Federally Qualified Health Center (FQHC), will provide critical healthcare services to residents.
Community Rebuilders, an experienced provider of Permanent Supportive Housing (PSH) services, will ensure that residents receive the necessary supportive services, including case management, to help them maintain stable housing and improve their overall quality of life.

Our Commitment:

Woda Cooper Companies is dedicated to creating quality, affordable housing, and this project aligns with our mission to serve communities in need. We recognize the importance of providing both housing and comprehensive support services to chronically homeless individuals, and we are committed to ensuring the long-term success of this development.

We look forward to continuing our partnership with Cherry Health Center, Community Rebuilders, and the Grand Rapids Housing Commission as we bring this much-needed housing resource to our community.

Should you require any further information or documentation, please do not hesitate to reach out. We are excited about the positive impact this project will have on the lives of those it will serve, and we look forward to the next steps in this collaborative effort.

Sincerely,

P. Craig Patterson

P. Craig Patterson
Senior Vice President
Woda Cooper Companies, Inc.

cpatterson@wodagroup.com

Cherry Health
Comprehensive. Quality. *Healthcare.*

Heart of the City Health Center
Administration
100 Cherry Street SE
Grand Rapids, MI 49503

Memorandum of Understanding Addendum
between
Community Rebuilders & Cherry Health

1. Cherry Health and Community Rebuilders have an existing Memorandum of Understanding - Linkage Agreement, this addendum Memorandum of Understanding is entered into to document the on-going Match agreement between Community Rebuilders, a non-profit organization and Cherry Health, a non-profit organization, and Federally Qualified Health Center.

2. Cherry Health's principal office is located at 100 Cherry Street, Grand Rapids, MI 49503. Cherry Health provides Primary Care, Women's Health, Pediatrics, Behavioral Health, Dental, Vision, Pharmacy, School Programs, Reentry Programs and more.

3. Cherry Health makes an unconditional commitment as a third party provider to provide services and match documentation for the Community Rebuilders Programs/Grant contracts listed in the Program/Grant chart below.

4. All in-kind services provided as match shall be as described under 24 CFR 578 Part D and shall be necessary and reasonable to promote the clients housing stability, income, and or well-being. Additionally, the services listed on the In-Kind Match Request Form will detail the allowable services provided during the term of each grant.

5. Services recorded as in-kind match shall be provided to Cherry Health eligible recipients served in the specified grants listed in the Programs/Grants chart listed below within the operating dates (term) of each contract for which the in-kind match is recorded. Match eligible project costs based on Subpart D of the HEARTH Interim Rule include the following: Case Management, Child Care, Education Services, Employment Assistance & Job Training, Housing Search & Counseling Services, Legal Services, Life Skills Training, Mental Health Services, Outpatient Health Services, Outreach Services, Substance Abuse Treatment, Transportation, and Utility Deposits. Community Rebuilders agrees to provide an unconditional commitment of In-Kind Match contributions for the Programs/Grants listed in the chart below for the fiscal years, grant operating years, and amounts. Services provided by Cherry Health shall be consistent with timeliness standards for providing services to individuals within the Community Resources/Network.

6. Community Rebuilders will submit to Cherry Health, no less than bi- annually, and no more than quarterly, an In-Kind Match Request Form. This request will be utilized to document the value of services provided by Cherry Health during the grant term. The request will:

I.   Detail the specific grant/contract to be matched

II.   List the length of time services provided are covered by the term of the contract

III.   List Point in Time number of clients receiving services in the program/grant

IV.   Include total number of clients receiving services over the grant term

V.   Names of consumers served in the grant/contract. (Community Rebuilders reserves the confidentiality of every consumer served and shall be responsible for obtaining consent for release of protected health information via a "Consent for Release of Information" form. These forms will be kept confidential in program participant files for the Program/Grant served.)

Cherry Health will complete the In-Kind Match Request Form and will:

I.   Utilize its reporting system to identify eligible in-kind service for each contract and eligible service recipient,

II.   Provide the name of the Donor/Contributor of Match

III.   Provide match data only for the time period of service within the contract operational period

IV.   Provide the name and credentials of specific service provider, and an hourly rate/service cost

V.   The form must be signed and dated by an authorized representative of the match source and his/her name and title must be clearly stated. The Continuum of Care (CoC) may allow total cost per participant per service in cases where match is provided to multiple recipients by a third party service provider, and the CoC documents standardized rate information for all local recipients to use as part of in-kind service match documentation.

7. Cherry Health will value its in-kind hourly rate/service cost rates consistent with those ordinarily paid for similar work in the same labor market as Cherry Health.

8. Total Projected number of potential participants that may be served by each project/contract is as follows:

9. Community Rebuilders point of contact for the purposes of this MOU Addendum are listed below (authorized official required). Please include Name, Position title, and contact information.

    Name: Heather Brinkman
    Job Title: Chief of Staff
    Contact Information: hbrinkman@communityrebuilders.org

![Cherry Health logo](Cherry Health — Comprehensive. Quality. Healthcare.)

10. Cherry Health's point of contact for the purposes of this MOU Addendum are listed below (authorized official required). Please include Name, Position title, and contact information.

    A. Name: Tasha Blackmon
         Job Title: President and CEO
         Contact Information: tashablackmon@cherryhealth.com (616) 965.8215

    B. Name: Cynthia Wagenhofer
         Job Title: Chief Financial Officer
         Contact Information: cynthiawagenhofer@cherryhealth.com (616) 776.2128

    C. Name: Bill Joure
         Job Title: Chief Operating Officer
         Contact Information: billjoure@cherryhealth.com (616) 965.8296

Community Rebuilders is the recipient or sub recipient of the following CoC Programs grants, the following chart details the contracts years to be matched, program name, operating year which is also the period in which match services must be delivered and the match amount Cherry Health will provide. It should be noted that each operating year will have a different grant number and this information will be disclosed on the In-Kind Match Request Form.

The CoC program requires 25% match for all line items with the exception of leasing. Community Rebuilders will request match in excess of these limits in the amounts listed in the chart below. Cherry Health agrees to help Community Rebuilders along with other Community Partners, provide In-Kind contributions of services to active consumers enrolled in the named Programs below, in order for Community Rebuilders to meet their 25% match requirement.

PROGRAM/GRANT CHART

Program Name	Grant Number	Operating Year(s)	Fiscal Year(s)	Minimum Match Amount
Home First	TBD	12/1/2025 - 5/31/2026	FY 24 & FY25	$140,225

To that end, both parties' value and honor the rights of persons who are experiencing homelessness or at risk of homelessness to seek and obtain all the rights, privileges and opportunities accorded to the greater community. Both parties under this Memorandum of Understanding Addendum, jointly recognize that these persons experience homelessness, low incomes, and disabilities. These households are diverse in terms of their strengths, needs, motivation goals backgrounds and disabilities. With each entity committed to collaboration, exceptional, thorough, and timely communication between all parties will be put in place to better service the consumers served by each entity.

Cherry Health
Comprehensive. Quality. *Healthcare.*

The Parties have signed this Memorandum of Understanding on the dates(s) specified below.

Cherry Health

Tasha Blackmon
_____
Signature

Tasha Blackmon
_____
Printed Name

President and CEO
_____
Title

9/27/24
_____
Date

Community Rebuilders

DocuSigned by:
A. Diaz
_____
4FBDC03C7ADF4FD...
Signature

Anna Diaz
_____
Printed Name

Anna Diaz
_____
Title

9/27/2024
_____
Date