DATA ANALYSIS
MEETING MINUTES
March 15, 2018
1:30-3:00 PM

Chairperson:	Lee Nelson-Weber		
Meeting Attendees:	Christina Soulard, Johanna Schulte, Vera Beech, Julie Cnossen, Matthew VanZetten, John Wynbeek, Angela Gillisse, Jesica Vail		
Time Convened:	1:30 pm	Time Adjourned:	3:00 pm

Approval of Minutes			
Motion by:	Vera	Support from:	Christina
Discussion	Fix the time in past minutes, Minutes are missing a conversation about developing a draft narrative for the public by June 2018.		
Amendments	None		
Conclusion	Approved		

System PM 1: Is Homelessness Brief?	**Angela Gillisse**
Discussion	

Looking at data on measure 1, staff recommended benchmarks that are a 5% increase in the average length of stay over a 3 year period. LOS stay in shelter for youth has increased in 16 to 17, but is still below the average LOS. LOT in ES for families from FY16 to FY17 decreased by 1 day and median increased by 4 days.
Recommendations:
1. To look at bottleneck for certain populations
2. outside factors impacting LOS
3. PSH turnover rate and new units coming on line.

Conclusions

The committee unanimously approved the staff recommendation to set the following benchmarks:
SPM 1 – 5% increase in the average length of stay over a most recent three-year period.

Action Items	Person Responsible	Deadline

System PM 2: Is Homelessness One-Time?	**Angela Gillisse**
Discussion	

Staff recommended benchmark on this measure is a 5 % increase over a 3 year period.
We have seen a consistent rate of total returns in a 2 year period while the greatest rate of total returns is within the first 6 months of exiting to PH. In fact our greatest rate of returns from all program types is within the first 6 months of exiting to PH.
Recommendations:
1. This may suggest that the targeted intervention was not appropriately aligned with the persons. I would next look at what the exit destinations were for each project type, i.e. permanent tenure with family and friends vs rental w/ or w/o subsidy and others. This could tell us that perhaps more family intervention and mediation support are necessary.
2. Is the higher rate of return within the first 6 months higher for certain projects? High rate of returns in 6 months may indicate that the homeless system needs to do more to support people,

whereas high rate of return after 24 months may indicate economic problems or environmental factors

3. Does one population have a relatively higher rate of return? Does a subpopulation within a population have a similar set of characteristics, i.e. HH size, disability, etc.

Conclusions
The committee unanimously approved the staff recommendation to set the following benchmarks: SPM 2 - 5% increase over the most recent three-year period.

Action Items	Person Responsible	Deadline

System PM 7: Is Homelessness Rare?	**Angela Gillisse**

Discussion
Staff recommends benchmark on this measure is a decrease of 5% over a 3 year period, committee approves.

The successful exit rate from PH projects to PH has been consistently in the 96% range. Nationally, this is very high. The PSH and Other PH to PH exit rate has increased by 1% while RRH fell by 4% however we notice that the rate of successful exits from ES and TH are much lower.

Looking at changes in SO metric and what contributed to the drastic changes from 2015/16 to 2017. There had been past questions about DQ issues at Pine Rest PATH in that timeframe. Julie explained changes in AC outreach efforts and inputs over the year.

Recommendations:

1. Look into our exit destinations from ES and TH projects. How many are data not collected bc the person disappeared

2. To what extent are projects employing a Housing First approach? Is there a need to build capacity of providers to more effectively support households to move off the street and into permanent housing, or to retain individuals in PSH?

3. Are trends in successful placements linked to performance on other measures, such as the rate of returns to homelessness?

4. Does the CoC have enough permanent housing resources to place clients into RRH or PSH?

5. Cost Analysis: What amount of funding is being invested in each project and project type within the CoC's portfolio? This analysis can be conducted by different sources of funding or for total project costs. What is the cost per permanent housing exit from each project or project type? Which projects have a relatively large investment of funds but relatively poor placement outcomes?

Conclusions
The committee unanimously approved the staff recommendation to set the following benchmarks: SPM 7 - 5% decrease over the most recent three-year period.

Action Items	Person Responsible	Deadline

Presentation of SPM Dashboard Measure 1	**Angela Gillisse**

Discussion
Angela walked through measure 1 data broken down by gender and by race/ethnicity, age, and projects. Agreement among committee members that until providers are made aware of these

reports and able to provide context, this information should remain in the room. This information is presented for committee study only, and will not be distributed in this form by committee members. The use of these reports should be very intentional for system improvement. Push this information out to agencies first to look at data and consider the context. Can highlight the role of the data in the system and its potential use so that providers have a clear direction with the data.

Suggest that within sensitivity to providers, we should set a timeline for getting any feedback in, also more helpful for each project to get all the measures at once rather than one at a time.

What should come out from the CoC is a strategic narrative focused on expanding capacity of system to better meet the need.

Have to have a narrative about what the data means for our community.

For upcoming meetings, committee asks to have 2017 data for measures 1, 2 and 7 in crosstabs.

Conclusions
The committee unanimously agreed to distribute SPM 1 data to those individual agencies involved in the following form: SPM1 system total and specific, individual agency report by gender, race/ethnicity, and age via email format as quickly as possible. Agencies are invited but not directed to provide any comments to the committee regarding the data prior to the DA Committee 4/19 meeting   The committee asked to have 2017 data for measures 1,2, and 7 to support its discussion regarding the expansion of system capacity to meet community need, and the development of a data-based narrative about Coc/CTEH to the public.

Action Items	Person Responsible	Deadline
Send out measure 1 detailed data to each agency for narrative input.	Angela Gillisse	April meeting
Build out dashboards with crosstabs for Measures 2 and 7	Angela Gillisse	Next few mths

Next Meeting	Lee Nelson-Weber	

Discussion
Next meeting conflicts with Fair Housing event, could meet the week before or the week after or later, moving the meeting to 2pm April.   Tableau Reader can be sent by Angela to committee members to view on their computers if there is interest. The committee would like to have this.

Conclusions
The next committee meeting will be from 2pm -3pm on Thursday, April 19 to accommodate the Fair Housing event earlier that day.

Action Items	Person Responsible	Deadline
Send out packaged Tableau workbook and Tableau Reader link	Angela Gillisse	ASAP