|  |
| --- |
| **AGENCY PROFILE** |
| Legal Name of Agency | Heartside Nonprofit Housing Corporation |
| Project Name | Commerce Apartments |
| Project Start Date | February 1, 2019 |
| Contact Person | Rebecca Long  |
| Title | Director of Asset Management |
| Address | 101 Sheldon Blvd. SE, Ste. 2 Grand Rapids, MI 49503 |
| Email | rlong@dwellingplacegr.org  |
| Phone | 616-855-0426 |

Check one:

[x]  Permanent Supportive Housing

[ ]  Rapid Re-Housing

[ ]  Transitional Housing

[ ]  Joint Transitional Housing / Rapid Re-Housing

Renewal Application Option (check one):

[x]  Standard Renewal (no change from FY17)

[ ]  Consolidation (must complete Renewal applications for each project and New Project Application for consolidated project)

[ ]  Expansion (must complete New Project Application in addition)

Authorized Representative: *I hereby certify that the information contained in this proposal is true and accurate. Any falsification of information will render the application void, and the application will not be accepted. This application has been reviewed and authorized for submission by the agency’s board of directors as of the date indicated.*

|  |  |
| --- | --- |
| Name: Dennis Sturtevant | Title: President |
| Date of Board/Local Planning Body Authorization: |   |
| Date of Anticipated Board/Local Planning Body Authorization: | 10/3/2018 |

*All projects requesting renewal must demonstrate they have met minimum project eligibility, capacity, timeliness, and performance standards to be considered for funding.*

**GENERAL PROJECT INFORMATION**

1a. Provide a narrative describing how the project’s performance met the plans and goals established in the current project’s application, the project’s performance in assisting program participants to achieve and maintain independent living, and record of success. (Include target populations and preferences as specified and/or allowed by the Notice of Funding Availability (NOFA) under which the project was initially funded.) If the renewing project has not yet started, provide a narrative of anticipated performance in these same areas based on experience with other related projects. *(1000 word limit)*

Commerce Apartments provides 42 units of permanent supportive housing, 100% of which are dedicated to housing chronically homeless individuals. Commerce Apartments operates as a true low barrier, Housing First project, whereby it does not deny an individual entry into the program based on income, substance use, credit, domestic violence, or criminal history (other than for state-mandated restrictions), nor does it mandate that a resident must meet with the available on-site support services, or terminate their housing for failure to increase/obtain their income, abide by a service plan, or for being a victim of domestic violence. In addition, Commerce Apartments receives 100% of its referrals from Coordinated Entry. The project used to be staffed by two full time Pine Rest Christian Mental Health Services on-site case managers, but due to statewide mental health budget cuts which directly affected the Network 180 funding for these two positions, these positions were eliminated. Going forward Dwelling Place will be funding one on-site Resident Services Coordinator to replace the case management services lost by Pine Rest’s staff departure. As before with Pine Rest’s staff, this Resident Services Coordinator will be available on an as needed basis to better connect residents with mainstream services. Our case manger(s) provide and/or facilitate on-site life skills training in various fields including but not limited to, employment, health care awareness, nutrition, women’s groups, and social activities. In addition to our new on-site Resident Services Coordinator, Pine Rest still operates their Community Services Clinic out of Commerce Apartment’s commercial space, thus making the availability of mental health and substance abuse outpatient services more accessible for the project’s vulnerable population. In addition to the ongoing services listed above Commerce Apartments offers Community Building and Engagement programs in such arenas as community gardening, visual and performing arts, and peer support. It is our goal to give our residents both on-site and off-site outlets and opportunities for engagement not only in their own building community but also in the neighborhood and community as a whole, as an opportunity to not only foster socialization but also overall life enrichment and to increase housing stability. This project which is in its fifth year of operation, is remaining consistent as it relates to HUD performance measures. As of the last Annual Performance Report, Commerce Apartments greatly exceeded its HUD Housing Stability Measure goal of 79% for the first time, whereby 95% of its residents remained in the project as of the end of the operating year or exited to permanent housing during the operating year. It exceeded the HUD Total Income Measure goal of 57% with 79% of its residents who maintained or increased their total income (from all sources) as of the end of the operating year or program exit. Lastly, the project had 7% of its residents accomplish the Earned Income Measure whereby they maintained or increased their earned income (i.e., employment income) as of the end of the operating year or program exit. As noted in our APR’s Accomplishments section, we are particularly proud of the number of residents that remained in the project or exited to permanent housing destinations, 95%, as this represents a 8% increase from the previous year – a marked improvement that is a testament to the efforts of our staff and agency as a whole to improve the stability and self-sufficiency of our residents at all of our projects, but particularly those who represent our most vulnerable, such as those at Commerce Apartments.

1b. Use the last completed grant year APR for this and all other data/outcome measure questions. If the renewing project has not yet started, indicate the planned number of units per county.\*

|  |  |  |  |
| --- | --- | --- | --- |
| County | Number of Units | Number of Stayers | Number of Leavers |
| Kent | 42 | 38 | 7 |
| Click or tap here to enter text. | Click here to enter text. | Click here to enter text. | Click here to enter text. |
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*\*Attach additional forms as needed to list all counties.*

2. Has the project had any significant changes since the last funding approval?

No If “yes”, complete the chart below to indicate the change.

|  |  |  |  |
| --- | --- | --- | --- |
| Check change type |  | Previous | New |
|[ ]  Decrease in the number of persons served |   |   |
|[ ]  Change in number of units |   |   |
|[ ]  Change in project site location |   |   |
|[ ]  Change in target population |   |   |
|[ ]  Change in component type |   |   |
|[ ]  Change in grantee/applicant |   |   |
|[ ]  Line item or cost category budget changes more than 10% |   |   |
|[ ]  Other: Click here to enter text. |   |   |
| If change was made, include as many of the following that apply as attachments to your application: |
| Attached(check) |  |
|[ ]  Attachment: Written communication to HUD requesting the significant change |
|[ ]  Attachment: HUD’s written approval of the change requested |
|[ ]  N/A: HUD has not yet provided written approval of the requested change |

**SECTION I: Project Effectiveness**

3. Does the project serve priority populations (Veterans, Chronically Homeless, Families, Youth, Domestic Violence Survivors)? Enter the number of units dedicated or prioritized for each population at turnover.

|  |  |
| --- | --- |
|  | Number of Units |
|  | Dedicated | Dedicated Plus | Prioritized |
| Veterans | 0  | 0  | 0  |
| Chronically Homeless | 42  | 0  | 0  |
| Families | 0  | 0  | 0  |
| Youth | 0  | 0  | 0  |
| Domestic Violence | 0  | 0  | 0  |

4. Low Barrier

To earn points as Low Barrier, the project must answer affirmatively to all the following questions.

|  |  |
| --- | --- |
| **Does the project ensure that participants are NOT screened out (or denied project entry) due to the following:** |  |
| Having too little or not enough income | Yes |
| Active substance use or history of substance abuse | Yes |
| Having a criminal record (other than for state-mandated restrictions) | Yes |
| Domestic violence (requiring survivor to take specific actions or demonstrate distance from assailant) | Yes |

5. Housing First

In addition to the answers above, a project must also answer affirmatively to the following questions to qualify as Housing First.

|  |  |
| --- | --- |
| **Does the project work to ensure that participants are NOT terminated from the program due to the following: *(Table Continues on Following Page)*** |  |
| Failure to participate in supportive services | Yes |
| Failure to make progress on a service plan | Yes |
| Loss of income or failure to improve income | Yes |
| Being a victim of domestic violence | Yes |
| Any other activity not typically covered in a lease agreement but found in the project’s geographic area. | Yes |
| **Does the project quickly move participants into permanent housing?** | Yes |

6. All recipients of HUD CoC Program funding are required to participate in Coordinated Entry. Did the project take 100% of all referrals from Coordinated Entry (or community process if Category 4 homeless) in the past grant year *or* will it once the grant year begins? (Verified by HMIS reports) Yes

7. What is the prioritization process for households referred to this project? How is it determined who is most vulnerable and the best fit for any referrals to this project? Provide detail from policy established by the Local Planning Body. *(500 word limit)*

Commerce Apartments takes all referrals from Coordinated Assessment. Coordinated Assessment not only refers our program participants, but also assesses and prioritizes all homeless individuals and families who contact their agency via 211 or are referred to them by eligible Outreach and Referral Agencies. Coordinated Assessment, in our CoC’s case, Salvation Army’s Housing Assessment Program or HAP, assesses all verified homeless households referred from 211 or Outreach or Referral Agencies via the CoC’s assessment tool, SPDAT, these households are then prioritized by HAP based on the scores of their SPDAT assessments and existing HUD priorities. This prioritization list is referred to as the Housing Priority List (HPL). As a housing first, 100% chronically homeless, permanet supportive housing project, Commerce Apartments, often receives the “top ten” or the most vulnerable people on the Housing Priority List, those referrals are made to the project in the priority order based on the the HPL. Households are referred to the project based on their HPL ranking and current project vacancies, and are only referred to the project if they agree to the referral, it is their option to preference another project and/or refuse the referral. Once an individual is referred, that referral is conveyed to the project via the Homeless Management Information System (HMIS). The project site staff then works with the referral, providing them assistance with the application, verification of eligibility, lease up, and move in process in order to minimize barriers and move eligible participants into permanent housing as quickly as possible. A household is only approved for move in when the project is able to document, in accordance with the project’s eligibility criteria and the CoC’s Recordkeeping Requiements, their homeless status, duration of homelessness, disability, and cumulative length of occasions of homelessness. From the time that the houseold is referred to the project, site staff frequently collaborates with HAP staff, particularly their Outreach personnel, in an effort to more effectively coordinate intakes and procurement of necessary verification documentation, this is especially important considering the vulnerability level of the referrals to the project as many are coming from places not meant for human habitation and consequently lack access to regular modes of transportation and communication. Once the result of a referral is determined, that result is then conveyed to HAP so that they can record that household’s result accordingly. In order to help streamline this process, HAP is aware of the type of housing at the project, has a description of the units, types of subsidies, eligibility requirements, corresponding documentation requirements, and site specific information such as location and contact information.

**Efficient Use of Funding** *(If the renewing project has not completed a full year, share information from the last completed year of another HUD funded project or similarly designed project through this agency)*

8. What was the project’s utilization rate? (*Average of* *Quarterly Point- in-Time Counts in APR 9 divided by total contracted units.)*  98%

9. Expenditure of Funds: Use last **completed** HUD FY year.

|  |  |
| --- | --- |
| a. Total amount authorized within eLOCCS | $212,104 |
| b. Remaining balance in eLOCCS | $0 |
| c. Percentage recapturedDivide answer b. by answer a. and multiply by 100 | 0% |

10. Were drawdowns made to eLOCCS at least quarterly? (*Demonstrated in eLOCCS attachment)*

Yes

**HMIS Participation** *(If the renewing project has not completed a full year, share information from the last completed year of another HUD funded project or similarly designed project through this agency)*

11. Indicate how many APR Data Quality Elements (DQE) have 5% or less null or missing values *(APR Q06;* use data from alternative system if DV program):

|  |
| --- |
| Data Quality Element APR 6a.-6d. |
| Number of elements with 5% or less null or missing values |
| DQE 6a. | DQE 6b. | DQE 6c. | DQE 6d. |
| 6 | 5 | 3 | 1 |
| Total the numbers above, divide by 16, multiply by 100 for a percent: 94% |

**HUD Monitoring**

12. a. Does the recipient have any HUD monitoring findings in any of the agency’s projects? No

If yes, explain below findings in detail for the Funding Review Panel. Include details on the nature of the finding, resolution and corrective actions taken, if any.

N/A

b. Has your organization been monitored by HUD in the past three (3) years? Yes

***If yes,*** include as attachments: Monitoring report from HUD, your organization’s response to any findings, documentation from HUD that finding or concern has been satisfied, and any other relevant documentation.

***If no,*** provide most recent monitoring by an entity other than HUD for federal or state funding (ESG, CDBG, etc) and include as attachments: Monitoring report, your organization’s response to any findings, documentation from entity that finding or concern has been satisfied, and any other relevant documentation.

**Impact on Homelessness**

13. Please evaluate how the project would impact homelessness in the CoC if it were not awarded funding through this competition.

|  |
| --- |
|[ ]  The project would close and \_\_\_\_ individuals would immediately become homeless if it were to not be funded. |
|[x]  Loss of funding would result in loss of housing options and could mean eventual displacement or increase in homelessness. |
|[ ]  Loss of funding would negatively impact services and resources but not a clear loss of housing options. |
|[ ]  Loss of funding would minimally impact the number of housing options or resources available.  |

14. Is this project the only CoC funded project with dedicated beds to a particular target population? *Answered by Funding Review Committee based on all applications submitted for this NOFA.*

15. Funds that are reallocated may be added to renewal projects to increase the number of households served. If funding is available:

Would this project accept additional funds? [ ]  Yes [x]  No

How would additional households be served with these funds?

N/A

**Serving High Need Populations** *(If the renewing project has not completed a full year, share information from the last completed year of another HUD funded project or similarly designed project through this agency)*

16. What percentage of the households served met “hard to serve” criteria defined as having zero income at start/entry? *(APR 18. Add values for No Income and divide by Total in last row)*:

42% (19 of 45)

17. What percentage of the households served met “hard to serve” criteria defined as having two (2) or more physical or mental health conditions known at start/entry *(APR 13.a.2. add totals for two and three or more conditions, then divide by total)*:

 71% (32 of 45)

18. What percentage of the households served were chronically homeless? *(APR Q26a. divide total chronically homeless by total households)*:

100% (please see Additional Comments section of APR to understand the discrepancy between the number reported in Q26a. and the actual number of chronically homeless individuals. HMIS only determines chronic homelessness based on the Final Rule Defining Chronically Homeless, the definition of homeless prior to this Final Rule was different, and those people who moved into the project at that time were considered chronically homeless at their move in, regardless of whether or not the system now counts them as such. Again, specific information pertaining to this is found in the Additional Comments section of the attached APR for the project.)

**Section II. Project Performance**

**Performance Data** *(If the renewing project has not completed a full year, share information from the last completed year of another HUD funded project or similarly designed project through this agency)*

19. Length of Stay ***(Joint TH/RRH projects – complete either option B or C below)***

a. Permanent Supportive Housing: Calculate the percentage of leavers that remained in project more than 180 days *(APR 22a.1)*

86% (6 of 7, the individual who left prior to remaining in the project for 180 days passed away 3 months after moving in to the project)

b. Rapid Re-Housing: Calculate the percentage of participants that took 30 days or less from project entry to lease up *(CAPER 22C)*

N/A

c. Transitional Housing: Calculate the average length of project stay in days *(CAPER 22b)*

N/A

20. Exits to Permanent Housing ***(Joint TH/RRH projects – complete either option B or C below)***

a. Permanent Supportive Housing: Calculate the percentage of participants who remained in project, or exited to permanent housing destinations. *(Total Persons* *Exiting to Positive Housing Destinations APR Q23.a.+ Q23b. + Stayers 5.a.8/ [Total Served 5.a.1. – Excluded Q23.a. + Q23.b.])*

95% (3+0+38/45-2-0)

b. Rapid Re-Housing: Calculate the percentage of participants who exited to permanent housing destinations *(Total* *Persons Exiting to Positive Housing Destinations APR Q23.a.+ Q23b./ [Total Leavers 5.a.5. – Excluded Q23.a. + Q23.b.])*

N/A

c. Transitional Housing: Calculate the percentage of participants who exited to permanent housing destinations *(Total* *Persons Exiting to Positive Housing Destinations APR Q23.a.+ Q23b./ [Total Leavers 5.a.5. – Excluded Q23.a. + Q23.b.])*

N.A

21. New or Increased Income and Earned Income

a. PSH Only Project Stayers: What percent of project stayers had new or increased earned income with in the project contract year? *APR 19a.1*

8.33%

b. PSH Only Project Stayers: What percent of project stayers had new or increased other (non-employment) income? *APR 19a.1*

66.67%

c. Project Leavers: What percent of project leavers had new or increased earned income? *APR 19a.2*

0%

d. Project Leavers: What percent of project leavers had new or increased other (non-employment) income? *APR 19a.2*

57.14%

**Financial Information**

**PROJECT BUDGET**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Activity** | **Requested Funds** | **% of Requested Funds** | **Other Funding** | **Total Project Cost** |
| Acquisition |   |  % |   |   |
| New Construction |   |  % |   |   |
| Rehabilitation |   |  % |   |   |
| Leasing |   |  % |   |   |
| Rental Assistance |   |  % |   |   |
| Supportive Services |   |  % |   |   |
| Operating Costs | $210,658 | 94 % | $52,665 | $263,323 |
| HMIS  |   |  % |   |   |
| Project Administration (limited to 7%) | $13,370 | 6 % | $3,343 | $16,713 |
| Total Project Cost | $224,028 |  | $56,008 | $280,036 |

**Attachment A**

Identify all match and leveraging funds. Only those dollars or non-cash contributions (in-kind) that directly support the project should be listed. This may include federal, state, or local government funds, private funds, grants, and/or other sources, including donations. Worksheet should reflect information in eSnaps application.

**Match must be at least 25% of total funding requested.** **Documentation of match must be provided with the application.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Resource** | **Cash or In Kind** | **Committed or Planned/ Pending** | **Available (MM/YY)** | **Amount/ Value** | **% of HUD Project Award** | **Serves as CoC Program Match? (Y/N)** |
| Program Income | **Cash** | **Committed** | **12/19** | **$56,008** | **25%** | **Yes** |
| **Program Income** | **Cash** | **Planned/Pending** | **01/20** | **$21,039** | **9%** | **No** |
|   | Cash/Kind | C/PP | MM/YY |   | % | Yes/No |
|   | Cash/Kind | C/PP | MM/YY |   | % | Yes/No |
|   | Cash/Kind | C/PP | MM/YY |   | % | Yes/No |
|  | Cash/Kind | C/PP | MM/YY |   | % | Yes/No |
|   | Cash/Kind | C/PP | MM/YY |   | % | Yes/No |
|   | Cash/Kind | C/PP | MM/YY |   | %. | Yes/No |
| **Total leveraged from other sources** | **$77,047** | **34%** |  |

**Attach additional forms as necessary**

**Attachment B**

Attachments listed below are required but unscored. Failure to include any documentation that is required may result in disqualification of the application. *Please number all attachments in accordance with the list below.*

**All projects must include:**

[x]  #1: Annual Progress Report (APR) for the project’s most recent completed contract year, or the most recently completed contract year for another HUD-funded project or similar project if the renewing project has not yet completed a full year. Other structured outcome report for non-HMIS participating agencies are allowed (i.e. domestic violence agencies).

[x]  #2: Line of Credit Control System (LOCCS) report showing drawdowns and final balance

[x]  #3: Project Application submitted in e-snaps

[x]  #4: Documentation of all match

**Each applicant must include one of the following two (#5):**

[x]  Monitoring report from US Department of Housing and Urban Development (HUD)

[ ]  Monitoring report from an entity other than HUD for federal or state funding (ESG, CDBG, etc)

**If relevant include (#6):**

[x]  A: Organization’s response to any findings

[x]  B: Documentation from HUD (or other entity) that finding or concern has been satisfied

[x]  C: Any other relevant documentation

[ ]  D: Written communication to HUD requesting the significant change indicated in question 2.

[ ]  E: HUD’s written approval of the change requested in question 2.

**Attachment C**

**HUD General Section Certificates**

The agency certifies to the Grand Rapids Area Coalition to End Homelessness that it and its principals are in compliance with the following requirements as indicated by checking the box.

[x]  *Fair Housing and Equal Opportunity*. See CFR 578.93 for specific requirements related to Fair Housing and Equal Opportunity.

[x]  *Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity.* See the Federal Register dated February 1, 2012, Docket No. FR 5359-F-02 and Section V.C.1.f. of the FY 2017 General Section.

[x]  Debarment and Suspension. See Section III.C.4.c. of the FY 2015 General Section. Additionally, it is the responsibility of the recipient to ensure that all subrecipients are not debarred or suspended. (24 CFR 578.23((3)(c)(4)(v).d. Delinquent Federal Debts. See Section V.B.3. of the FY 2017 General Section.

[x]  Compliance with Fair Housing and Civil Rights. See Section V.C.1.a. of the FY 2017 General Section.

[x]  Executive Order 13166, “Improving Access to Services for Persons with Limited English Proficiency (LEP). See Section V.C.1.d. of the FY 2017 General Section.

[x]  Economic Opportunities for Low- and Very Low-income Persons (Section 3). See Section V.C.1.c. of the FY 2017 General Section.

[x]  Conducting Business in Accordance with Core Values and Ethical Standards/Code of Conduct. See Section V.C.15. of the FY 2017 General Section.

[x]  Prohibition Against Lobbying Activities. See Section V.C.15. of the FY 2017 General Section.

[x]  HUD Habitability Standards inspections on all units, at a minimum.

[x]  Participation in HUD-Sponsored Program Evaluation. See Section V.C.5. of the FY 2017 General Section.

[x]  Environmental Requirements. Notwithstanding provisions at 24 CFR 578.31 and 24 CFR 578.99(a) of the CoC Program interim rule, and in accordance with Section 100261(3) of MAP-21 (Pub. L. 112-141, 126 Stat. 405), activities under this NOFA are subject to environmental review by a responsible entity under HUD regulations at 24 CFR part 58.

[x]  Drug-Free Workplace. See Section VI.B.9. of the FY 2015 General Section. n. Safeguarding Resident/Client Files. See Section V.C.11 of the FY 2017 General Section.

[x]  Compliance with the Federal Funding Accountability and Transparency Act of 2006 (Pub. L. 209-282) (Transparency Act), as amended. See Section V.C.13. of the FY 2017 General Section.

[x]  Lead-Based Paint Requirements. For housing constructed before 1978 (with certain statutory and regulatory exceptions), CoC Program recipients must comply with the requirements of the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. 4801, et seq.), as amended by the Residential Lead-Based

[x]  Paint Hazard Reduction Act of 1992 (42 U.S.C. 4851, et seq.); and implementing regulations of HUD, at 24 CFR part 35; the Environmental Protection Agency (EPA) at 40 CFR part 745, or State/Tribal lead rules implemented under EPA authorization; and the Occupational Safety and Health Administration at 29 CFR 1926.62 and 29 CFR 1910.1025.

[x]  Attestation that all attachments as required by HUD are uploaded in e-snaps. See Notice of Funding Availability for the 2018 Continuum of Care Program Competition FR-6200-N-25.

This list is not exhaustive of all HUD requirements. Applicants are encouraged to review the 2018 General Section, found at: <https://www.hud.gov/program_offices/spm/gmomgmt/grantsinfo/fundingopps> to ensure eligibility.

Agency: Heartside Nonprofit Housing Corporation

Acknowledged By: Dennis Sturtevant

Title: President

Date: 8/9/2018