



Steering Council Meeting Agenda
February 19, 2021 ▫ 8:30 – 10:30 am ▫ Zoom

1. Call to Order/Introductions
2. Approval of the Agenda*
3. Approval of January 15, 2021 Minutes*
4. Public Comment on Agenda Items (Limit 3 minutes ea.)
5. Approval of Consent Agenda*
 - a. Steering Calendar
 - b. ESG Financial Assistance Report
 - c. Committee Updates
 - d. Budget Report: Statement of Activity
 - e. Data Reports: COVID-19 Shelter Counts
6. Petitions and Communications
7. Funding Updates
 - a. MSHDA CERA Funds
 - b. FY2020 CoC Program Update
8. CoC Position Statement on Encampments*
9. Budget and Match Discussion – *discuss budget for the upcoming fiscal year, starting 7.1.21*
10. Built for Zero*
11. Reallocation Discussion
12. Strategic Priorities and Goals – *standing item for the next few months for staff to provide a brief update*
13. Strategic Planning Update – *standing item for the next few months for staff to provide a brief update*
14. Any other matters by Steering Committee Member(s)
15. Public Comment on Any Matter (Limit 3 minutes ea.)
16. Adjournment

Next meeting: Friday, March 19th 2021, 8:30 – 10:30am



STEERING COUNCIL MEETING MINUTES - **DRAFT**

January 15, 2021

8:30-10:30

Facilitator:	Casey Gordon		
Meeting Attendees:	<u>Steering members present:</u> Casey Gordon, Adrienne Goodstal, Tom Cottrell, Susan Cervantes, Amanda Tarantowski, Cheryl Schuch, Alonda Trammell, Elizabeth Stoddard, Erin Banchoff, Heather Bunting, Karen Tjapkes, Lauren VanKeulen, Melissa Barnes, Rebecca Rynbrandt, Scott Orr, Susan Cervantes, Victoria Sluga <u>Steering members absent with notification:</u> Hattie Tinney, Cathy LaPorte <u>Steering members absent without notification:</u> <u>Community Members:</u> Wende Randall (ENTF), Emily Schichtel (UW), Tammy Britton (City of GR), Curtis Smith (Hope Network), Allison Green (MCAH), Wafa Haddad (Noors Heaven) <u>Staff:</u> Courtney Myers-Keaton, Brianne Czyzio Robach		
Time Convened:	8:34	Time Adjourned:	10:35

Approval of Agenda			
Motion by:	Tom Cottrell	Support from:	Cheryl Schuch
Discussion			
Amendments	Add MSHDA CERA funding (item 8d)		
Conclusion	All in favor, motion passes.		
Approval of Minutes		December 11, 2020	
Motion by:	Karen Tjapkes	Support from:	Tom Cottrell
Discussion			
Amendments			
Conclusion	All in favor, motion passes.		
Public Comment on Any Agenda Item			
Discussion			
Curtis Smith from Hope Network expressed that he is excited to <u>attend today.</u> hear what the group has to say			
Approval of Consent Agenda			
Motion by:	Adrienne Goodstal	Support from:	Susan Cervantes
Discussion			
Amendments			
Conclusion	All in favor, motion passes.		
Petitions and Communications			
Discussion			
None.			
Executive Committee Elections			
Discussion			
Nominations for each position were solicited ahead of the meeting. Nominees are: Chair: Karen Tjapkes Vice Chair: Lauren VanKeulen Secretary: Adrienne Goodstal			



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Treasurer: Alonda Trammell, Erin Banchoff

Member at Large: Cheryl Schuch, Elizabeth Stoddard

Nominating Committee member Adrienne Goodstal called for nominations from the floor – no new nominees submitted. Following review of submitted votes, Nominating Committee member Emily Schichtel announced results.

Chair: Karen Tjapkes

Vice Chair: Lauren VanKeulen

Secretary: Adrienne Goodstal

Treasurer: Erin Banchoff

Member at Large: Elizabeth Stoddard

Action Items	Person Responsible	Deadline
General CoC Updates		
Discussion		
<p><u>COVID-19 Planning and Response</u></p> <p>At the last meeting, there was a lot of conversation around a sweep at the encampment in Heartside Park. Since that point, there has been work with outreach teams to provide resources and encourage folks to move into shelter if they choose. The City of Grand Rapids posted notice and asked folks staying there to leave due to health and safety concerns. Mel Trotter's new overflow space seems to be running smoothy. Given the warmer than normal weather, they have not been at full capacity yet this season.</p> <p><u>Shelter Count Trends</u></p> <p>Data shows an almost double increase in the number of family households staying in shelter since March. The recently updated CoC dashboard shows an increase in length of time homeless and first team homelessness, especially amongst families. Cheryl noted that these trends are not happening slowly. Diversion efforts have slowed substantially due to COVID. Length of time prior to lease up is increasing due to lack of available housing units. Attendees noted that increasing available housing would be important to increase flow out of the system.</p> <p>Cheryl moved to revitalize family homelessness task force as an ad-hoc committee with specific charges and outcomes. Karen seconded. Attendance fluctuated throughout the last term of the ad-hoc group. Staff can reach out to those previously involved and make a call for additional members. Suggestion for group to look at data as well as RRH coordination with a by-name list. In favor: 16. Opposed: 0. Motion passes.</p> <p><u>Action Boards</u></p> <p>This topic has been discussed in a variety of spaces over the last few months. Action boards are not currently active due to COVID, and there is no longer an individual member with lived experience on Steering Council. This brings the CoC out of alignment with our charter as it requires 2 representatives with lived experience sit on Steering. Youth Committee and Veterans Committee have been working to revitalize YAB and VAB. In addition, there have been conversation around how to ensure that those</p>		



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with lived experience feel comfortable speaking into issues being discussed at the Steering Council table. There is a seat that recently came open on Steering, Executive can appoint someone to this seat until the next election.

Conversation around the potential action board structures to best inform the decision-making process. Potential structures include reaching out for feedback instead of asking folks to come into the CoC or contracting with organizations who have a better structure for feedback. Agreement that this should be a focus area in strategic planning and should include the voices of lived experience in these planning conversations.

MSHDA CERA Funding

Funding made available through the COVID Relief Bill. It is estimated that Kent County will receive around \$38.5 million for rent and utility assistance. MSHDA estimates that the community should have 22 full-time or 44 part-time staff dedicated to this work. Funding could be available as early as the first week of February, though they have to go through appropriations at the state-level. MSHDA want to have at least 3 agencies on board to help distribute these funds. All agencies can participate, but agencies must be able to do the required paperwork, follow rules and regulations, and have ability to cut the checks. The final decision will be made based on agencies who are willing and able to commit. Staff will continue to reach out. Planning is ongoing and includes learnings from the previous EDP program. Unsure of the fiscal agent, but it likely will be United Way as they are the ESG fiduciary. The CoC has to submit an initial plan for MSHDA by next week Friday (1/22). Funding has to be spent down by the end of 2021, committed by 9/30/2021.

Cheryl expressed concern that this is a significant amount of funding that may put a strain on organization's accounting systems. She wondered if the CoC should be looking at contracting with an agency who works with mass transaction distributions instead of putting burden on housing agencies who are already over-strapped. Others agree and note the difficulty for managing this large amount of funds and staffing-up with a tight turnaround. Suggestion to explore partnerships with banking or similar organizations. Karen can look into statutes to determine feasibility.

The group of potential interested agencies is meeting again on Tuesday. The group can discuss and formulate an initial plan/process to submit to MSHDA, knowing that there may be flexibility.

Since this is a large amount of funds for rental assistance, suggestion that agencies who have funds earmarked for prevention explore how they could be used for those who are literally homeless.

Action Items	Person Responsible	Deadline
Convene family homelessness ad-hoc group	CoC staff	
Formulate plan for distribution of MSHDA CERA funds	Potential CERA agencies	
CoC Position Statement on Encampments		
Discussion		



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Courtney noted that there are two different directions for a position statement – focus on encampments and COVID-19 or on encampments in general. Agreement that the statement should touch on national best practices regarding encampments. Members pointed to statements from Kalamazoo County and MDHHS as examples. A board statement would help hold continuity for any new folks entering system.

Agreement that the statement should be broad with a solutions-focus. Tom suggested including some reference to practices in place due to COVID-19 as it is an unprecedented time. Courtney will bring a draft to Executive in February.

Action Items	Person Responsible	Deadline
Bring draft position statement to Executive for review.	Courtney Myers-Keaton	

Funding Updates

Discussion

HUD NOFA Update

Staff have heard from an unofficial reliable source that CoC projects will automatically renew, but that community will be able to apply for bonus projects if desired, but we are still waiting for a confirmed update from HUD.

FEMA Reimbursement

Based on learnings from other communities, the community is likely not using FEMA dollars to the full allowable capacity. Other communities are using funds to cover hoteling costs for those in need of shelter. Conversation around FEMA versus state requirements. Staff will convene group to discuss.

Action Items	Person Responsible	Deadline
Convene group to discuss FEMA requirements	CoC staff	

Steering Council Orientation

Discussion

There will be a Steering Council Orientation in February. If you are interested in helping draft or review materials, connect with Brianne and Courtney.

Action Items	Person Responsible	Deadline

Budget Model

Discussion

A draft budget model similar to the one presented when finalizing a strategic planning consultant was included in the agenda packet. Staff are meeting with United Way Finance staff in the next few weeks to develop a final budget which will be up for approval by Steering Council in February.

Action Items	Person Responsible	Deadline

Prioritized Goals and Activities

Discussion

Want to ensure these goals are on our radar to ensure we are making progress on goals. For Q1 activities, one area that has not been started is a campaign to private landlords. This will likely begin



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in February. The CE Committee has made progress in ensuring that information is transparent. In addition, HAP and other organization have been discussing a coordinated system for prevention to increase equity. Staff capacity for case management has been completed through MSHDA ESG-CV grant funds.

Erin suggested moving the gap analysis to Q1 given the influx of funding coming into the community in Q1, if we wait until Q2 she is concerned the opportunity will pass. Suggestion to track gaps by updating the funding source spreadsheet including unit analysis. Staff can ask each municipality to update information and schedule a meeting a few weeks out.

Action Items	Person Responsible	Deadline
Request municipalities update funding source spreadsheet	CoC staff	
Strategic Planning: Next Steps		
Discussion		
Consultants are starting to begin preliminary research, they will be coming to Steering to discuss process in the next few months.		
Other Matters from Steering Council members		
Discussion		
<ul style="list-style-type: none"> - KCCA – currently have funds for homelessness prevention and utility assistance. - Fair Housing Center – annual workshop on April 22nd - NLIHC report on rental assistance program models: https://nlihc.org/sites/default/files/Emergency-Rental-Assistance-Programs-3.pdf - Thanks to Casey for her leadership over the past 2 years. 		
Public Comment on Any Item		
Discussion		
None.		
Adjourn		
Motion by:	Tom Cottrell	Support from: Karen Tjapkes



GRAND RAPIDS/WYOMING/KENT COUNTY
STEERING COUNCIL ANNUAL CALENDAR
Updated August 2020

January

Steering Committee Orientation
Executive Officer Elections
Point in Time Count
Draft Budget Presentation
Steering Council Annual Conflict of Interest
Forms Completed

February

City of Grand Rapids Emergency Solutions Grant
Application
Strategic Plan Update
Reallocation Discussion
Budget Approval

March

Data Quality Committee Report
Strategic Plan Progress Review
CoC and ESG Mid-Term Monitoring

April

LIHTC Developer Presentations to Steering
(October Round)
Point in Time Count Submitted to HUD
Budget Review

May

Strategic Plan Annual Review
Nomination Committee forms

June

Steering Council Funding Process Review
Governance Charter Recommended Changes to
CoC membership
Open Call for New CoC Members
PIT Data Released

July

NAEH Annual Conference
System Performance Measures Review
Strategic Plan Update

August

HUD CoC Program Funding Vote (Anticipated)
System Performance Measures Reported to CoC
CoC, Fiduciary, HARA MOU for ESG Execution

September

Data Quality Committee Report
MSHDA Emergency Solutions Grant Application
HUD CoC Program Application Due (Anticipated)
PIT Planning Begins

October

LIHTC Developer Presentations to Steering
(April Round)
Governance Charter Review, including ENTF
relationship affirmation & Fiduciary MOU

November

Strategic Plan Progress Review
Staff Evaluations Initiated by Fiduciary
Strategic Plan Update

December

Steering Council elections (at CoC meeting)
Staff Evaluations Concluded by Fiduciary
Budget Preparation Begins



**Grand Rapids/Wyoming/Kent County CoC – MI 506
Steering Council Committee Reporting – February 2021**

Coordinated Entry Committee –

The Coordinated Entry Team has met 4 times in December and January since the last Board update. The continued planning around how to implement the Community Housing Connect (CHC) tool and afford meaningful 24 hour access to resources, was waylaid for a few sessions as the time-sensitive crisis of spending down available eviction prevention funding prior to the end of the year and getting consumers into the pipeline took precedence. The CE team and the ad hoc CoC COVID-19 Response: Shelter/Housing Provider team share significant membership and were focused on this issue in December.

Still remaining to be accomplished for the CE 24 hour response evaluation is the final “client walk through” to assess for any gaps in procedure. Elements of the training, use of CHC and access are already in place and active, with the final procedural document pending.

The CE team refocused in January on the integration of the FUSE (Frequent User System Engagement) protocols into the Coordinated Entry process. This included a presentation about the FUSE project and then a review of a potential procedural document. This includes discussion around a FUSE-specific dynamic prioritization process, case conferencing, and the possible integration of EMS, law enforcement and MDHHS and HMIS data to assist in outreach to FUSE clients. The team is in the process of gathering additional data to better develop clear procedures for coordination, this includes a planned information sharing session with the Washtenaw County team which is further along in their FUSE program implementation.

Youth Action Board –

Not currently meeting due to COVID-19

CoC FYTD December Statement of Activity

	Admin (HWMUW)	MSHDA	GR	Wyoming	HUD - CoC Program Funds	Kent County	HMIS	TOTAL Actual	Annual Budget	Budget Remaining	% Remaining	Notes	Comments on forecast
		ESG	CDBG	CDBG		CUNP-HMIS Match	(Sal. Army)						
City of Wyoming CDBG	\$-	\$-	\$-	\$ 2,716	\$-	\$-	\$-	\$ 2,716	\$ 5,000	\$ 2,284	46%		
City of GR CDBG	-	-	8,322	-	-	-	-	8,322	20,000	11,678	58%		
HUD Planning	-	-	-	-	83,810	-	-	83,809	175,334	91,525	52%		A
Salvation Army HMIS	-	-	-	-	-	-	39,087	39,087	78,412	39,325	50%		
Kent County CUNP	-	-	-	-	-	6,106	-	6,106	18,224	12,118	66%		B
MSHDA ESG - Passthrough	-	93,259	-	-	-	-	-	93,259	244,478	151,219	62%	1	C
HWMUW	5,737	-	-	-	-	-	-	5,737	16,885	11,148	66%		
TOTAL REVENUE	\$ 5,737	\$ 93,259	\$ 8,322	\$ 2,716	\$ 83,810	\$ 6,106	\$ 39,087	\$ 239,037	\$ 558,333	\$ 319,296	57%		
Personnel Costs	\$ 2,334	\$-	\$ 7,474	\$ 2,489	\$ 64,546	\$ 4,793	\$ 2,323	\$ 83,959	\$ 189,954	\$ 105,995	56%	2	D
Professional Fees	1,100	-	-	-	8,000	-	35,000	44,100	75,780	31,680	42%	3	E
Community Inclusion Activities	-	-	-	-	83	-	-	83	5,000	4,917	98%		
Supplies	-	-	-	-	215	-	509	724	600	(124)	-21%		
Printing/Copying	-	-	-	-	-	-	-	-	600	600	100%		
Conferences/Travel	-	-	-	-	250	-	-	250	5,365	5,115	95%	4	F
Meetings	-	-	-	-	350	-	-	350	1,200	850	71%		
Technology (meeting service subscription)	-	-	-	-	912	-	-	912	1,000	88	9%	5	
Parking/Transportation	131	-	159	-	1,739	413	55	2,497	4,825	2,328	48%		
Grant Passthrough	-	87,983	-	-	-	-	-	87,983	234,998	147,015	63%	1	G
Miscellaneous	-	-	-	-	858	216	-	1,074	-	(1,074)	N/M	6	H
Indirect	2,172	5,276	689	227	6,857	684	1,200	17,105	39,011	21,906	56%		G
TOTAL EXPENSES	\$ 5,737	\$ 93,259	\$ 8,322	\$ 2,716	\$ 83,810	\$ 6,106	\$ 39,087	\$ 239,037	\$ 558,333	\$ 319,296	57%		
Revenue Over(Under) Expenses	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	\$-	100%		

Fund Balance @ 10/31/20	8,000
Strategic Planning Costs	<u>-8,000</u>
Fund Balance @ 11/30/20	-

Notes:

1. Passthrough grant

2. CoC staff time:

1 FTE - Courtney - CoC Coordinator/ Program Manager (84% HUD Planning, 11% City of GR CDBG, 3% City of Wyoming CDBG, 2% HMIS)

.77 FTE - Brianne - Administrative Assistant (CoC- 74% HUD, 13% GR CDBG, 13% CUNP)

.10 FTE - Wende - Program Director (60% HUD, 20% Wyoming CDBG, 20% HMIS).

Staff Total 1.87 FTE

Note: Brianne is a full time employee, who spends 77% of her time on CoC and 23% of her time on ENTF administration.

3. Professional fee budget includes:

HMIS Consultant fee + Travel expenses \$66,000

Strategic planning (HUD Planning) \$9,780

4. Conf/Travel budget includes:

HMIS travel amd mileage & HUD Planning conference expenses

5. Technology budget includes:

Meeting service subscription-Go To Webinar

6. Misc actual expenses: PIT count expenses

Comments:

A. Timing of spend of old grant (conf & comm inclusion). Need to spend an add'l \$5k this fiscal year.

B. Will come in lighter than budget as Wende's time was budgeted here, but will now be spent on non-CoC activities

C. 8 mos of 30 month MSHDA CARES Act; \$113,219 ESF, \$247,500 ESM for 20.21 fiscal year10.20 to 9.21

D. CoC admin stays at .80 FTE, less HMIS Admin open for 1 mo

E. Consultant picks up work from open HMIS position

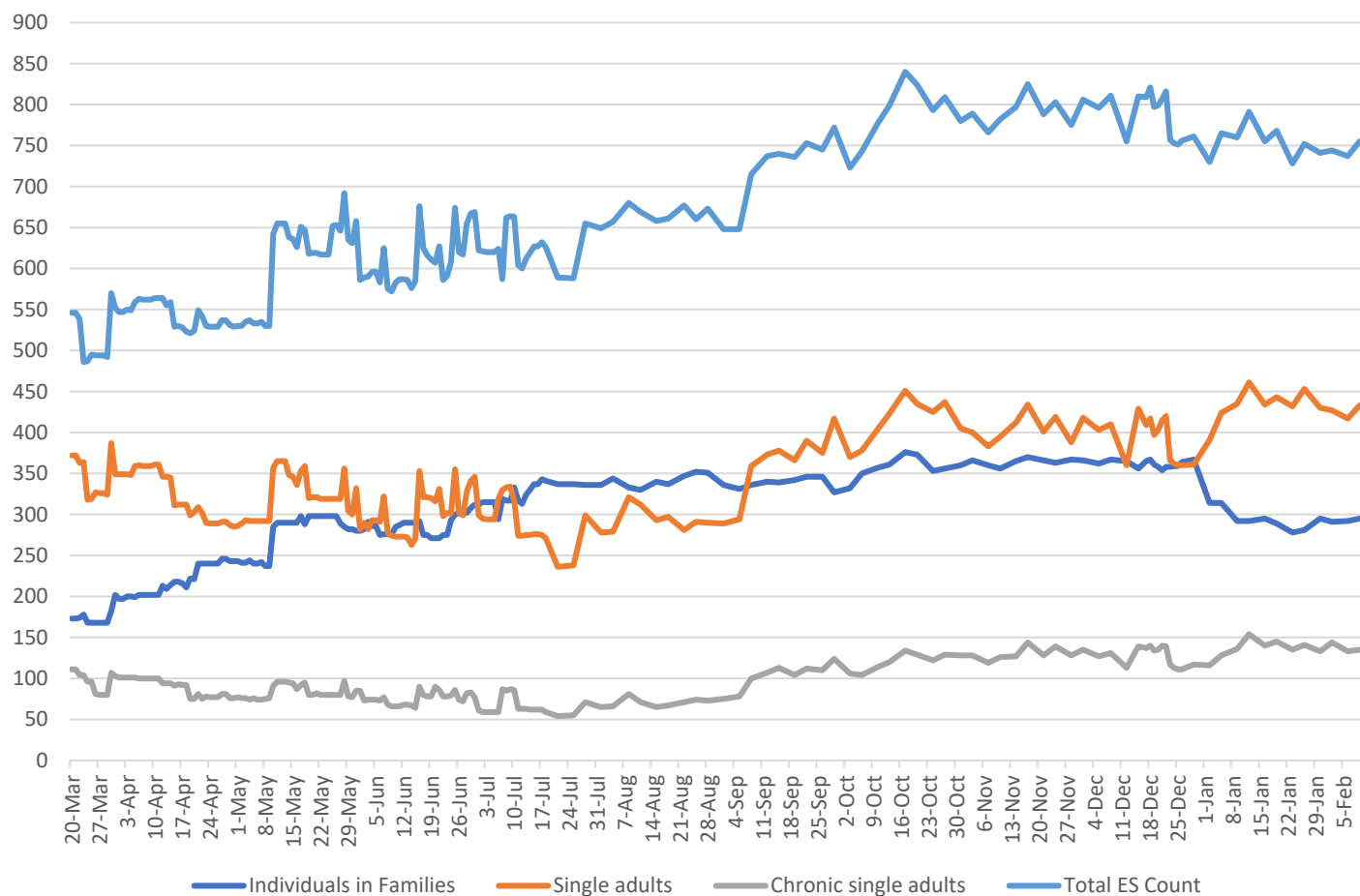
F. HMIS - approx \$2,500 to Consulting, HUD \$1,600 to PIT Count

G. MSHDA CARES Act

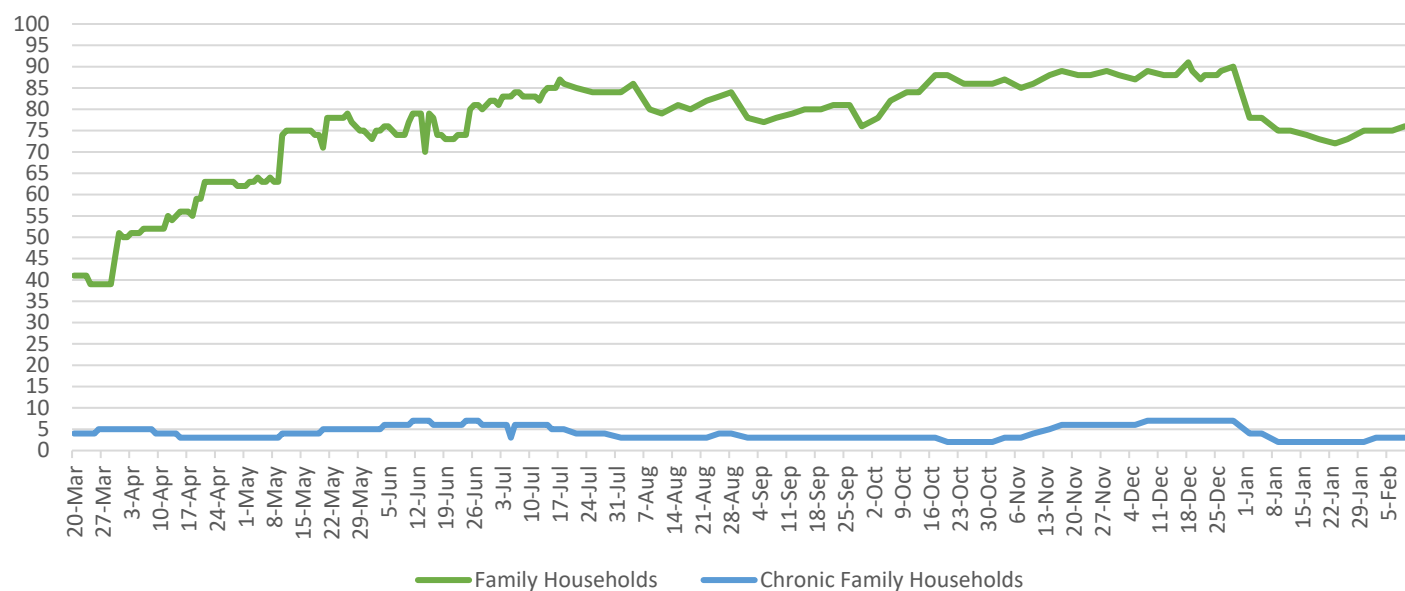
H. PIT Count expenses

Emergency Shelter Count during COVID-19

Number of individuals in emergency shelter – March 20, 2020 to Feb. 9, 2021

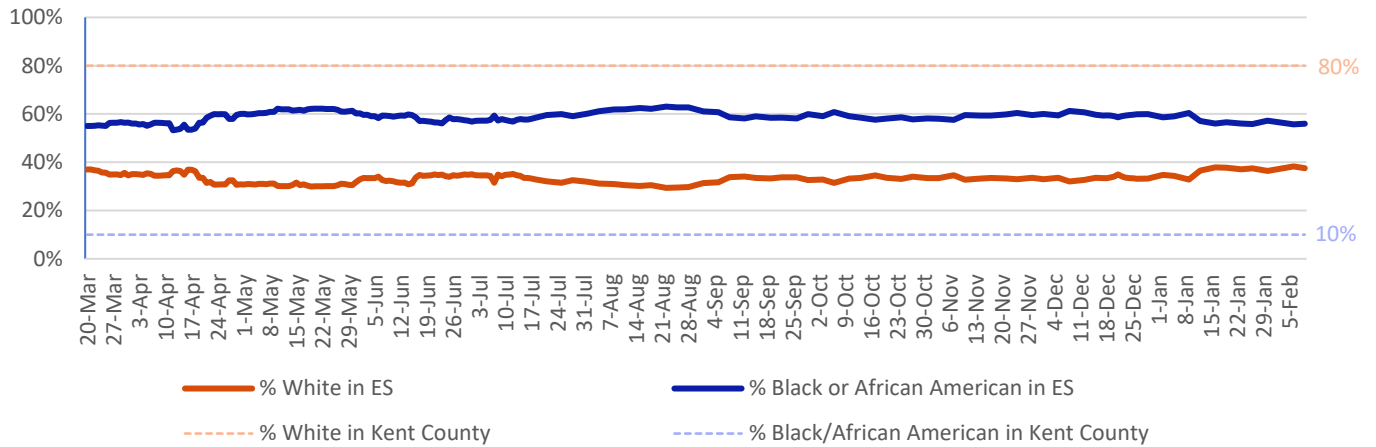


Number of households in emergency shelter – March 20, 2020 to Feb. 9, 2021

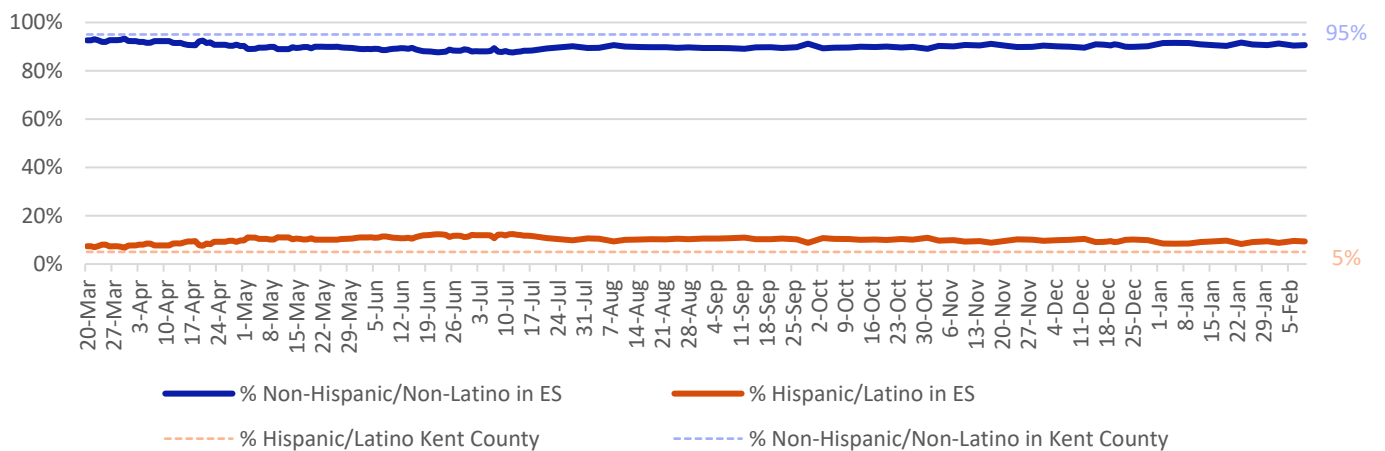


Demographics: Emergency Shelter Count during COVID-19

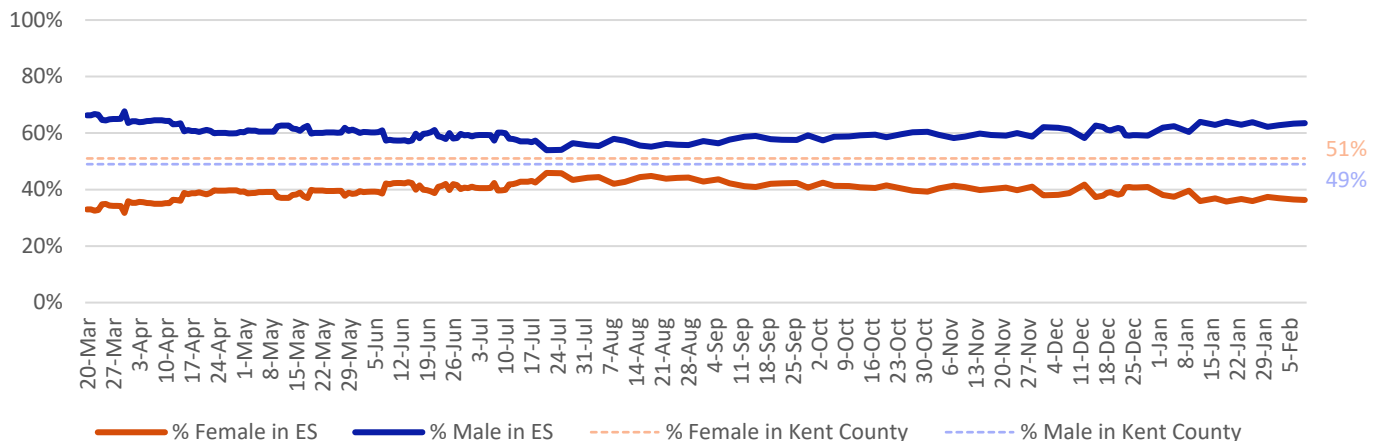
% of emergency shelter count by race – March 20, 2020 to February 9, 2021¹



% of emergency shelter count by ethnicity – March 20, 2020 to February 9, 2021



% of emergency shelter count by gender – March 20, 2020 to February 9, 2021



¹Percentages may not total up to 100% as all race categories are not be included.

All Kent County demographic data is taken from 2018 America Community Survey data

All emergency shelter data pulled from Kent County's Homeless Management Information System

	HWMUW fye 6.30.21 (forecast)	HWMUW fye 6.30.22 Proposed Budget	YOY \$	YOY%	Notes
City of Wyoming CDBG	\$ 5,000	\$ 5,000	\$ -	0%	
City of GR CDBG	20,000	20,000	-	0%	
HUD Planning	190,304	201,927	11,623	6%	Increased HUD funding
Salvation Army HMIS	73,685	82,355	8,670	12%	Lighter spend in 20/21, pushed to 21/22
Kent County CUNP	17,382	19,000	1,618	9%	
HWMUW	20,708	17,000	(3,708)	-18%	Fund bal used for strat plan, not renewable
MSHDA ESG	371,319	595,851	224,532	60%	MSHDA ESG + CARES Act in 21/22
TOTAL REVENUE	<u>\$ 698,398</u>	<u>\$ 941,133</u>	<u>\$ 242,735</u>	<u>35%</u>	

Personnel Costs	\$ 155,030	\$ 204,486	49,456	32%	See below
Professional Fees-HMIS	88,600	71,250	(17,350)	-20%	Gore consulting + HMIS coverage for 3 mos
Professional Fees - Other	40,000	16,924	(23,076)	-58%	Strategic planning implementation 21/22
Strategic Planning - from reserves	8,000		(8,000)	-100%	
Community Inclusion Activities	683	5,000	4,317	632%	
Supplies/Printing/Copying	724	370	(354)	-49%	
					Professional development (\$3,005 HMIS, \$5,500
Conferences/Travel/Training	1,450	8,505	7,055	487%	HUD Planning)
Meetings	350	505	155	44%	
Technology	912	2,027	1,115	122%	Technology for remote environment
Parking/Transportation	2,497	3,528	1,031	41%	2 Parking passes
Miscellaneous (PIT Count)	1,074	1,298	224	21%	PIT Count Expenses
Grant Pass Thru	356,483	573,870	217,387	61%	Assumes 4.0% admin on MSHDA grant
Indirect	42,595	53,370	10,775	25%	CARES Act Admin + Increased HUD grant
TOTAL EXPENSES	<u>\$ 698,398</u>	<u>\$ 941,133</u>	<u>\$ 242,735</u>	<u>35%</u>	
			6.0%		

Personnel Costs	21/22 Budget	
CoC Director	90,596	Full Time CoC
HMIS Support	46,553	HMIS Support - Full FTE, start 10/1/2021
CoC Associate	57,160	CoC Associate -Full FTE
ENTF Director @ 10%	10,177	ENTF Director @ 10%
	<u>204,486</u>	

Match Funding New Funding Cycle (21.22)

City of Wyoming CDBG
City of GR CDBG
HUD Planning
Salvation Army HMIS
Kent County CUNP*
HWMUW

Matching Funds Available	HUD	HMIS	
City of Wyoming CDBG	5,000		
City of GR CDBG	20,000		
HUD Planning			
Salvation Army HMIS			
Kent County CUNP*	19,000	19,000	
HWMUW	17,000		
<u>\$ 61,000</u>	<u>\$ 42,000</u>	<u>\$ 19,000</u>	

Match Needed	50,482	22,615	
Matching Funds Excess/(Shortfall)	<u>\$ (8,482)</u>	<u>\$ (3,615)</u>	<u>\$ (12,097)</u>

Potential Match Options:

Outside agency to provide facilitation as match
Steering Council in-kind donation (est \$8k)
Increase in Wyoming and/or GR CDBG grants
Private funders - for specific initiatives
Apply for Kent County CDBG grant
Website development - In kind possibility
MSHDA service activities - do they line up enough to be counted as HUD match?



Grand Rapids/Wyoming/Kent County CoC-MI506
Strategic Priorities and Goals Update – February 2021

Q1 2021 Action Areas

Action Area	Updates (if applicable)
Coordinate review of disaggregated data with Data Analysis Committee.	Data Analysis Committee has begun reviewing data documents. Over the next month, the committee will identify additional data measures to review.
Outreach campaign to private landlords regarding program participation, forms of rental housing assistance, Housing Choice Vouchers, etc.	Not yet started
Utilize Coordinated Entry for prevention resources (action goes into Q2)	CoC and HAP staff working closely with organizations that provide prevention funds to encourage utilization of CE system.
Increase transparency around available housing resources and eligibility criteria	HAP staff developing sheets with eligibility requirements and required documentation for all PSH, RRH, and prevention resources. Documents will be posted on the CoC website once finalized.

Q2 2021 Action Areas

Action Area	Updates (if applicable)
Perform a gaps analysis to identify where additional resources are needed	Not yet started
Coordinated approach for consumers to access prevention resources established	Solutions Specialists are using a shared Google sheet to view available prevention resources and make referrals.

Q3 2021 Action Areas

Action Area	Updates (if applicable)
Prioritize the mitigation of root causes of racial disparities into the upcoming strategic planning process	Strategic planning process is underway.
Test recommended strategies to decrease disparate outcomes	Not yet started



Grand Rapids/Wyoming/Kent County CoC-MI506
Strategic Priorities and Goals Update – February 2021

Ongoing Efforts

Action Area	Updates (if applicable)
Use data in meaningful way to identify disparities	
Coordinate with organizations not receiving CoC funds and/or not currently engaged	Executive Committee recently discussed building capacity for additional community organizations as an area of focus for the upcoming strategic planning process.
Strategic pairing of an appropriate housing resource at the time of crisis bed intervention	
Process established to share available resources and made publicly available (i.e. public google doc/resource dashboard made available)	Solutions Specialists are using a shared Google sheet to view available resources and make referrals. Not yet publicly available.
Collaborate with the Housing Stability Alliance to identify root causes of racial disparities in the system	TBD

Completed Efforts

Action Area	Updates
Updated Coordinated Entry Policy adopted by Steering Council	Adopted on October 16 th , 2020
Increase staff/capacity for individualized assessment and case management and/or increase support for those experiencing unsheltered homelessness	Completed through MSHDA ESG-CV grant funds.