

Grand Rapids/Wyoming/Kent County CoC Coordinated Entry Committee MEETING NOTES - DRAFT

January 5, 2021 2:00-3:00

Meeting Attendees:	Victoria Sluga, Tom Cottrell, Christina Slofstra, Gayle Witham, Lisa Cruden,				
	Brian Bruce, Tammy Britton, Samantha Westhouse, Gayle Witham, Gabriela				
	(ICCF), Sherri Vainavicz, Chelsea Knott, Jameela Maun, Jess Zarik, Tanesha				
	Jordan, Julie Kendrick, Emily Schichtel, Wafa Haddad				
	Staff: Courtney Myers-Keaton, Brianne Czyzio Robach				
Time Convened:	2:04	Time Adjourned:	3:05		

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05				

Introductions

FUSE Update

Discussion

Jess is the FUSE Coordinator and is housed at Dwelling Place. FUSE, or Frequent Users Systems Engagement, is a national model that seeks to do a cross-system data match to identify the top users of health care, criminal justice, and other systems who are experiencing homelessness. The GR FUSE group is currently working to create a referral process, determining if and how to include EMS and law enforcement data to use to identify frequent users, and engaging with existing outreach efforts. They are planning to focus on data and implementation workgroups in the next few months to solidify dynamic prioritization referral pipeline, create outreach and evaluation processes.

Jess shared a list of questions for this group to consider:

- What do we need to create a FUSE-specific dynamic prioritization process?
- What do we need to consider in a data use agreement?
- What will the data flow look like?
- How can we include law enforcement and EMS data?
- What does the intake process look like?
- How are folks sent to housing providers now? How would this work for FUSE clients?
- Is there a best place to house a care coordination team for FUSE clients?

For folks with criminal activity that may screen them out of some PSH programs, Housing First properties, or case conferencing to identify programs are options. In addition, there is an opportunity to advocate for additional funds. Care coordination team will ensure folks are placed where is best for them and folks receive the services they need through connections/coordination.

Jess shared that the data showed a high number of youth considered frequent users, mainly in expenditures. FUSE's focus is generally on single adults with the option to scale up down the line. If there is a family or youth that shows up on the list of high users, FUSE can provide information to family or youth providers.

FUSE hopes to combine law enforcement and Medicaid data to identify frequent users. With current GRPD data it would be hard to track encounters unless someone is arrested. AMR and Life EMS pickups are tracked which may cover a similar population. HOT Team is looking into a data management system. Conversation around whether this data be housed at HAP or somewhere



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similar. Jess can provide information on how other communities have housed this type of data. Conversation around integrating with Community Housing Connect as it collects information on high use.

Conversation around a case conferencing group for the FUSE population. This may become a sub-population of focus for CE. For data sharing, Jess shared that it may make most sense if this group was housed in a committee that already has processes in place.

FUSE anticipates receiving a list of potential high users from MDHHS in the next few weeks and want to ensure systems are in place to connect folks to resources. Next Steps:

- 1. Referral process illustration: a small group (HAP, FUSE, CoC) to meet
 - a. Jess will share examples of illustrations with the group.
- 2. CE Policies: this would not need to be added to policies, but process document would be helpful to share. Suggestion to use the Monroe project document as a basis.

Conversation around the chronic by-name list. This list is not being updated regularly. Would need HMIS ROI, so may be easier to have participants go through CHC assessment to connect with CE. Members noted that there are likely folks who are experiencing chronic homelessness who are not on the FUSE list.

Action Items	Person Responsible	Deadline
Blood Chang		

Next Steps

Discussion

- 1. Visualize FUSE referral process, Jess share Doodle poll with the group.
- 2. Family process program reservation form is visible and accessible. Supportive Solutions Specialists are online with more coming in the next few weeks.
- 3. After-hours emergency response: still need to discuss with 2-1-1, HAP, and CHC.
- 4. Consumer Walk-Through: still needs to be discussed but would be important
- 5. Implementation for singles: anticipate that it will take longer than family implementation, the timeline still needs to be worked out

Next Meeting: January 26th at 2:00pm - for FUSE updates, implementation of CE policies, formalized survey to be used for consumers.