



## CoC MEMBER MEETING MEETING MINUTES

December 14, 2017

9:30-11:00am

Facilitator:	Karen Tjapkes		
Meeting Attendees:	Lynne Bosma (Salvation Army), Kenya Brown (ICCF), Demetria Phillips (HQ), Lauren VanKeulen (3:11), Matt Kuzma (DHHS), Christina Soulard (Salvation Army), Holly Wilson (Safe Haven), Becky Mills (Safe Haven), Nancy Oliver (Salvation Army), Adrienne Goodstal (Mel Trotter Ministries), Lisa Cruden (Family Promise), Amanda Sterzick (Family Promise), Jeffrey King (Community Rebuilders), Jean Olds (Well House), Amy DeMott (IKUS), Amber Troupe (MDHHS), Dave Gantz (Pine Rest), Samantha Rose (VA Health Care for Homeless Vets), Sarah Weir (Kentwood Public Schools), Tammy Yeomans (Kent RIEC), Wende Randall (Kent County ENTF), Emily Schichtel (United Way), Veronica Varvizu (ICCF), Cherie Elahl (North Kent Connect), Beverly Ryskamp (Network 180), Rebecca Rynbrandt (City of Wyoming), Hattie Tinney (GR Housing Commission), Felicia Clap (GRHC), Darrell Singleton II (GRHC), Laura Oesch (GRHC), Tom Cottrell (YWCA), Wanda Couch (GRHC), Trenessa Allen (GRHC), Alonda Trammell (Dwelling Place), Jennifer Grostic (Degage Ministries), Ashlynn Coutoner (Degage Ministries), Liz Keegan (FHCWM), Johanna Schulte (City of Grand Rapids), Erin Banchoff (City of Grand Rapids), Karen Leppek (AAAWM), Maureen Kirkwood (HealthNet), Vanessa Jimenez (Health Net), Casey Gordon (Kent ISD), Brandi Sones (Michigan Department of Corrections), Stephanie Gingerich (LINC Up), Kimberly Brown (GRUL), Marcia Moreno-Reyes (GRUL), Kwan McEwen (GRUL), LaRon Harris (GRUL), Richa (Community Member), Judith Buchman (Community Member), Karen Tjapkes (Legal Aid), Jesica Vail (CoC)		
Time Convened:	9:38	Time Adjourned:	10:50

<b>Approval of Minutes</b>		<b>October 27, 2017</b>	
Motion by:	Tom	Support from:	Julie
Discussion	None		
Amendments	None		
Conclusion	Motion Passed		
<b>Steering Council Election</b>		<b>Hattie Tinney</b>	
Discussion			
<ul style="list-style-type: none"> <li>a. Distribution of ballots to voting members Thank you to John Wynbeek and Dennis Sturtevant for serving on the Steering Committee, they will not be re-running.</li> <li>b. Call for nominations from the floor Adrienne Goodstal from Mel Trotter Ministries and Matt Kuzma from DHHS were both nominated and added to the ballot.</li> <li>c. Ballots cast</li> <li>d. Ballots counted outside the room Ballots were counted during the meeting and the results announced towards the end of the</li> </ul>			



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meeting. The elected Steering Committee members are: Shannon Bass, Alonda Trammell, Hattie Tinney, Kwan McEwen, Kenya Brown, Casey Gordon, Karen Tjapkes, Adrienne Goodstal, and Matt Kuzma. Congratulations!

### Presentations

#### Discussion

##### A. HealthNet – Maureen Kirkwood

HealthNet was recently awarded the Centers for Medicare and Medicaid Services federal grant to be dispersed over the next five years. The target population are Community Dwelling Beneficiaries/CDBs (anyone on Medicare or Medicaid who have health issues). The grant will cover five central issues; food, housing, inter-personal violence, transportation, and utilities. The goal of the CMS grant is to aid people in a way that will reduce cost to healthcare. The first step is for HealthNet to meet with CDBs and try to connect them with outreach workers. The second step is an overall screening, screening will be implemented in various clinical sites. Every person who goes through the selected clinical site will fill out a brief survey. Any individual who has 2 emergency department visits in the last 12 months and health issues are considered high risk and will be connected with an outreach service and tools of navigation through HealthNet. If an individual has 1 emergency department visit in the last 12 months they will receive a list of available resources. HealthNet needs to reach 11,000 people. This number is expected to be reached with the help of Spectrum and Metro. The grant money does not apply towards direct services. It can only be used for community alignment and the screening. Participants need to be a Kent County resident. The screening tool that HealthNet is required to use for this screening has three eligibility questions. 1) Medicare or Medicaid 2) do you have dependents 3) are you living in a long-term care facility. They ask more housing questions than just what the federal government defines as “homeless” They also try to find those who have a home but feel unsafe there. The goal is to use this tool to serve more people who may not seek help elsewhere. HealthNet is very familiar with navigating the housing system, therefore HealthNet will act as a referral service. There an advisory board meeting in February, to better include the providers. HMIS data will also be involved. HealthNet will borrow from 211’s database to indicate need. HealthNet wants to spend the rest of the planning process building stronger connections with their providers and any partners and they want people to feel engaged. The advisory board has seats that must be given to DHHS, Network 180, and YWCA, but there are open seats for others.

##### B. Coordinated Entry – Christina Soulard

A Coordinated Entry video was shown to the committee. The Salvation Army was spotlighted by United Way for a day and this video was used as part of that.

A sheet detailing the quarterly report was also handed out. This report shows about 3500 calls that came into HAP. 236 households were referred, those were the households that HAP had services for. 813 households were referred for assessment.

When it says “redirected” that means they’ve connected them to eligible aid beyond our local system. For the households that are counted as Literally homeless, a high vulnerability score will be given, and they will be added to the housing priority list. 519 were considered high vulnerability. 294 were considered low vulnerability, which means they are more likely to self-resolve, so they are not at that point added to the priority list.



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The priority list is a very dynamic list that changes every day. HAP hears from folks that are added every day or are taken off due to moving or self-resolution. At the end of the quarter shown on this sheet, 22% were referred to PSH and RRH in quarter 3. The point of Coordinated Entry is to match individuals and families who need aid with services as quickly as possible. The fourth quarter report will be completed in January, so if you have any suggestions for the Salvation Army regarding this info sheet or Coordinated Entry, please contact Christina Soulard.

### Updates

#### Discussion

Diversion Update – Lisa Cruden: Singles will benefit from this pilot program as well but at the onset, families will be helped first. The point is to find a safe alternative place for families to stay while a specialist helps them find secure housing. The goal is to help them not go into shelters during this unstable time. Aid can be provided to help them stay where they are or find solutions to help them stay with family, or another solution, until more secure housing is found. The pilot team meets regularly. This diversion program is just beginning, it is 8 weeks old. Updates will be given at each CoC meeting.

Fair Housing Event: 2018 marks the 50<sup>th</sup> anniversary of the Fair Housing Act. For this event movies, books, and commissioned artwork will be released this year. There will be an event happening at United Way.

Point in Time Count (PIT Count) – Jim: The annual Point in Time Count is scheduled for January 31<sup>st</sup>. This year a lot of effort is being focused on getting people into shelter during this time and an ongoing effort is happening to help break down barriers to get more people into shelters. There won't be a usual call for volunteers this year, instead Outreach staff will be utilized. If you know of anyone experiencing homelessness please let outreach or the CoC staff know.

HMIS Update: Jim is retiring on January 18<sup>th</sup> and will be replaced by Angela Gillisse from The Salvation Army

### Adjourn

Next meeting – Thursday, February 22, 2018

Motion by: Liz

Support from: Christina