



Full CoC MEETING MINUTES

6-28-18

9:30-11:00

Facilitator:	Lisa Cruden		
Meeting Attendees:	<p>Jessica Garza (ICCF), Karina Zarate (Family Promise), Kara Bilkert (KConnect), Anissa Eddie (KConnect), Pam Parriott (KConnect), Mark Wolton (KConnect), Kenya Brown (ICCF), Arielle Goodson (BCS-GRCCT), Wende Randall (ENTF), Lisa Cruden (Family Promise), Niki Perkins (AWM), Maria Moreno-Reyes (AWM), Michael Bulthuis (The Rapid), Stephanie Gingerich (LINC), Katherine Besaw (Genesis), Jay Schrimpf (HNCP), Adam Weiler (WMCAT), Ashley Pattee (Arbor Circle), John Wynbeek (Genesis), Brandy Walkington (MVAA), Amanda Sterzick (FPGR), Denny Van Kampen (MTM), Shandra Steininger (HQ), Pam Spaeok (Covenant House), Michele McLsage (Mel Trotter), Cheryl Schuch (Family Promise), Victoria Sluga (Pine Rest), Christine Olmeda (ICCF), Liz Keegan (FMCWM), Avonda Traumell (Dwelling Place), Hattie Tinney (GRHC), Felicia Clay (GRHC), Richa (Community member), Amber Trape (MDHHS), Micheal Weaver (GRHC), Trennesa Alluv (GRHC), Dave Gautz (Pine Rest), Brad Miller (FSC), Jack Woller (FSC), Laurie Beard (Community member), Gregory Randall (Heartside Ministry), Julie Ridenout (Steelcase), Lynne Fennell (Frey F), Tom Cottrell (YWCA), Shannon Bass (Community member), Michael Bohnsack (MBA), Vera Beech (CR), Anna Diaz (CR), Jameela Maun (HHP), Kendra Avila (311), Jerry DeRuiter (311), Jeffery King (CR), Brandi Sones (MDC), Brian Bruce (TSA-HAP), Casey Gordon (Kent ISD), Mary Reed Kelly (KConnect), Holly Wilson (Safe House), Laurie Craft (GR Comm F), Denise Price (RCCP), Adreinne Goodstal (MT), Ryan Verwys (ICCF), Darell Singleton (KCCA), Gayle Witham (VA), Emily Stroka (KCA), Marcia Pahreic (SN), Nickole Glass (SN), Steve Tigechaar (MT), Rebeca Venema (WHC), Rebecca Rynbrandt (CoW), Erin Bandchoff (CoGR), Ashlynn Coutier (Degage), Marge Palmerlee (Degage), Laura Oesch (GRHC), Wanda Couch (HC), LaRon Harris (ULWM), Kwan McEwen (ULWM), Johann Schulte (CoGR), Sierra Salaam (UW), Emily Schichtel (HWMUW)</p>		
Time Convened:	9:30	Time Adjourned:	11:05

CoC Staff Update	[Presenter]	
Discussion		
Over the last month there have been some employment transitions. The posting has been posted online and we are waiting in the next couple of weeks to fill those positions.		
	Person Responsible	Deadline
K-Connect Presentation	Pam and Mark	
Discussion		
K-Connect has been invited to present their ideas and thoughts regarding the call to action. The call to action was a way to investigate how we can assist more homeless folks with funding sources other than federal dollars. K-Connect has had a strong five-year history on how the CoC can come together		



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to get our ideas together. The ten-year plan that was conceived in 2004 to end homelessness was not met in 2014 and the CoC now looks to K-Connect to facilitate these objectives.

Pam presented what K-Connect does for collective impact and convening. Lynn Feral is the board of trustee co-chair of K-Connect. K-Connect was born to solve issues in early childhood and to improve policies surrounding these issues. A system called “collective impact” is an observable strategy that has worked in other communities to convene agencies to solve issues. K-Connect works on one grant at a time. K-Connect works with an equity lens to leverage and change the lives of children in Kent County. K-Connect believes that with collective partnering we can move the needle towards success in community-wide issues. Collective impact seeks to fill the gap that other agencies and programs left out, such as the disparity of African American populations and other marginalized populations. K-Connect realigns efficiency with this collective impact approach. They have had success with this framework for early childhood development.

We then move on to why K-Connect is here. Pam appreciates the response from the community and the ability to speak here and now. K-Connect has had about 30 days to study the CoC and to hear what is working and not working for the CoC. Pam and Mark (associate director) have seen that CoC has more in common than differences. These commonalities are what K-Connect focuses on to solve what the CoC want to accomplish. She also recognizes that there is a lot of tension within the CoC. Voices should be heard but she challenges us to put the homeless and the people that rely on our services first. K-Connect was invited to the last Steering meeting June 15 to share similar information. This canoe is shared to represent that the way the children are rowing, they will only go in circles. Mark is now going to present some myths about K-Connect. Jeffery King of Community Rebuilders has this question. How can K-Connect help in a housing capacity? K-Connect are experts on process and implementation. K-Connect simply wants to create direction and new conversations. K-Connect are not the cavalry. K-Connect has no predetermined outcome and wants to leave the outcome to the CoC. There are factions in the CoC. People have suspicions on which faction K-Connect aligns with.

What is Collective Impact?

Cross sectors of stake holders to address complex problems. Complex problems are what the CoC faces now. There are no formulas. Collective impact seeks to find what people have in common and work toward a collective goal. It is going from specific and singular agendas to a shared, common agenda.

This is a visual aid to illustrate the process of K-Connect. The aid works to show how the many facets of support drives toward the common goal of equitable outcomes for children and families. The dashed line is the K-Connect backbone that binds all these entities together. The accountability council comes together to speak for the workgroups in a “yes and” model. This slide is to show how data drives a major part of K-Connect. The video is being skipped for time. Anissa is here to show what the process looks like and how it would work for the CoC. This is the process framework. The problem statement is what we want to solve, the center. A workgroup (the CoC possibly) works through the various phases to meet the collective solution. At all times within the process equity and data are always being tested to make sure the process is meeting these goals. Anissa is now just going



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through the next steps will be started if the CoC decides to go on with K-Connect to facilitate this workgroup. These steps would be formed before the group moves into the “phase” mode. This process is not linear and will move with the issues. The floor will now be open for five minutes to ask questions. There are also forms on the table to write down questions to be picked up later.

Action Items	Person Responsible	Deadline

Privacy Investigation Wende

Discussion

Wende is the director of the ENTF. Michelle Van Dyke the CEO of United Way is acting to review and interview appropriate parties to investigate the privacy investigation. It was concluded that there were no significant breaches and recommendation are on the back of the form. We are waiting from HUD to what the next steps are. Please feel free to ask any questions on the form.

Action Items	Person Responsible	Deadline

The Rapid Wave Card [Presenter]

Discussion

Michael Bulthuis from the Rapid has been invited to share information regarding the new Wave Card, the Rapid’s upcoming, new smart card system. Michael presented this upcoming system. The Wave card is an account-based card, so the value lies in the account and not the physical card. Cards can be purchased online, at the station, and in the future many retail outlets. Businesses or organizations will be able to handle their own accounts they can manage.

Instead of buying a ride, with the new card you are buying time. A client will have 105 minutes to use as many transfers within that period. To be more equitable, once the daily, weekly, monthly caps are met the client is riding at no extra cost. The card-based system will eventually phase out, depending on how popular the Wave is. It is currently being tested and will be available in August. In the beginning, there will be places to get free cards. After that, it will be three dollars for a card and to replace a card if lost or stolen.

Action Items	Person Responsible	Deadline

LIHTC Presentation [Presenter]

Discussion

Michael and Felicia are presenting from GR Housing and Real Estate Coordinator. There are two developments that are will be going through LIHTC. The first development will be at 1440 Fuller with 183 one-bedroom units. We anticipate the cost at 15 million. The community room is not up to date but will be once it opens. The second development a 50 unit at 841 S. Division, by Campau Park. This is a typical unit layout. It is a two-story building with an elevator. 680 square feet is the average size. There will also be some outdoor court space to have some room not by the street. A question came up for if the first development will still be for seniors. Yes, and there will be veteran vouchers. Felicia Clay is the social outreach coordinator. Housing Commission has over 900 units. Goals of the commission want to help the elderly age properly and give advocacy for disable populations to live independently. Rapid Rehousing is through Hope Community. They just received 20 vouchers for



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homeless veterans. Social services are still being done by the Commission with an additional social worker.		
Action Items	Person Responsible	Deadline
CoC Updates	[Presenter]	
Discussion		
<p>Anna from Community Rebuilders is presenting about Homelessness Veteran Information. Ending veteran homelessness is a national cause that many communities have taken up to reach “functional zero” for homeless veterans. This handout is to show the progress of ending homelessness for veterans. It has been a good collaboration and partnership with all agencies and individuals.</p> <p>Project Based Voucher- Lisa does not have the information on this and asks if anyone who knows please let us know.</p> <p>Questions/ Concerns:</p> <p>Laurie Craft- Laurie asks what the next steps are for partnering with K-Connect. Will there be a vote? Lisa says she brought in K-Connect to present and see what the response is from the group. There will be no vote today, but possibly in the future.</p> <p>Cheryl from Family Promise- adds that this information is here to help inform us.</p> <p>Tom Cotrell- seeks a housing provider for Human Trafficking Workgroup.</p>		
Action Items	Person Responsible	Deadline