

All shelter placements must be screened. Call 2-1-1 for placement.
Hours vary by service. Please contact agency or 2-1-1 for further information.

Network180
Meals, Counseling & Substance Abuse
Address: 790 Fuller Ave NE
Phone: 800-749-7720 or 616-336-3909
Hours: 24 hrs Daily (Mental Health Crisis), 8am-6pm Mon-Fri (All Others)

Park Church UCC
Meals, Warming/Cooling Center
Address: 10 E Park Place NE
Phone: 616-459-3203

Pine Rest Street Reach
Counseling & Substance Abuse, Benefits Assistance, Outreach Services
Address: 300 Commerce Ave SE
Phone: 616-258-7543
Hours: 9am-3pm Mon-Fri

Saint Alphonsus Church
Meals (served by NECM)
Address: 228 Carter St NE
Phone: 616-454-1097 (NECM)

Saint Mark's Episcopal Church
Meals
Address: 134 Division Ave N
Phone: 616-456-1684

The Salvation Army – Housing Assessment Program (HAP)
Shelter Referrals
Phone: 616-454-5840
Hours: Hours vary by location. Contact agency or 2-1-1 for details.

Secretary of State
Address: 1 Division Ave N
Phone: 888-767-6424
Hours: 9am-5pm Mon-Fri

Spectrum Health Community Medicine Clinic
Health Care, Counseling & Substance Abuse
Address: 75 Sheldon Ave SE
Phone: 616-391-6120
Hours: 8am-5pm Mon, Wed & Fri

Westminster Presbyterian Church
Warming/Cooling Center
Address: 47 Jefferson Ave SE
Phone: 616-456-1456

YWCA
Domestic Violence Shelter & Counseling
Address: 25 Sheldon Blvd SE
Phone: 616-454-9922
Hours: See note

Grand Rapids HQ (ages 14-24 only)
Meals, Counseling & Substance Abuse
Warming/Cooling Center for ages 14-24 only
Address: 320 State St SE
Phone: 616-406-3945
Hours: See note

Grand Rapids Police Department
Address: 1 Monroe Center St NW
Phone: 616-456-3400 or 911
Hours: 24 Hours, Daily.

The Grand Rapids Red Project
Synrge Access, HIV Testing & OD Prevention
Address: 401 Hall St SE
Phone: 616-456-9063
Hours: See note

Guiding Light Mission
Shelter, Substance Abuse, Warming/Cooling Center
Address: 255 Division Ave S
Phone: 616-451-0236
Hours: 24 Hours, Daily

Health Care for Homeless Veterans (VA)
Health Care, Counseling & Substance Abuse
Address: 620 Century Ave SW
Phone: 616-356-1746
Hours: 8am-4:30pm Mon-Fri

Heartside Health Center
Health care
Address: 359 Division Ave S
Phone: 616-685-3800
Hours: 7:45am-5pm Mon, 7am-7:30pm Tue-Thu, 7:45am-5pm Fri

Heartside Ministry
Warming/Cooling Center
Address: 54 Division Ave S
Phone: 616-235-7211
Hours: See note

Immanuel Lutheran Church
Meals
Address: 2 Michigan St. NE
Phone: 616-454-3655
Hours: 8:30am-5pm

Mel Trotter Ministries
Meals, Shelter, Health Care, Outreach Court,
Address: 225 Commerce Ave SW
Phone: 616-454-8249
Hours: See note

Mercy Health
Health Care
Address: 200 Jefferson Ave SE
Phone: 616-685-5000
Hours: 24 Hours Daily

Grand Rapids HQ (ages 14-24 only)
Meals, Counseling & Substance Abuse
Warming/Cooling Center for ages 14-24 only
Address: 320 State St SE
Phone: 616-406-3945
Hours: See note

Arbor Circle
Counseling & Substance Abuse
Address: 1115 Ball Ave NE
Phone: 616-451-3001, 24hrs Daily
The Bridge (18 and under): 616-451-3001, 24hrs Daily

Catholic Charities West Michigan
Counseling & Substance Abuse
Address: 40 Jefferson Ave SE
Phone: 1-877-359-6523
Hours: 8:30am-5pm Mon-Fri; Evening hours - call for appointment

Cherry Health - Heart of the City
Health Care, Counseling & Substance Abuse
Address: 100 Cherry St SE
Phone: 616-965-8200
Hours: See note

Community Medicine Clinic Center for Integrative Medicine
Primary Care & Addiction Medicine
Address: 207 Fulton St E
Phone: 616-454-4225
Hours: 9am-2:30pm Mon-Thu (Call for Appointment)

Degage Ministries
Meals, Shelter, Outreach Court, Warming/Cooling Center,
Address: 144 Division Ave S
Phone: 616-454-1661
Hours: See note

Dirt City Sanctuary
Substance abuse counseling/outreach
Address: 2000 Michigan St. NE
Phone: 616-250-6423

Downtown Ambassadors
Address: 322 Front Ave SW
Phone: 616-242-9130
Hours: 24 Hours, Daily

God's Kitchen
Meals, Warming/Cooling Center
Address: 303 Division Ave S
Phone: 616-454-4110

CRITICAL HEARTSIDE RESOURCES
Services and times may change.

WARMING/COOLING CENTERS

COMMUNITY MEALS

GIVE HELP | GET HELP

DEGAGE MINISTRIES

Mon-Sat, 7-11:30am & 1-7:30pm (except 2nd Thu - closed until 5pm)

EXODUS PLACE

Dec through March, Mon-Fri, 7am-5:15pm (men only)

GOD'S KITCHEN

Sun, 2:30-4pm, Mon-Sat, 12:30-2pm (except 1st Fri)

GRAND RAPIDS HQ

For ages 14-24 only.

Contact agency or 2-1-1 for hours.

GUIDING LIGHT MISSION

Shelter is provided during temperature extremes

HEARTSIDE MINISTRY

Mon-Fri, 1-4pm

MEL TROTTER MINISTRIES

Daily 7am-5pm

PARK CHURCH

Dec through March, Fridays, 10am-12pm

WESTMINSTER PRESBYTERIAN CHURCH

Mon-Thu, 9am-4pm

DEGAGE MINISTRIES

Every Day, 7-11:30am & 4:30-7:30pm
1st Fri ONLY, 11:30am-12:15pm

GOD'S KITCHEN

Sun, 2:30-4pm
Mon-Sat (except 1st Fri), 12:30-2pm

GRAND RAPIDS HQ

For ages 14-24 only.
Contact agency or 2-1-1 for hours.

IMMANUEL CHURCH

Last Saturday ONLY 8-9:30am

MEL TROTTER MINISTRIES

Every Day:
Males ONLY, 6:20-6:45am and 5-6:15pm
Females & families ONLY 6:40-7:15am and 5:15-6pm

PARK CHURCH

Friday, Dec-Mar ONLY, 10am-12pm
3rd Saturday ONLY, 8-11am

ST. ALPHONSUS

Tue & Thur 5-6:30pm

ST. MARK'S CHURCH

Sunday 8:15-9:15am

THOUSANDS OF SERVICES. ONE CALL.



This service is FREE and available to all Kent County residents.



DIAL

2-1-1 from a landline

1 (800) 887-1107



TEXT

898211

Text your zip code to 898211



LIVE CHAT

HWMUW.ORG/211



This pocket guide is provided in cooperation with The Heartside Neighborhood Collaboration Project, Grand Rapids Police Department, and the City of Grand Rapids.

CRITICAL RESOURCES IN HEARTSIDE

Designated Agencies within Service Area:

1. Catholic Charities West Michigan
2. Cherry Health - Heart of the City
3. Criminal Justice Chaplaincy
4. Degage Ministries
5. God's Kitchen
6. Grand Rapids HQ
7. Grand Rapids Police Department
8. Guiding Light Mission
9. Health Care for Homeless Veterans (VA)
10. Heartside Health Center
11. Heartside Ministry
12. Immanuel Lutheran Church
13. Mel Trotter Ministries
14. Mercy Health
15. Park Church UCC
16. Pine Rest Street Reach
17. Saint Mark's Episcopal Church
18. Secretary of State
19. Spectrum Health Community Medicine Clinic
20. Westminster Presbyterian Church
21. YWCA

SPECIFIED CRITICAL SERVICES

- Counseling or Substance Abuse
- Health Care
- Law Enforcement
- Community Outreach Court
- Shelter
- Meals
- Warming/Cooling Center
- Heartside Community Center

VIEW A COMPLETE, INTERACTIVE MAP AT:
hwmuw.org/heartside

This list of agencies and services is not comprehensive. Many other agencies provide valuable services in Heartside, and most agencies listed provide additional services beyond those shown. Services and hours may change any time.

