



**Grand Rapids/Wyoming/Kent County CoC
Coordinated Entry Committee
MEETING NOTES**

July 7, 2020
2:00-3:00

Meeting Attendees:	Brian Bruce, Cathy LaPorte, Jameela Maun, Johanna Schulte, Sam Westhouse, Sherri Vainavicz, Tom Cottrell, Gayle Witham, Victoria Sluga, Gayle Witham, Emily Schichtel, Anna Solomon, Jess Zarik, Mercedes Brown, Courtney Myers-Keaton, Brianne Czyzio Robach		
Time Convened:	2:04	Time Adjourned:	3:25

Introductions	
Grand Rapids FUSE and CES	
Discussion	
<p>Jess is the local FUSE coordinator; Mercedes is staff lead at CSH for Michigan. CSH is providing technical assistance and support to communities implementing FUSE programs. Jess and Mercedes joined today to share more about FUSE and to have conversations around beginning to think through how to integrate FUSE into current CE structure in Kent County.</p> <p>FUSE, or Frequent Users System Engagement, is a nationally proven strategy that pairs heavy systems-users with housing and wrap-around supports. Mercedes overviewed the FUSE program and process to implementation. Our community is currently in the planning phase, but many steps have been severely impacted by the COVID-19 pandemic as many stakeholders are on the frontlines in responding to COVID-19. There has been board commitment and strong buy-in by partners through Kent County and are hoping the initiative can be as cross-sector as possible. They are always looking to add more partners and are working to bring in the voice of those with lived experience. This month, workgroups will be beginning to reconvene. One step in the planning process is determining how to leverage the community’s CE system.</p> <p>Data Match and Referral are used to determine FUSE participants. There are a few options that have been used by communities. One model uses DHHS data. Another relies on housing partners identify frequent users who are prioritized onto a by-name list. Other communities use a hybrid model with both state and local data. Examples include:</p> <ul style="list-style-type: none"> - Flag those already on a list as frequent users. - Add points to VI-SPDAT score based on utilization rates - Add labels as “low/medium/high use” based on utilization rate and VI-SPDAT score <p>Victoria noted that this can be an opportunity to look at reducing barriers to cross-sector data sharing, and to develop a process for robust provider communication systems.</p> <p>Important to consider how the intricacies of need are being assessed and tailored to each individual. Suggestion to use case conferencing and/or a by-name list to share information between agencies. It would be helpful to have frameworks and best practices from other communities to design case conferencing to ensure it is client-centered. CSH can provide examples of policies and procedures that have been used in other communities and can set up conversations with other communities using FUSE across the state and country if interested. It would also be helpful to see examples of data</p>	



**Grand Rapids/Wyoming/Kent County CoC
Coordinated Entry Committee
MEETING NOTES**

July 7, 2020
2:00-3:00

sharing, esp. cross sector, from other communities. Note that not every partner is on the community's QSOBAA, and some cross-sectoral partners are very guarded with client information. Jess can share information from Boise and Washtenaw County. Conversations around client advocacy and choice in case conferencing. Policies and procedures from other community's referral processes may address this concern and show warm hand-off processes.

Next Steps:

FUSE has workgroup meetings, but some decisions regarding how the project will interface with the CE system will likely need to be made by the CE Committee. Courtney will reach out to Jess to invite to join committee during FUSE period.

Noted that this could be a good opportunity to re-evaluate VI-SPDAT and implement portions of FUSE into CES if it makes sense. Brian noted that as good portion of frequent users are likely housed, it would be interesting to see how FUSE intersects with case conferencing for those who are currently experiencing homelessness. To address any concerns or potential concerns with case conferencing, it would be important to ensure that everyone is at the table for that conversation including sectors outside of housing/homelessness.

August agenda: conversation around FUSE information shared since July (about 20 minutes)

Action Items	Person Responsible	Deadline
Invite Jess to continue attending CE committee meetings	Courtney	
Community Partner Updates		
Discussion		
<ul style="list-style-type: none"> - Eviction Diversion: MSHDA is coordinating with HARAs and other partners to expand the eviction diversion effort to all district courts willing to participate. They are currently working to determine how to prioritize funds and create an eviction diversion call center using best practices. If you are interested in planning, contact Cathy LaPorte: Catherine.laporte@usc.salvationarmy.org - 2-1-1 – is partnered with state to schedule COVID-19 testing appointments and are providing navigation for those who test positive - Concerns around quorum moving forward – suggestion to send Doodle poll with agenda ahead of the meeting to influence more response from committee members - Policies and procedures – were in the process of reviewing older policies and procedures before the pandemic. Could transition to discussing what is relevant and not relevant moving forward to help with future editing. With more funds coming into the community, this could be a good time to implement changes to help system run more effectively. Brianne will help convene the group (Tom, Cathy, Johanna, Courtney) and share with full committee - YWCA – they are seeing an uptick in assailants tracking down victims. During stressful times, case managers providing direct services to victims should recognize a heightened risk and increase vigilance. 		
Action Items	Person Responsible	Deadline
Reconvene policies and procedures workgroup	Brianne Robach	